

Outreach

If you already use an Amazon S3 bucket to receive your Outreach content, you can give Alchemer Voice read access to that bucket by creating a cross-account IAM role in AWS. The steps below walk you through the process.

Before you begin

Make sure you already have an Amazon S3 bucket that receives your Outreach content. You will also need permission to create roles and policies in AWS Identity and Access Management (IAM).

Grant Alchemer Voice access to your S3 bucket

Step 1: Start a new IAM role

1. Sign in to your AWS Management Console and open **IAM**, then select **Roles**.
2. Select **Create role**.
3. For the trusted entity type, choose **Another AWS account**.
4. Enter the Alchemer Voice AWS account ID in the account field.
5. Select **Next** to continue.

Step 2: Create the access policy

1. Select **Create policy**. The policy editor opens in a new browser tab.
2. Open the **JSON** tab and paste in the policy below, replacing **YOUR_BUCKET_NAME** with the name of your S3 bucket:

```
{
  "Version": "2012-10-17",
  "Statement": [
    {
      "Effect": "Allow",
      "Action": [
        "s3:ListBucket"
      ],
      "Resource": "arn:aws:s3:::YOUR_BUCKET_NAME"
    },
    {
      "Effect": "Allow",
      "Action": [
        "s3:GetObject"
      ],
      "Resource": "arn:aws:s3:::YOUR_BUCKET_NAME/*"
    }
  ]
}
```

1. Select **Next**, give the policy a name (for example, `AlchemerVoiceOutreachPolicy`), and select **Create policy**.

Step 3: Attach the policy and create the role

1. Return to the role creation tab. Refresh the list of permissions, then search for the policy name you just created.
2. Select the policy to attach it to the role, then select **Next**.
3. Enter a name for the role (for example, `AlchemerVoiceOutreachAccess`).
4. Select **Create role**.

Step 4: Add the role to your Outreach configuration

Once the role is created, AWS provides a **Role ARN**. Copy this value and paste it into the Outreach configuration in Alchemer Voice to finish connecting your bucket.

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