OData API reference

The Alchemer Voice API is a read-only OData v4 service covering conversations, transcript fragments, participants, insights, topics, labels and the CRM records linked to them. BI tools such as Power BI, Excel and Tableau can connect directly, and you can call it from your own code.

Endpoint and authentication

Address	Purpose	Authentication
`https://fourfour.ai/odata`	Service root	Required
`/odata/$metadata`	Full schema of tables and fields	None
`/odata/openapi.json`	OpenAPI description of the service	None
`/odata/me`	Returns the user and workspace the token belongs to	Required

Send an access token with the `api:read` scope in the standard `Authorization` header using the Bearer scheme. For tools that only support Basic authentication, use any user name that suits the tool (the Alchemer Voice connection windows use your email address) and the token as the password. Create a personal access token or an OAuth client under **Admin > Connections**; see the API access tokens and OAuth clients article. All requests must use HTTPS.

The automatically generated documentation explains the available entity sets and properties.

Permissions

You see only the data that the token's Alchemer Voice user can see. If conversations are missing compared with the app, check that the token belongs to a user with the same access.

If you need help, contact Alchemer Support.

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