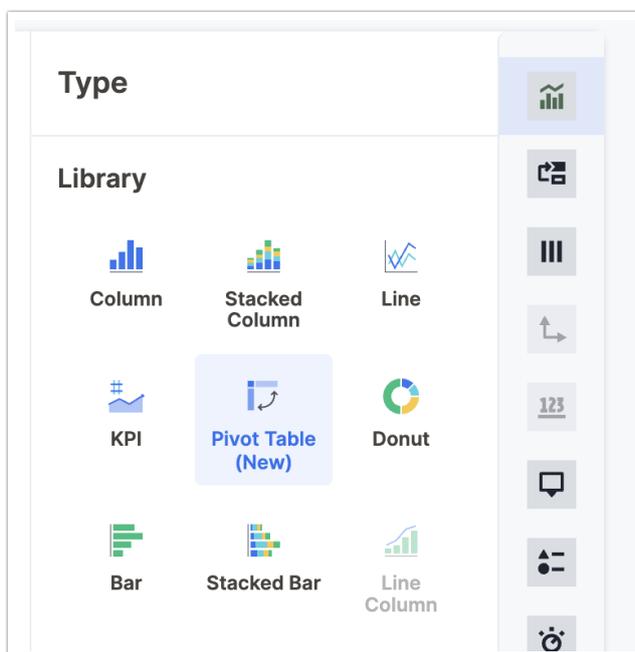


Pivot Table Charts

Pivot tables enable you to explore an alternate visualization of your data in a wide, customizable table. They allow you to visualize some of your data horizontally and some data vertically in the same table. A pivot table is a chart time table that uses a drag-and-drop interface.

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If you would like to visualize your search as a pivot table, click the Type tile near the upper right of your screen, and select **pivot table**. You need at least one attribute and one measure in your search.



If you right-click a row or column heading, the system displays a contextual menu, allowing you to **exclude** or **include** values, **drill down**, **show underlying data**, **AI Highlights**, **expand** or **collapse** the values in the row, or **sort**.

If you right-click a table cell, the system displays a contextual menu, allowing you to **exclude** or **include** values, **drill down**, **show underlying data**, or **AI Highlights**.

If your pivot table contains multiple values with long names, the column header now has a horizontal scroll bar, so you can see all your measures without taking up excessive space in the pivot table.

You can also include attributes in the pivot table cells as well as measures. This is useful for cases when you want to summarize text data such as user role, pass/fail, or other attributes. Note that when you add attributes to your pivot table cells, you will no longer see subtotals or grand totals below your pivot table.

Grouping measure values

To compare multiple measures in a single view you can now group measures to share an axis. Grouping measures using **Values** allows you to control multiple measures in pivot table charts. You can move grouped measures and position them where you want in rows and columns. You can configure where the group measures appear in the table with respect to other attributes being used in either rows or columns.

When measures are grouped using **Values**, all subtotals and grand totals are turned off by default. Individual subtotals and grand totals can be turned on in settings.

Adding attribute fields to **Values** is not supported.

Pivot table charts

The pivot table charts have the following features:

- Faster load times with pagination.
- We now support custom sort order.
- You can now adjust column widths.
- You can now slice with measures and attributes.
- You can now use values for more granular control in configurations.
- To enable this feature, contact your administrator.

Reorder your pivot table

You can restructure your pivot table by dragging and dropping the measures and attributes under **edit chart configuration**, or by dragging and dropping column and row headings on the table itself.

By default, Alchemer Dashboard displays measures in columns. To display measures in rows instead, follow these steps:

1. Select the **edit chart configuration** icon near the upper right of the Chart.
2. Select **Settings** in the chart configuration panel.
3. Under **Display measures in**, select **Rows**.

Sort

To sort any column or row, right-click a row or column heading or subheading or a measure or attribute name and select **Sort**. You can also sort from the search bar. Type `sort by <column name>`

[ascending | descending] .

