# Alchemer Workflow UKG Integration

The Alchemer Workflow UKG Integration is available for purchase as an add-on. If you are interested in purchasing, please contact us for more information.

### Overview

With the UKG Integration for Alchemer Workflow you can:

• Get Person: Pull in information from a UKG person record into your Workflow in Alchemer.

The integration enables you to personalize workflow steps in Alchemer using information from UKG.

## Integration Setup

1. Create a Workflow in Alchemer and select your initiator.

For more information on building Workflows in Alchemer refer to the following documentation:

- Getting Started with Alchemer Workflow
- Building a Workflow

2. When you are ready to add the UKG step to your Workflow, drag the UKG step from the Step Library under Connections.

٨	UKG		🗼 Help 🕻
絙	BUILD TEST M	IONITOR O Completed In Progress	Settings Publish
<b>ふ</b> 伊		Workflow Timeline	<ul> <li>Steps</li> <li>Q Search for Steps</li> </ul>
- IJ	0	Initiate Workflow	Stop Connections
ି ଅ		Survey Listener     Image: Customer Satisfaction Survey	Gladly
			<ul> <li>Salesforce Pull</li> <li>Salesforce Push</li> </ul>
- 		Complete	Slack
$\Diamond$			Zoho

3. Click the pencil icon to configure your UKG integration step.

<b>Workflow Timeline</b>							
0	Initiate Workflow	<b>G</b> <sup>1</sup>	0				
	<ul> <li>Survey Listener</li> <li>Survey Name: Customer Satisfaction Survey</li> </ul>						
1 UKG							
Complete							

### UKG | Get Person

Before configuring this integration action, you will need:

- Your UKG API information and login
- Fields in this survey that contain information to use to find the person to get (employee id, email, etc.)
- 1. Select "Get Person" and Click "Next" on the integration overview screen.

Configure Action	
PRIMARY SETUP LOGIC	ADVANCED
K Back	
Select Action	
Select the action you would like	e to perform.
Get person Get a person record from UKG	
	Cancel Next

- 2. Click "Add New Authentication". Then name your authentication and provide your:
  - Customer API key
  - Basic auth username
  - Basic auth password

Click "Create" when done.

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ir authentication name	
Customer API key	
No value	1.
asic auth username	
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lasic auth password	
No value	,
	Previous Create

3. Provide your UKG API Base URL

Your base URL should be something like this: https://service2.ultipro.com

Configure Action	
PRIMARY SETUP LOGIC ADVANCED	
UKG   Authentication	
Authenticate with UKG	
UKG connected PRODUCTIONUS:C731671:T1057705's UKG account	~
UKG API Base URL*	
<empty string=""></empty>	
UKG API Base URL is required	
Your base URL should be something like this: <u>https://service2.ultipro.com</u>	
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4. Select the fields in this survey that contain the values you want to use to find the person record in UKG

Configure Action					
PRIMARY SETUP LOGIC ADVANCED					
UKG   Find person Select the fields in this survey that contain the values you want f At least one field is required	to use to find the person in UKG.				
Use this Alchemer field value	to match this UKG field				
Question   3. What is your email address? (id: 73) $\qquad \qquad \lor$	UKG   emailAddress	~ <u>M</u>			
Add a new mapping					
• • • • •		Previous Next			

5. Click "Save" to complete integration setup.

A status code is available in a merge code:

- 200: A single record was successfully found
- 201: More than one record was found. The first record is used for the values returned to Alchemer.
- 202: Query ran successfully, but no records were found
- 400: The external integration returned an error. This will halt the Workflow. See the message or log for details.

#### **Configure Integration**

#### PRIMARY SETUP

A log of each run result can be found in the Monitor tab. Metadata about this action are also available as merge codes.

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Previous

Save

#### Now what / Where is my data?

All of the information from this integration is now available in this workflow and all surveys in this workflow. You can use them to:

- Add Merge Codes to Email or Survey Invite steps.
- Use with Logic in the workflow.
- Use to personalize the survey in the workflow.

### FAQs

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What permissions do I need within Alchemer to set-up and use the UKG integration?

This integration doesn't fit my use cases, or I want to provide feedback to the Alchemer Product Team!

#### **Related Articles**