

# Integration Catalog

EXTERNAL SYSTEMS

- AI
- BUSINESS
- CRM
- CUSTOMER
- SERVICE
- DATA ANALYSIS
- DATA STORAGE
- HR
- MARKETING
- MESSAGING
- REWARDS /
- INCENTIVES
- SPREADSHEETS

ALCHEMER

- ALCHEMER AI
- ALCHEMER

TOOLS

- ALCHEMER

DIGITAL

- ALCHEMER

PULSE

- ALCHEMER

SURVEY

## Airtable

Airtable is a flexible spreadsheet-style database platform. Connect your surveys to automatically sync records, update existing rows, push new data, and keep your databases in perfect harmony.

SURVEY

GET DATA   PUSH DATA   UPDATE DATA

WORKFLOW

GET RECORD   PUSH DATA   UPDATE RECORD

WORKFLOW INITIATOR

START WORKFLOW

## Appian

Appian is a low-code process automation and workflow platform. Trigger and manage Appian workflows via inbound and outbound web APIs (webhooks) to send Alchemer survey data to Appian or enrich your Alchemer surveys with Appian data

Survey data to apply or enrich your Asana surveys with Appian data.

WORKFLOW

OUTBOUND WEB API

WORKFLOW INITIATOR

WEB API LISTENER

## Asana

Asana is a collaborative work and project management platform. Create, update, and manage tasks and milestones directly from survey responses.

SURVEY

CREATE TASK

GET TASK

UPDATE TASK

WORKFLOW INITIATOR

MILESTONE INITIATOR

## AWS

AWS is Amazon's cloud computing and storage platform. Push files and PDFs of all user responses directly to AWS Lambda.

WORKFLOW

PUSH TO LAMBDA

PUSH PDF TO LAMBDA

PUSH FILE TO S3

## Azure

Azure is Microsoft's cloud computing and automation platform. Automate file creation and trigger workflows for CSV row data within Azure.

SURVEY

PUSH FILE

WORKFLOW

PUSH FILE

WORKFLOW INITIATOR

CSV INITIATOR

## Basecamp

Basecamp is a project management and team communication platform. Look up people and add to-do items directly from your surveys and workflows.

SURVEY

GET PERSON

PUSH TO-DO ITEM

WORKFLOW

GET PERSON

PUSH TO-DO ITEM

## BigCommerce

BigCommerce is an e-commerce platform for online stores. Automate workflows for abandoned carts, conversions, and shipments.

WORKFLOW INITIATOR

CART INITIATOR

## BigQuery

BigQuery is Google's enterprise cloud data warehouse for large-scale analytics. Retrieve and sync data, or push structured response tables to support advanced reporting and modeling.

SURVEY

GET DATA

PUSH TO TABLE

UPDATE ROW

UPSERT ROW

STRUCTURED RESPONSE

## Bloomreach

Bloomreach is an AI-powered customer engagement and personalization platform. Sync customer data and initiate surveys directly from Bloomreach Scenarios. Get customer data to personalize survey and upsert customer info to always keep data up-to-date.

SURVEY

UPSERT CUSTOMER

GET CUSTOMER

WORKFLOW INITIATOR

SCENARIO TRIGGER

## Braze

Braze is a customer engagement platform for personalized cross-channel marketing. Connect your customer engagement platform via dedicated Braze webhooks.

SURVEY

GET USER

CREATE AND UPDATE USER ATTRIBUTES

CREATE AND UPDATE USER EVENT

WORKFLOW

GET USER

CREATE AND UPDATE USER ATTRIBUTES

CREATE AND UPDATE USER EVENT

WORKFLOW INITIATOR

BRAZE WEBHOOK

## Brevo

Brevo is a marketing and communication platform for email, SMS, and WhatsApp campaigns. Automate outbound messages from workflow steps to engage customers across multiple channels.

WORKFLOW

SEND EMAIL

SEND EMAIL TEMPLATE

SEND SMS

SEND WHATSAPP MESSAGE

SEND WHATSAPP TEMPLATE

## Databricks

Databricks is a unified analytics and machine learning platform built on Apache Spark. Access your Databricks database to synchronize, update, and push structured tables for deep reporting and dynamic survey customization.

