Alchemer Release Notes: September 2025

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We're excited to share the latest product updates available in Alchemer Survey, Alchemer Workflow, and Alchemer Digital.

Key:
: Enhancement
: Bug Fix

Alchemer Survey

Check back for the most recent releases.

Alchemer Workflow

Check back for the most recent releases.

Alchemer Digital

Event names with special characters display correctly

Graphs now work properly when event names include characters like apostrophes.

Deleted surveys no longer appear in the API

Once deleted, surveys and prompts are no longer shown in results when requesting survey or prompt lists via the API.

Image Previews in Message Center

Images attached to messages would not display when they were clicked, now images can be previewed directly in the conversation tab.

Love Dialog updates sync properly

The Love Dialog 'no action' option now works correctly, no longer redirecting users to the Message Center when the survey option was selected.

App_version export fix for multi-target interactions

Resolved an issue where app_version was incorrectly displaying the SDK version in survey exports

for customers using multi-target interactions.

Skip logic error fix for multi-target interactions

Fixed a data structure issue that affected skip logic rules in some surveys using multi-target interactions.

Auto-applied targeting for new apps

Targeting criteria now automatically apply to any new apps added to a survey or prompt for customers using multi-target interactions.

These updates are now live across all production environments.

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