

# Docusign Initiator for Alchemer Workflow

The Docusign initiator is available for purchase as an add-on. If you are interested in purchasing, please [contact us](#) for additional information.

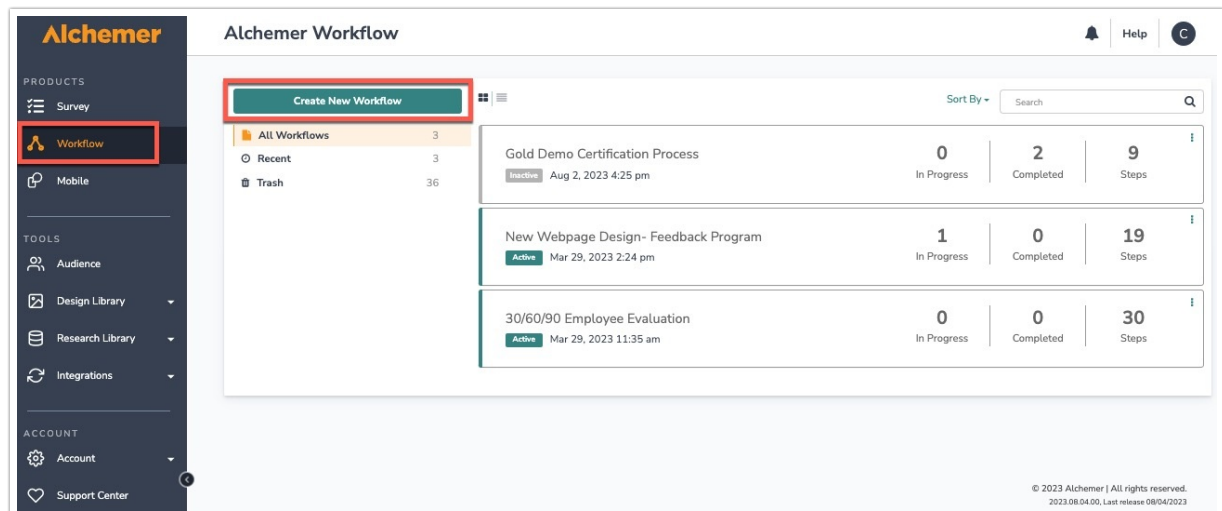
## Overview

Alchemer's Docusign initiator is purpose-built to enhance Workflow efficiency and facilitate feedback collection within your business processes. With this integration, events that occur in Docusign can automatically trigger Workflows in Alchemer, enabling you to gather valuable feedback at key touch points.

You can initiate workflows from Docusign Connect.

## Setup

1. Create a new Workflow.



2. Name your Workflow.
3. After creating a new Workflow, select Docusign as your initiator.

Select Initiator

Alchemer

Alchemer integrations

Alchemer Digital

Integration with Alchemer Digital

Asana

Starts the Alchemer Workflow from events in Asana

Custom Events

Starts the Alchemer Workflow from a webhook call

Docusign

Docusign integration with Alchemer

Gladly

Gladly integration with Alchemer

Paylocity

Starts the Alchemer Workflow when selected events occur in Paylocity.

Prototype

IF Prototype

SFTP

Salesforce

Salesforce for the alchemer description

Scheduled

Start the Alchemer Workflow on a schedule

Share Link

When a user clicks on a custom workflow link

Shopify

Start the Alchemer Workflow when selected events occur in Salesforce.

Survey Listener

When a given survey is completed

Unanet

Alchemer integration with Unanet

Zoho

Alchemer integration with Zoho

Need Help?

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4. Select "Initiate from Docusign Connect" and click the "Next" button.

Select Action

Initiate from Docusign Connect

Start the Alchemer Workflow from Docusign Connect

Need Help?

Previous

Next

5. Click "Next" on the integration overview screen.

## Configure Initiator

### Docusign | Initiate from Docusign Connect

Start the Alchemer Workflow from Docusign Connect

Need help? [Learn More](#)

v250411

6. Copy the Webhook URL and set the Docusign Connect URL in your Docusign Workflow to it.

You may optionally:

- Use an HMAC signature to authenticate the webhook action from Docusign
- Add a username and password to authenticate the webhook action from Docusign. The username and password set here must match the username and password set in your Docusign Connect configuration.

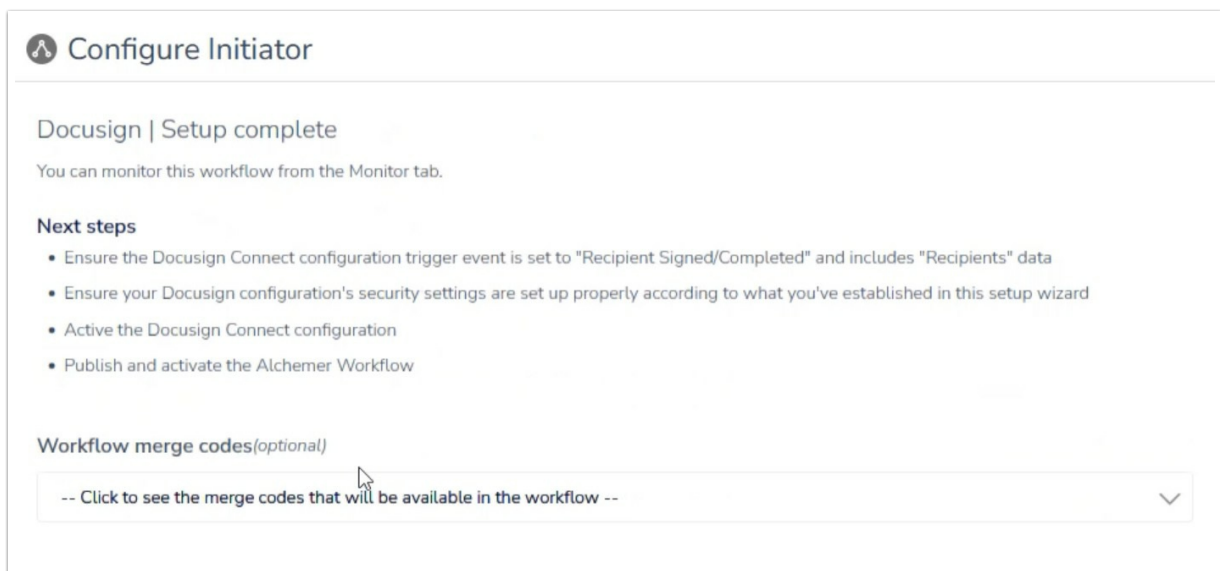




8. Ensure your DocuSign configuration security settings are set up properly according to what you've established in the workflow initiator setup wizard.

9. Activate the DocuSign Connect configuration.

10. Return to Alchemer Workflow, and click "Save" on the Setup Complete modal.



## Merge Codes

When the webhook fires, DocuSign will pass the recipient fields to Alchemer Workflow. After

configuring this initiator, you can use these fields in merge codes, logic, and other Workflow features.

For more information on how to use these merge codes in your Workflow, [check out this article](#).

## FAQs

▸ What permissions do I need within Alchemer to set-up and use the Docusign initiator?

▸ Can multiple Workflows initiate off the same Docusign initiator?

▸ This initiator doesn't fit my use cases, or I want to provide feedback to the Alchemer Product Team!

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