SURVEY

GET DATA

PUSH TO TABLE

UPDATE ROW

UPSERT ROW

## Docebo

Docebo is a learning management platform for corporate training and development. Manage users, courses, and enrollment data directly from survey responses.

SURVEY

GET USER

GET COURSE

UPDATE USER

UPDATE ENROLLMENT STATUS

UPDATE XAPI STATUS

## Docusign

Docusign is a digital document signing and agreement management platform. Automate document signing workflows and retrieve envelope statuses.

WORKFLOW

SEND TEMPLATE

GET ENVELOPE

WORKFLOW INITIATOR

EVENT INITIATOR

## Domo

Domo is a cloud-based business intelligence and dashboarding platform. Connect survey data to your Domo dashboards via dataset alerts.

WORKFLOW INITIATOR

DATASET INITIATOR

## Dovetail

Dovetail is a research repository and AI-powered qualitative analysis platform. Push survey response PDFs directly into Dovetail data and docs for AI analysis.

SURVEY

PUSH PDF TO DATA

PUSH PDF TO DOCS



## Email

Trigger workflows based on incoming emails, enabling automated processing, routing, or follow-up actions from email-driven events.



## Emma

Emma is an email marketing platform for creating targeted campaigns and managing subscriber lists. Add members to your Emma audience directly from survey responses or workflow steps.



## Excel

Excel is a spreadsheet and structured data tool used worldwide for analysis and reporting. Push, get, and update data in Excel using Alchemer survey data. Custom structured response integration also allows you to push tables with questions, responses, and survey instances.



## Facebook

Facebook tools help track engagement, verify ownership, and add social features to surveys. Add tracking pixels, enable social interactions, and confirm domain identity.

SURVEY

FACEBOOK PIXEL

ADD LIKE BUTTON

DOMAIN VERIFICATION

## Gladly

Gladly is a customer service platform designed around people instead of tickets. Update customer data and retrieve details to fully customize your Alchemer surveys, or initiate workflows when conversations close.

SURVEY

GET CUSTOMER

UPDATE CUSTOMER

WORKFLOW INITIATOR

EVENT INITIATOR

## Google Analytics

Google Analytics tracks digital engagement. Add GA tracking to surveys to measure traffic, behavior, and conversion metrics.

SURVEY

ADD TO SURVEY

## Google Sheets

Google Sheets is a cloud-based spreadsheet and data collaboration tool. Push survey data directly to Google Sheets or retrieve data to pre-populate and customize your surveys.

SURVEY

GET DATA

PUSH DATA

UPDATE DATA

## Google Tag Manager

Google Tag Manager enables tag deployment without modifying code. Add GTM to surveys to track behavior, conversions, and analytics events.

SURVEY

INTEGRATE INTO SURVEYS

## Gorgias

Gorgias is an e-commerce customer support platform for managing tickets and inbox automation. Automate support ticketing and sync message updates via Gorgias integrations, or trigger Alchemer workflows based on ticket events.

SURVEY

CREATE TICKET

UPDATE TICKET

WORKFLOW INITIATOR

TICKET INITIATOR

## Greenhouse

Greenhouse is an applicant tracking system used for end-to-end hiring workflows. Trigger an Alchemer workflow when your Greenhouse candidates are hired, rejected, or change stages.

WORKFLOW INITIATOR

CANDIDATE INITIATOR

## HubSpot

HubSpot is a CRM and marketing automation platform used for customer, deal, and sales data management. Keep your CRM data in sync by creating or updating HubSpot records and contacts.

SURVEY

CREATE RECORD

GET RECORD

UPDATE RECORD

UPSERT CONTACT

WORKFLOW INITIATOR

EVENT INITIATOR

## Jira

Jira is an issue-tracking and project management system widely used by engineering and service teams. Trigger Alchemer workflows when Jira events occur such as issues added, comments created, or status changes.

WORKFLOW INITIATOR

EVENT INITIATOR

## Kentico

Kentico is a content management and digital experience platform used for website and content operations. Retrieve data from Kentico CMS to customize your Alchemer surveys with Kentico content.

