

Alchemer Release Notes: September 5th, 2025

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We're excited to share the latest product updates now available in Alchemer Survey and Alchemer Workflow. This release includes new options for survey actions, multiple workflow stability improvements, and important bug fixes to improve reliability across the platform.

Alchemer Survey

Email Campaign Improvements

- **Custom Domains:** Fixed an issue that prevented custom email domains from being entered correctly for email campaigns.
 - **Reminder Emails:** Resolved an issue that caused reminder emails to be sent twice in some rare cases.
 - **API Scheduling:** Fixed an issue where the v5 Update Campaign Email API did not schedule emails correctly when using the `send=true` option.
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Alchemer Workflow

Workflow Stability Fix

Resolved an issue that caused Workflows to become disabled after publishing a new Workflow version in some cases.

Grid Question Merge Codes

Fixed an issue that caused merge codes for grid question types in Workflow to not be set in some cases.

□ These updates are now live across all production environments.

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