

# Alchemer Release Notes: June 2026

## Alchemer Product Release Notes

June 2026

### Release highlights

- Survey responses are now retained more reliably across unique links and multiple browser tabs
  - Reporting is more complete—Text Highlighter, piped data, date filters, and export statistics all work as expected
  - API v5 improvements make contact management and email campaign configuration more accurate and consistent
  - Integration reliability is improved for Digital Get Conversation, HubSpot, and website intercepts for EU accounts
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## Alchemer Survey

### More reliable survey-taking experience

We've addressed several issues to ensure respondents' answers are captured and handled correctly:

- **Security improvement:** URL variables on survey-taking pages are now handled more securely. No action is required.
- When a respondent had the same unique survey link open in multiple browser tabs, submitting from an older tab could remove required answers from an already-submitted response. Responses now retain all submitted answers regardless of tab order.

These fixes help protect both response integrity and the security of your surveys.

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## Alchemer Reporting & Exports

### More complete and accurate reports

Several gaps in reporting have been resolved, making your Standard Reports and exports more reliable:

- **Text Highlighter** reporting elements now include responses submitted in non-default translations—previously, only default-language responses appeared for some questions.
- **Date filters** applied to individual reporting elements in Standard Reports no longer return an

error.

- **Hierarchically piped data** and hard-coded answer options within piped questions are now included in Standard Reports. This data was previously excluded.
- **Continuous Sum** question statistics are now included in Word, Excel, and PowerPoint exports even after editing global report options—previously, only the Total Responses row was exported.
- **CSV and Excel exports** now consistently use the survey's current default language, even when the default language was changed partway through building the survey.
- The **Response Tracking Page Completion** and **Response Map** graphs on the Share tab are displaying data again.
- Downloading **Delivery Stats** for an A/B workflow with "All Versions" selected now produces a complete file instead of an empty download.

These updates ensure your data is complete, accurate, and ready to act on.

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## Alchemer Responses & Contact Data

### More reliable response and contact management

We've resolved two issues that affected response deletion and contact data integrity:

- The **permanent response deletion** flow no longer hangs on the review step for surveys that use page repeating.
- **Deleting a custom field** from an email list now removes it from contacts as well. Previously, deleted fields could reappear as columns in status-log exports of later campaigns.

These fixes keep your contact data clean and your response management workflows running smoothly.

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## Alchemer API

### API v5 improvements for contacts and email campaigns

Several v5 API issues have been resolved to make integrations more accurate and consistent:

- Setting `from[email]` on the EmailMessage sub-object now correctly updates the campaign's **Send From** address—previously it was updating the Reply-To field instead.
- The `surveycampaign` email message endpoints now **validate that `from[email]` uses a domain approved for your account**, matching the behavior in the UI.
- Creating a contact with `is_manager=false` now correctly sets that value to false—previously, any provided value resulted in true.
- The `ContactListContact` endpoints again **accept custom field parameters** when creating or updating contacts. A recent regression had caused these parameters to be ignored.
- Answer options created via the API **no longer gain extra backslashes around quotes**, and

HTML in option titles renders as intended.

These fixes bring the API in line with expected behavior, making it easier to manage contacts and campaigns programmatically.

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## Alchemer Integrations & Website Intercepts

### More reliable integrations and trusted intercept delivery

We've improved reliability for two integrations and addressed a trust issue with EU website intercept scripts:

- **Digital Get Conversation** and **HubSpot Get Record** integrations no longer intermittently fail to return data when respondents advance survey pages quickly. Mapped questions now populate reliably, and integration runs are logged.
- **EU account website intercept scripts** are now served from a trusted Alchemer domain. Previously, scripts referenced a legacy domain that some browser security tools flagged as low-trust.

These updates ensure your integrations run as expected and that your intercept scripts load reliably for respondents everywhere.

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## Alchemer Digital

### Release highlights

- Export and reporting reliability is improved—Insights exports, survey data exports, and the Downloads page all work as expected
  - Targeting rules and UI copy are clearer and more accurate across the platform
  - The upload targeting list limit has been raised to 2,000 rules for more advanced targeting configurations
  - iOS and Android SDK-related experiences are updated to reflect current design standards and expected behavior
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## Alchemer Digital

### More reliable exports and reporting

We've resolved several issues that were preventing users from successfully exporting data:

- Insights exports that were failing in production environments now complete as expected.
- An issue that prevented survey data from being exported on certain projects has been resolved.
- The Downloads page no longer crashes to a blank screen when any record contains failed

export parameters.

- Date values in reporting tables are now correctly aligned.

These fixes ensure you can access and download your data when you need it.

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## Clearer targeting rules and a more polished UI

Several improvements make the targeting and app management experience more intuitive:

- The names of app version targeting rules have been clarified to reduce ambiguity when setting up interactions.
- Informational text in targeting criteria is now grammatically correct.
- A false red validation warning that appeared next to the latest SDK version display has been removed.
- The current app now appears at the top of the app selection list, making it faster to find what you're working on.
- The Launch tab now displays a clearer design for apps you don't have access to, so it's easier to understand what's available to you.
- The upload targeting list limit has been raised from 1,000 to **2,000 rules**, giving you more flexibility for advanced targeting configurations.

These updates make it easier to configure and manage your interactions with confidence.

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## SDK and preview improvements

We've updated preview experiences and expanded platform capabilities to better support current SDK versions and larger-scale use cases:

- The in-platform iOS preview has been updated to align with the current iOS SDK and design standards.
- The Love Dialog UI now matches the latest iOS design, so previews accurately reflect the respondent experience.
- Interactions now support customer ID lists of more than 1,000, enabling targeting at greater scale across your audience.
- Fixed an issue where the legacy rating dialog appeared on Android for new projects instead of the updated rating flow.

These changes keep your preview experiences accurate and your targeting capabilities aligned with what your SDK supports.

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