SURVEY

GET DATA

## Klaviyo

Klaviyo is a marketing automation and customer data platform used for segmentation and audience messaging. Sync marketing profiles and update subscriber data directly from survey interactions.

SURVEY

GET PROFILE

UPDATE PROFILE

## KnowledgeOwl

KnowledgeOwl is a knowledge base platform. Use webhooks to push survey data into

KO for documentation workflows or live content updates.

SURVEY

WEBHOOK

## Kustomer

Kustomer is a CRM platform designed for omnichannel customer service teams. Trigger workflows or actions in Alchemer based on customer activity in Kustomer.

WORKFLOW INITIATOR

KUSTOMER WORKFLOW

## Marketo

Marketo is a leading marketing automation tool for nurturing, campaigns, and customer journeys. Send survey data into Marketo via custom webhook steps.

SURVEY

ADD CUSTOM ACTIVITY TO TIMELINE

WORKFLOW INITIATOR

EVENT INITIATOR

## MailChimp

MailChimp is a marketing automation and email campaign platform. Sync contacts and manage list data via push, pull, and upsert actions from surveys.

SURVEY

PUSH ACTION

PULL ACTION

UPSERT ACTION

## Microsoft Dynamics

Microsoft Dynamics is a CRM/ERP with financial services and operations. Data sync and

MICROSOFT DYNAMICS IS A CRM/ERP SUITE FOR SALES, SERVICE, AND OPERATIONS. RETRIEVE AND UPDATE CRM ENTITIES TO PERSONALIZE OR SYNCHRONIZE SURVEY WORKFLOWS.

SURVEY

GET ENTITY

GET CONTACT

UPDATE CONTACT

UPDATE ENTITY

CREATE ENTITY

WORKFLOW INITIATOR

EVENT INITIATOR

## Microsoft Teams

MICROSOFT TEAMS IS A WORKPLACE COMMUNICATION AND COLLABORATION HUB. SEND ALERTS, MESSAGES, AND ADAPTIVE CARDS DIRECTLY TO TEAMS CHANNELS.

SURVEY

ADVANCED SEND MESSAGE

SEND ADAPTIVE CARD

SEND MESSAGE

## Office 365

OFFICE 365 IS MICROSOFT'S CLOUD PRODUCTIVITY PLATFORM FOR FILE STORAGE, COLLABORATION, AND CONTENT MANAGEMENT. CREATE AND PUSH RESPONSE PDFs TO ONEDRIVE OR SHAREPOINT.

SURVEY

CREATE FILE

WORKFLOW

PUSH FILE

## OpenAI

OPENAI PROVIDES ADVANCED ARTIFICIAL INTELLIGENCE MODELS FOR GENERATIVE AND ANALYTICAL TASKS. ENHANCE SURVEYS WITH AI-GENERATED FOLLOW-UP QUESTIONS POWERED BY OPENAI.

SURVEY

GENERATE QUESTION

## Oracle Cloud

Oracle Cloud is an enterprise suite for workflow, data, and process automation. Run advanced automation by starting workflows directly from Oracle Groovy scripts.

WORKFLOW INITIATOR

GROOVY SCRIPT INITIATOR

## Panel Security

Panel Security is a respondent identity and fraud-prevention service. Validate respondent eligibility and update respondent status within Alchemer surveys to ensure data quality and panel integrity.

SURVEY

VALIDATE RESPONDENT

UPDATE RESPONDENT STATUS

## Paylocity

Paylocity is a cloud-based HR and payroll system used for employee record management. Automate Alchemer workflows based on employee changes such as new hires or terminations.

WORKFLOW INITIATOR

EVENT INITIATOR


## PeopleSoft

PeopleSoft is an enterprise HR and financial management platform used across large organizations. Integrate enterprise HR and finance data using custom webhooks to fire Alchemer workflows when a data event occurs in PeopleSoft.

WORKFLOW INITIATOR

EVENT INITIATOR

## Power BI


Power BI is Microsoft's business intelligence and visualization platform for dashboards and reporting. Push survey data directly to Power BI datasets for real-time reporting. 

SURVEY

PUSH DATA



## Redshift

Amazon Redshift is a cloud data warehouse used for analytics and BI workloads. Retrieve data or push survey responses to your Redshift tables for complete data synchronization. 

