

# Asana Integration for Alchemer Workflow

## Overview

[Asana](#) is a work management platform used by organizations to plan, track, and manage projects and tasks. It provides teams with tools to organize workflows, assign work, monitor progress, and collaborate effectively.

The Alchemer integration with Asana supports automated task creation, task lookups, and task updates. The Alchemer Asana integration allows Alchemer to use information from Asana to personalize surveys, enrich response data, and update Asana task records with survey submissions.

## Common uses for the Alchemer Asana integration

- Personalize outbound emails and workflow steps using Asana task information
- Use Asana task fields in workflow logic
- Automate retrieving and updating Asana tasks directly from workflow data
- Reduce manual task updates and maintenance
- Keep Asana tasks synchronized with respondent or operational data collected in Alchemer
- Create new tasks in Asana triggered by workflow events

## What can the Alchemer Asana integration do?

- [Get task data](#)
- [Update task](#)
- [Create task](#)

## You will need

- Asana OAuth authentication (sign in with your Asana account)
- An Alchemer plan that includes integrations and the Integration Manager permission enabled.
  - [Contact us](#) if you are unsure if your plan includes integrations.

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## Setup Alchemer Asana integration in workflow

[Asana | Get Task](#)

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**You will need:**

- Asana login credentials
- A workflow field containing a unique identifier for an Asana task

**Configure the action**

1. Open your workflow in **Workflow builder**.
2. On the right side, drag and drop the **Asana** connection where you want the action to trigger.
3. In the connection box, click the pencil icon in the top-right corner.
4. Select **Asana | Get Task**.
5. **Asana | Authentication:** Select an existing authentication or [create a new one](#).
6. **Asana | Choose Workspace:** Select the workspace from the dropdown that contains the task you want to get.
7. **Asana | Find Task:** Select the Alchemer field containing the unique task identifier (i.e. gid)
  - a. **Note:** Asana's search endpoint uses the **text parameter** to perform a keyword search across task fields, including the name and notes. To look up a task by its name in Alchemer, you must map your lookup value to '**Asana | text**'. Be sure to review Asana's [API documentation](#) for required formats and supported query parameters.
8. **Asana | Get data back:** Select the Asana task fields you want returned (e.g., name, notes, due\_on, assignee, completed).
9. Save the action.

**Status codes**

- 200: A task was successfully found
- 202: Multiple matches were found (first returned is used)
- 400: Error returned by Asana API or failed to find a matching task

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## Asana | Update Task

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**You will need:**

- Asana login credentials
- A workflow field containing a unique identifier for an Asana task

**Configure the action**

1. Open your workflow in **Workflow builder**.

2. Drag and drop the **Asana** connection where you want the action to run.
3. Click the pencil icon in the connection box.
4. Select **Asana | Update Task**.
5. **Asana | Authentication:** Select an existing authentication or [create a new one](#).
6. **Asana | Choose Workspace:** Select the workspace from the dropdown that contains the task you want to update.
7. **Asana | Find Task:** Select the Alchemer field containing the unique task identifier (i.e. gid) for the task you want to update.
  - a. **Note:** Asana's search endpoint uses the **text parameter** to perform a keyword search across task fields, including the name and notes. To look up a task by its name in Alchemer, you must map your lookup value to '**Asana | text**'. Be sure to review Asana's [API documentation](#) for required formats and supported query parameters.
8. **Asana | Update Task:** Map Alchemer fields to Asana task fields you want to update.
9. **Asana | Get data back:** Select the Asana task fields you want returned (e.g., *name*, *notes*, *assignee*, *due\_date*). These values can personalize survey questions or drive logic.
10. Save the action.

#### Status codes

- 200: Task was successfully updated
  - 400: The Asana API returned an error
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## Asana | Create Task

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#### You will need:

- Asana login credentials
- A workflow field containing a unique identifier for an Asana task

#### Configure the action

1. Open your workflow in **Workflow builder**.
2. Drag and drop the **Asana** connection into the workflow.
3. Click the pencil icon on the connection.
4. Select **Asana | Create Task**.

5. **Asana | Authentication:** Sign in or select an existing Asana OAuth authentication.
6. **Asana | Choose Workspace:** Select the workspace from the dropdown that you want to create the task in.
7. **Asana | Create Task:** Choose survey fields used to create a task. Any fields without input will have default values.
  - a. **Note:** Please reference Asana's [API documentation](#) for creating a task to ensure body parameter inputs match required Asana formatting.
8. **Asana | Get data back:** Select metadata (*message, status code*) fields to return. These help with debugging your integration.
9. Save the action.

#### Status codes

- 200: Successfully created Asana task
  - 400: The Asana API returned an error
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## Testing and Troubleshooting

### Testing and Validation

#### How to test

- Trigger the workflow and monitor individual runs in the **Monitor** tab.
  - Click into individual workflow runs to see input/output metadata.
- Confirm the expected retrieval, update, or creation occurs in Asana.
- Use metadata values returned to verify success or help debug issues.

#### How to verify results

- Check the impacted Asana task directly in the Asana interface.
  - Ensure all retrieved or updated values match workflow expectations.
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### Monitoring Integration Activity

#### Where to find logs

- Go to **Results** → **Monitor**.
- Select the integration step you want to inspect.

#### What logs display

- Input/Output
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### Troubleshooting

### **Authentication issues**

- Incorrect or expired OAuth session
- User lacks permission to access or modify the Asana task

### **Lookup failures**

- Invalid or missing unique task identifier
- No matching task found in Asana

### **Mapping errors**

- Invalid field types (e.g., wrong date format)

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## **FAQs**

### **What permissions do I need?**

Integration Manager in Alchemer and Asana account access with rights to view or edit the referenced task.

### **When does the integration run?**

When the workflow triggers and reaches the Asana integration step.

### **Can I use multiple Asana actions in one workflow?**

Yes. Actions can run independently or in sequence.

### **Why isn't my data updating?**

Check the Monitor logs for lookup issues, mapping problems, or API errors.

### **What if I need additional functionality?**

Contact Alchemer Support for enhancement requests.

Related Articles