# Alchemer Voice in Claude

The Four/Four connector lets Claude search your Alchemer Voice conversations, insights, topics and CRM data and answer with links back to the source in Alchemer Voice. Claude calls the Alchemer Voice MCP server using your sign-in. Searching is read-only; Claude can also create and apply labels and start topic models. The full tool list is in the MCP tools reference.

## Requirements

- An Alchemer Voice user.
- A Claude plan that supports connectors. Some plans require a workspace owner to enable connectors first; see Claude's connector help.

## Connect

1. Open the Four/Four connector page in the Claude connector directory.
2. Click **Add connector**, then **Connect**.
3. Sign in to Alchemer Voice if asked and click **Authorize**.
4. In a Claude chat, click + near the message box and select the Four/Four connector, or ask Claude to use Alchemer Voice.

Other MCP-compatible clients, such as Claude Desktop or Claude Code, can connect to `https://fourfour.ai/mcp` and sign in with OAuth.

## Example requests

- "What are enterprise prospects saying about onboarding in the last 90 days? Include links."
- "Summarise the top pain points from our closed-lost opportunities this quarter."
- "Find recent conversations with Acme and draft a briefing for tomorrow's call."
- "Which feature requests come up most often? Create a topic model from them."

## Troubleshooting

- **Add connector is unavailable:** an owner may need to enable connectors for your Claude plan or workspace.
- **Claude cannot access Alchemer Voice:** disconnect and reconnect the connector and approve access again.
- **Thin answers:** ask for a longer date range, or ask Claude to include transcripts for specific conversations.

## Permissions

Claude sees only what your Alchemer Voice user can see. Creating and applying labels and starting topic models depend on your role; without the needed permission, Claude cannot do those things. See the MCP tools reference for how tools are offered by role.

To connect ChatGPT instead, see Alchemer Voice in ChatGPT.

If you need help, contact Alchemer Support.

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