SURVEY


GET DATA

PUSH DATA

UPDATE DATA



## Salesforce

Salesforce is a leading CRM platform used for managing contacts, accounts, opportunities, and business workflows. Customize surveys with Salesforce record data or sync updated information back into Salesforce. 

SURVEY

CREATE RECORD

GET RECORD

UPDATE RECORD

GET/UPDATE ACCOUNT

GET/UPDATE CONTACT

STRUCTURED RESPONSE

CUSTOM RESPONSE OBJECT



WORKFLOW INITIATOR

EVENT INITIATORS



## ServiceNow

ServiceNow is an IT service management platform used for tickets, automation, and service workflows. Integrate with ITSM workflows using REST calls to sync ticket updates or trigger workflow actions.

SURVEY

GET RECORD

CREATE RECORD

UPDATE RECORD

WORKFLOW

GET RECORD

CREATE RECORD

UPDATE RECORD

WORKFLOW INITIATOR

EVENT INITIATOR

## SFTP

SFTP (Secure File Transfer Protocol) provides encrypted file transfer and storage. Monitor SFTP locations to trigger workflows and create files from survey data for secure, automated data delivery.

SURVEY

CREATE FILE

WORKFLOW

PUSH FILE

WORKFLOW INITIATOR

SFTP INITIATOR

## Shopify

Shopify is an e-commerce platform for online store operations, order management, and customer activity. Trigger surveys based on orders, fulfillments, or customer creation events.

WORKFLOW INITIATOR

EVENT INITIATOR

## Slack

Slack is a workplace communication platform for real-time messaging, automations, and team alerts. Enhance team collaboration by triggering workflows via Slack slash commands.

WORKFLOW INITIATOR

EVENT INITIATOR



## SMS

Automate outbound SMS messages from workflow steps, enabling notifications, alerts, and customer engagement via text.

WORKFLOW

SEND MESSAGE



## Snowflake

Snowflake is a cloud data warehouse designed for scalable analytics and secure data sharing. Sync survey data with Snowflake or retrieve Snowflake data to enrich your surveys.

SURVEY

GET DATA

PUSH TO TABLE

UPDATE ROW

UPSERT ROW

STRUCTURED RESPONSE

WORKFLOW

GET DATA

PUSH TO TABLE

UPDATE ROW

UPSERT ROW

WORKFLOW INITIATOR

START WORKFLOW FROM SNOWFLAKE



## Stripe

Stripe is a payments platform for handling online transactions and checkout flows. Automate payments and retrieve checkout session details for seamless survey-driven commerce.

SURVEY

CREATE CHECKOUT

GET SESSION



## SugarCRM

SugarCRM is a customer relationship management platform for sales, marketing, and service teams. Create, update, and retrieve CRM records directly from survey responses or workflow steps.

SURVEY

UPDATE RECORD

GET RECORD

CREATE RECORD

WORKFLOW

UPDATE RECORD

GET RECORD

CREATE RECORD

## Swoogo

Swoogo is an event management platform for planning and executing events. Retrieve speaker details, registrant information, and event data to power survey and workflow automations.

SURVEY

GET SPEAKER

GET REGISTRANT

GET EVENT

GET CONTACT

WORKFLOW

GET SPEAKER

GET REGISTRANT

GET EVENT

GET CONTACT

## Tableau

Tableau is a visual analytics platform for exploring and understanding data. Connect your Alchemer data directly to Tableau for powerful reporting and dashboards.

DATA CONNECTOR

## Tango

Tango is a digital rewards platform that enables organizations to instantly send gift cards and incentives. Use the Tango integration to automatically reward respondents upon survey completion or workflow triggers.

SURVEY

SEND REWARD

## Tremendous

Tremendous is a global rewards and payouts platform. Distribute rewards through the Tremendous integration and send incentives when customers complete a survey to enhance completion rates.

SURVEY

SEND REWARD

## Twilio

Twilio is a cloud communications platform used to send SMS, voice, and other messaging. Send SMS messages via Twilio using custom webhooks and messaging services.