Sort your pivot table

You can sort your pivot table in the following ways:

- You can sort on more than one attribute at a time, as long as it works within Alchemer Dashboard's logic. See the sorting logic table.
- When you sort by a measure, you sort rows only. This allows you to sort the rows by a measure and the columns by an attribute. For example, in the sample pivot table at the beginning of the article, you can sort the rows by `Total sales` and the columns by `Store State` .
- When you save a pivot table that you sorted, all sorting saves as well.
- If you sort both from the search bar and from the in-context row or column heading menus, whichever sorting is the latest overrides the other. For example, if you right-click a `Department` row heading and select **Sort ascending**, and then add `sort by date monthly` to the search bar, Alchemer Dashboard sorts only by `date monthly` .

Table 1. Sorting logic

Starting state	Add sort on row attribute	Add sort on column attribute	Add sort on measure
No sorts in place	Adds sort	Adds sort	Adds sort, only across rows
One or multiple sorts exist on row attributes	Adds sort	Adds sort	Overrides previous sorts and sorts based on the measure
One or multiple sorts exist on column attributes	Adds sort	Adds sort	Adds sort, only across rows
One sort on measure exists	Adds sort. Overrides previous sort by measure	Adds sort	Overrides previous sort by measure
Sort on both row and column attributes exists	Adds sort	Adds sort	Adds sort. Overrides sort on row, retains sort on column

Starting state	Add sort on row attribute	Add sort on column attribute	Add sort on measure
Sort on column attribute and measure exists	Adds sort. Overrides sort on measure, retains sort on column	Adds sort	Adds sort. Overrides sort on measure, retains sort on column

Expand or contract columns and rows

Select a column or row heading to expand it, or by right-clicking the arrow on the upper left of a row or column heading.

When you pin a pivot table to a Dashboard, it retains your expansion settings.

Display data as a percentage of the total

You can see your data as a percent of a row or column total, or as a percent of the grand total. Grand totals aggregate all the data in your pivot table.

To see your data as a percent, select the **edit chart configuration** icon, and select **Settings** at the bottom of the chart configuration panel. Open the dropdown menu to choose whether you want to see your data as a percent of a row or column total, or as a percent of the grand total.

Overall Satisfaction
Overall, how satisfied are you with your most recent interaction with our...

Date Submitted **Between (03/01/2025 <= 03/31/2...**

Values	
Overall Satisfaction...	Total Count Res...
1: Very dissatisfied	17
2: Dissatisfied	11
3: Neutral	60
4: Satisfied	55
5: Very satisfied	204

Display

Values

Display format

No calculation

- No calculation
- % of row subtotal
- % of column subtotal
- % of row grand total
- % of column grand total
- % of grand total

Column

Turn on Subtotal to enable Expand/Collapse

Summary position

You only see 100% value when grand total rows is enabled. When it is disabled, the rows and columns have no parental total column, so the percentage cannot be calculated. All intermediate totals (columns or rows) display the percentage values calculated with respect to their parent. For each inner summary (column or row) the parental total values are assumed to be 100% internally.

Select **Pivot Summaries** in the **Settings** menu to see row and column totals.

Customize pivot summaries

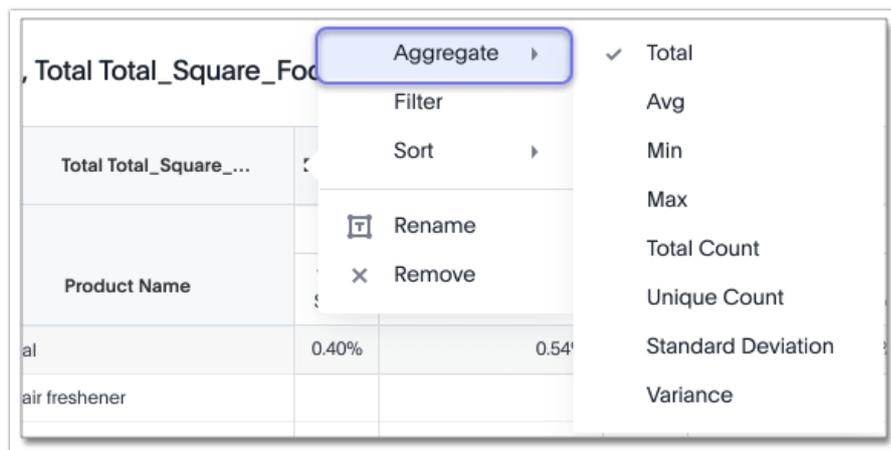
You can now choose whether to display column and row summaries, and where in the pivot table they appear. To customize pivot summaries, follow these steps:

1. Select the **Edit configuration** icon and click **Settings**.
2. To display column and row summaries, select **Show grand totals**.
3. To display column and row subtotals, select **Show subtotals**.
4. To control whether the grand totals appear at the top of the chart or at the bottom, select **Top** or **Bottom** under **Summary position**.

