

Atlassian Jira

Connect Alchemer Voice to Atlassian Jira to automatically match your customer insights to your Jira ideas, and, if you choose, to surface Alchemer Voice statistics directly on your Jira issues. Once the connection is in place, Alchemer Voice discovers your Jira projects and begins tracking ideas for you with no further setup required.

Connect Alchemer Voice to Jira

Setting up the integration takes a single step. In your Alchemer Voice connection settings, use the one-click process to connect your Jira account.

That is all that is required to get started. Alchemer Voice automatically discovers your Jira projects and starts tracking ideas on your behalf.

If you want to control which ideas and insights Alchemer Voice uses, continue with the configuration steps below.

Choose which ideas and insights are used

1. Open the Jira configuration screen in your Alchemer Voice connection settings.
2. Review your Jira Product Discovery spaces and select which ideas should be analyzed. You can narrow the selection by quality level, idea status, and category, and you can also choose which insights Alchemer Voice considers when it generates its analysis.
3. If you want statistics pushed back into Jira, create the required custom fields (see below).
4. Alchemer Voice begins processing and matching ideas to insights automatically.
5. To open the live links to insights from within Jira, select the Alchemer Voice link inside the relevant Jira issue.

Push Alchemer Voice statistics into Jira

To display Alchemer Voice statistics directly on your ideas, create the following custom fields on the Idea issue type in Jira.

Field name	Field type
Alchemer Voice Insights	Number
Alchemer Voice Issue	Hyperlink
Alchemer Voice Accounts	Number
Alchemer Voice Leads	Number

Field name	Field type
Alchemer Voice Opportunities	Number

Create each field with the exact name shown, and match the field type specified. Statistics refresh in Jira at midnight, so once the fields are created you can expect the numbers to appear the following day.

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