Alchemer Release Notes: October 2025

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We're excited to share the latest product updates available in Alchemer Survey, Alchemer Workflow, and Alchemer Digital.

Key:
: Enhancement
: Bug Fix

Alchemer Survey

Resolved an issue with the 'add random contacts' feature in campaigns

Resolved an issue and improved messaging and clarity to the 'add random contacts' feature in survey campaigns to clarify cases where the expected number of contacts cannot be added.

SMS campaign status mismatch fix

Resolved a rare issue that caused SMS campaign send statuses in the API to not match export reports.

Audience list filter error fix

Fixed an issue that occasionally caused audience list filters to show errors.

Improved security for protecting PII when sharing survey links

When survey takers switch languages using the language bar, the process now meets GDPR standards.

Alchemer Workflow

Additional options in workflow delay steps

Added the ability to delay to specific dates and times in workflow, enabling survey invites to be sent on specific dates, such as an employee's start date, or 2 weeks after an employee's start date.

Improved usability performance of the workflow monitor page

Improved the usability performance of the workflow monitor page for workflows with many runs.

Alchemer Digital

Prompt clearing fix when cloning surveys

Cloned surveys that launch from a prompt button now start fresh, ensuring clean targeting setup every time.

Smoother login experience

Improved login stability to prevent unwanted refresh loops. No more clearing cookies or switching to incognito mode.

Clearer limits for interaction setup

You can now confidently add up to 40 applications per interaction, providing flexibility with predictable performance.

Real-time feedback when saving large interactions

A new loading state confirms your updates are being saved when editing interactions deployed across many apps.

Auto-applied response targeting rules

When adding an app to an interaction using “Has Seen” or “Has Responded To” rules, the targeting rule is now automatically applied.

More flexibility with prompt buttons

Surveys can now be added as the first button in a prompt, giving you more control over interaction design.

Better detail in prompt button targeting rules

When adding a prompt button to an interaction response rule, the linked survey or URL is now described in more detail.

Improved selection display for targeting rules

The selection box for interaction response targeting rules now expands to show more of the selected survey or question name.

These updates are now live across all production environments.

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