Tremendous Integration for Alchemer Survey

The Alchemer Tremendous Integration is available as an add-on. If you are interested in purchasing the Tremendous Integration, please contact us for additional information.

At a high-level, Alchemer's integration with Tremendous allows you to easily:

• Send a Tremendous reward from an Alchemer survey.

Adding an Integration Action

- 1. Select an existing survey or create a new survey. Then navigate to the Survey Builder.
- 2. Click "Add New: Action"

You cannot add this Integration Action to the first page of the survey.

Page 2: Add Page Title	@ Preview	SAN	+	ළු	×
Let's add something to this blank page.					
Add New: Question Text/Media Action					

3. In the Add Action modal, scroll down to Integrations. Then click "Add" for one of your purchased integrations.

Alchemer	Customer Experience Survey	Help
PRODUCTS	BUILD STYLE TEST SHARE RESULTS + TOOLS +	
Survey		View Settings
🔏 Workflow	Page 1: Add Page Title • Preview	∕ + @ ×
TOOLS	☑ This question has answer validation	
On Audience	Email format expected	+ Move
🔀 Design Library 👻	1. What is your email address?	Remove
🗧 Research Library 🔹 🔇		
🖓 Integrations 🗸	INSERT: VQuestion Part / Media VAction Page Break	
	2. Please tell us about your experience so far?	
ACCOUNT		tter Move Centre Copy
ố子 Account 🗸		× Remove
Support Center		

1			
Int	DO1	rati	onc
1111	LUGI	au	0115

Don't see what you're looking for? Explore our integrations

- 4. Select the action you would like to perform.
 - Send Tremendous reward

Tremendous | Send Reward

Before configuring this integration action, you will need:

- Your Tremendous API key
- At least one reward setup and funded in your Tremendous account
- Fields in this survey that contain information about the person who should receive the reward (name, email, etc.)

Your browser does not support HTML5 video.

1. Select "Send Tremendous reward" for your action.



2. Click next on the integration overview screen.

Configure Action
PRIMARY SETUP LOGIC ADVANCED
Tremendous Send reward Sends a reward using Tremendous
 You will need: Your Tremendous API key At least one reward setup and funded in your Tremendous account Fields in this survey that contain information about the person who should receive the reward (name, email, etc.)
Need help? <u>Learn more</u> v250207
• • • • • • Previous Next

3. Authenticate with your Tremendous account. Click "Add a new account" then name your authentication and add your Tremendous API key.

Configure Action	
PRIMARY SETUP LOGIC ADVANCED	
Tramondaus I Authontisation	
Create a new authentication	×
PRO Your authentication name	· ···
Type authentication name	
Tremendo You need to type the authentication name to be able to continue.	
Tremendous API key*	\sim
No value	
Tremendous API key is required	
Previous	Create
• • • • • •	Previous Next

4. Select your Tremendous environment. Then click "Create".

Configure Action	
PRIMARY SETUP LOGIC ADVANCED	
Tremendous Authentication Authenticate with Tremendous	
Tremendous connected	~ …
Tremendous Environment*	
Tremendous Production	\sim
Previou	ıs Next

5. Select Funding Source, Campaign, and delivery method

Configure Action		
PRIMARY SETUP LOGIC ADVANCED		
Tremendous Select reward options		1
Select the Tremendous reward and options you want to use.		
Select Funding Source*		
balance (id: CGAQE4HK7333)		\sim
Select Campaign*		
Campaign template with all options (id: VGP8CHCZ20Q1)		\sim
Select delivery method*		I
Email	I	\sim
	Previous	Next

6. Set the reward amount and input the currency code.

Configure Actior	1				
PRIMARY SETUP	LOGIC	ADVANCED			
Tremendous !	Set rewa	ard amount			
Set the amount of the	e reward.				
Award amount*					
1.00					
Award amount must	be at least	0.01			
Currency code*					
USD					
					6
• • • • • • •				Previous	Next

7. Select the fields in this survey that contain the person name and email/phone where the reward should be sent.

The email or phone field is required depending on the delivery method selected.

Any other mapped fields are optional.

Configure Action			
PRIMARY SETUP LOGIC ADVANCED			
Tremendous Set reward recipient Select the fields in this survey that contain the person name a Either the email or phone field is required depending on the set	nd email / phone where the reward should be sent.		
Other fields are optional. Use this Alchemer field value	To set this Tremendous field		
Question 3. What is your email address? (id: 9) $$\sim$$	Tremendous recipient_email	~	
Question 4. First name (id: 45) $$\sim$$	Tremendous recipient_name	\sim	Ŵ
Question 1. How likely are you to recommend [acco $$	Tremendous my_custom_field_1	~	Û
Add a new mapping	b ∂		
• • • •	Previous		Next

8. *Optional.* You can get data back about the update to use in your survey.

Configure Action		
PRIMARY SETUP LOGIC ADVANCED		
Tremendous Get data back You can get data back about the update to use in your survey. This is optional.		
Use data from the action	To update this Alchemer survey field	
Choose an option ^	Choose an option	× 🗊
Tremendous order id Action Metadata status_code	N	
Action Metadata message Action Metadata errors	13	
Action Metadata execution_start_time Action Metadata raw_response		
		Previous Next

9. Click "Save" to complete integration set up.



Monitoring an Tremendous Integration Action

A log of each run result can be found in Results > Individual Responses > Action Log.

Select an individual response and then navigate to the Action Log. In the Action Log, you can monitor whether the action was successful.

FAQs

- What permissions do I need within Alchemer to set up and use the Tremendous integration?
- > This integration doesn't fit my use cases, or I want to provide feedback to Alchemer!

Related Articles