Format row headers

You can view your row headers in a more compact (tree) layout. To turn on compact row headers, select **Compact row headers** in the **Settings** menu.

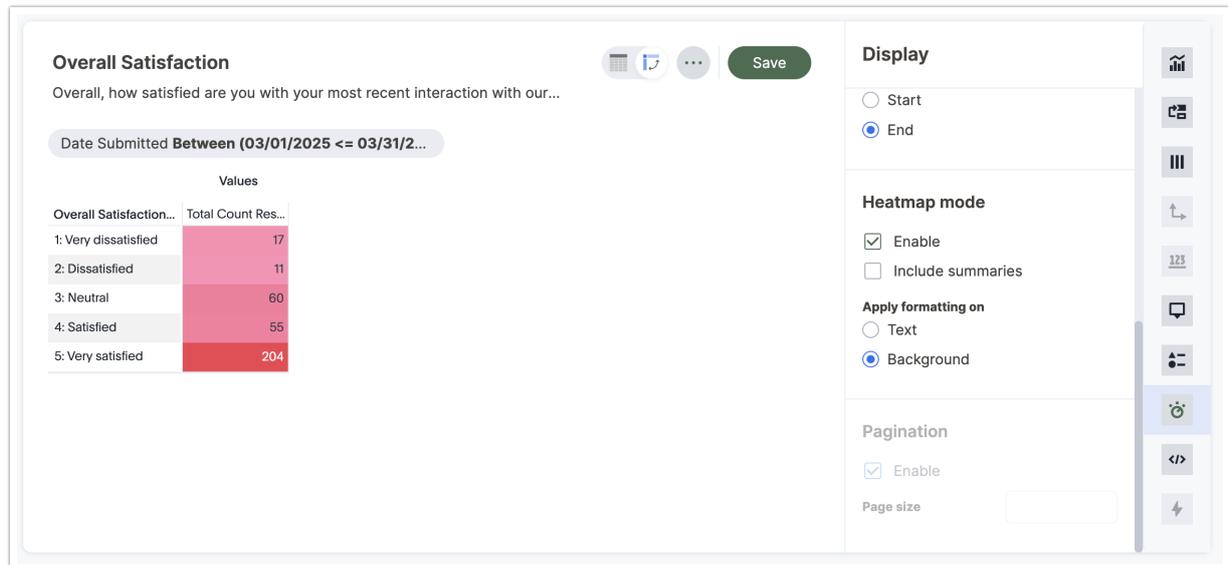
You can change the type of total shown for an aggregated measure from the header menu that appears when you select a header's **more** icon:



Heatmap mode

The heatmap functionality allows you to see which measures contribute more to the total than

others within the table.



To turn on the heatmap, click the **edit chart configuration** icon, and select **Settings** at the bottom of the chart configuration panel. Select **heatmap mode**.

You cannot add conditional formatting to a pivot table in heatmap mode.

Number and conditional formatting

You can perform conditional and number formatting on pivot tables. Both these features work the same way they work for regular Alchemer Dashboard tables, except that you cannot set different conditional formatting rules for pivot table cells and pivot table column summaries. Click the **edit chart configuration** icon, and select the measure you would like to add number or conditional formatting to. Refer to [Apply conditional formatting](#) for more information.

Pivot table limitations

The pivot table chart type has the following limitations:

- The pivot table displays a maximum of 100k rows. If your query returns more than 100k rows, you cannot visualize it with a pivot table.
- If the query the pivot table is based on contains the `top` or `bottom` keyword, column and row summaries are not accurate.
- You cannot add conditional formatting to a pivot table in heatmap mode.

- You cannot filter aggregated columns or columns with aggregated formulas.
- Pivot tables do not support [cumulative functions](#).
- Pivot tables do not support [moving functions](#).
- Passthrough functions are not supported.

Related Articles