WORKFLOW

SEND MESSAGE

SEND MESSAGE TEMPLATE

WORKFLOW INITIATOR

SEND VIA TWILIO

## Twilio Segment

Twilio Segment is a customer data platform that collects, cleans, and routes data to hundreds of tools. Track events and manage user profiles by connecting Segment to your workflows.

WORKFLOW

SEND EVENT

## UKG

UKG is a leading human resources and workforce management platform. Automate HR feedback by retrieving personnel details or initiating surveys on personnel changes, customizing your surveys with person and supervisor data.

SURVEY

GET PERSON

WORKFLOW

GET SUPERVISOR

WORKFLOW INITIATOR

PERSONNEL CHANGE INITIATOR

## Unanet

Unanet is a project management and CRM platform used for managing customers, contacts, and project workflows. Retrieve project and contact data or initiate surveys directly from Unanet Workflows to personalize Alchemer surveys.

SURVEY

GET RECORD

WORKFLOW

GET OPPORTUNITY CONTACT

GET CLIENT CONTACT

GET CONSTRUCTION SCHEDULE

WORKFLOW INITIATOR

EVENT INITIATOR

## Virtual Incentives

Virtual Incentives is a digital rewards and gift card distribution platform. Automatically send incentives to survey participants to boost engagement and completion rates.

SURVEY

SEND REWARD


## Workday

Workday is a widely used HR and financial management system. Integrate your HR system of record with Alchemer through Workday webhooks.

WORKFLOW INITIATOR

EVENT INITIATOR


## Yext

Yext is a platform for managing digital presence, including business listings and reviews. Retrieve review URLs to streamline brand reputation and customer feedback workflows. 

SURVEY

GET REVIEW URL


## Zapier

Zapier connects apps through automated workflows. Use Alchemer workflows to send triggers into Zapier for downstream automations. 

WORKFLOW

SEND TRIGGER

## Zendesk

Zendesk is a customer support and ticketing platform. Create and update tickets, sync user data, and trigger workflows from ticket events to personalize Alchemer surveys with user and ticket details. 

SURVEY

GET TICKET

UPDATE TICKET

GET USER

UPDATE USER

WORKFLOW INITIATOR

TICKET INITIATOR

## Zoho

Zoho is a suite of business applications including CRM and document signing. Retrieve and update Zoho CRM contacts or send Zoho Sign templates for signature.

SURVEY

GET CONTACT

UPDATE CONTACT

WORKFLOW INITIATOR

ZOHO SIGN EVENT INITIATOR

ZOHO CRM EVENT INITIATOR

## Alchemer AI

Use Alchemer AI to automatically generate intelligent follow-up questions based on respondent answers, helping you deepen insights and personalize survey experiences in real time.

AI FOLLOW-UP QUESTION

## Alchemer Digital

Alchemer Digital captures digital experience data from your apps and sites. Use Get Conversation to pull detailed interaction histories into workflows and surveys for richer context and personalized experiences.

SURVEY

GET CONVERSATION

WORKFLOW

GET SUMMARY EXPORT

GET SURVEY EXPORT

## Alchemer Tools

Alchemer Tools are native workflow utilities that help you transform data, construct messages, call external systems, and redact sensitive information entirely within Alchemer.

WORKFLOW

CREATE HIDDEN VALUES

RUN CUSTOM JAVASCRIPT

CONSTRUCT MESSAGE    OUTBOUND WEBHOOK    GET DATE

RUN CUSTOM JAVASCRIPT

SURVEY

REDACT SENSITIVE DATA



## Alchemer Pulse

Alchemer Pulse centralizes operational and experience data for advanced analytics. Use Push Data to send workflow outputs from Alchemer directly into Pulse for unified reporting and deeper insights.

PUSH DATA



## Alchemer Survey

Alchemer Survey is Alchemer's own survey and data collection platform. Use the Alchemer Survey integration to look up, create, update, and upsert contacts in your Alchemer contact lists directly from surveys and workflows.

SURVEY

GET CONTACT

UPDATE CONTACT

CREATE CONTACT

UPSERT CONTACT

WORKFLOW

GET CONTACT

UPDATE CONTACT

CREATE CONTACT

UPSERT CONTACT

