UKG Integration for Alchemer Survey

The Alchemer UKG Integration is available as an add-on. If you are interested in purchasing the UKG Integration, please contact us for additional information.

With the Alchemer UKG integration you can easily:

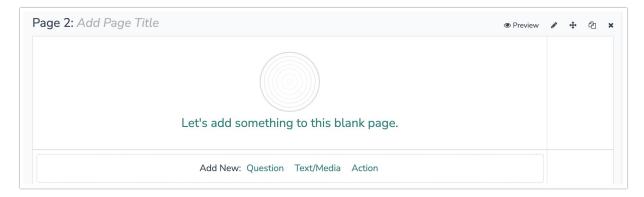
Personalize surveys in Alchemer using person records from UKG

Integration Setup

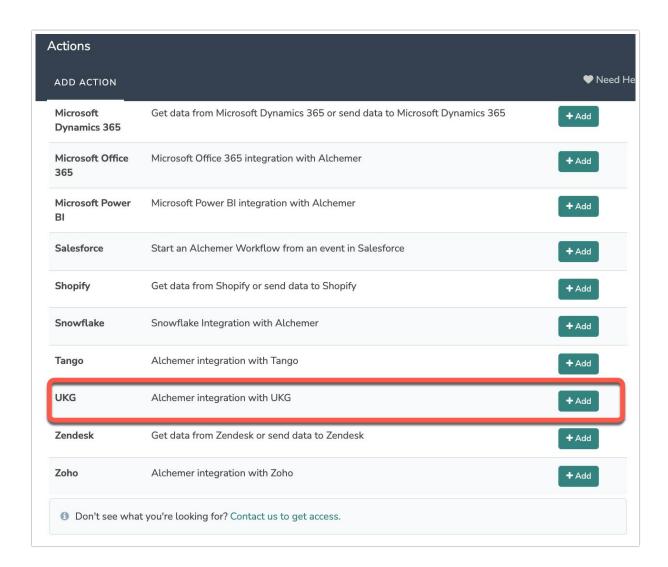
Adding an Integration Action

- 1. Select an existing survey or create a new survey. Then navigate to the Survey Builder.
- 2. Click "Add New: Action"

You cannot add this Integration Action to the first page of the survey.



3. In the Add Action modal, scroll down to Integrations. Then click "Add" for your UKG integration.



If you haven't purchased any additional integrations, you will see the below screen:

Integrations

On't see what you're looking for? Explore our integrations

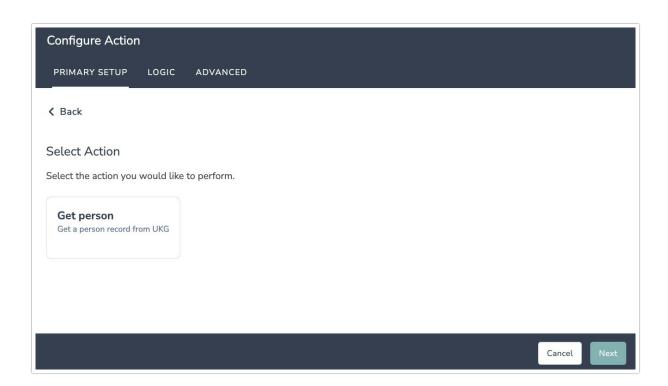
- 4. Select UKG as your integration and then select the action you would like to perform:
 - Get person record from UKG

UKG | Get Person

Before configuring this integration action, you will need:

- Your UKG API information and login
- Fields in this survey that contain information to use to find the person to get (employee id, email, etc.)

1. Select "Get Person" and click "Next" on the integration overview screen.



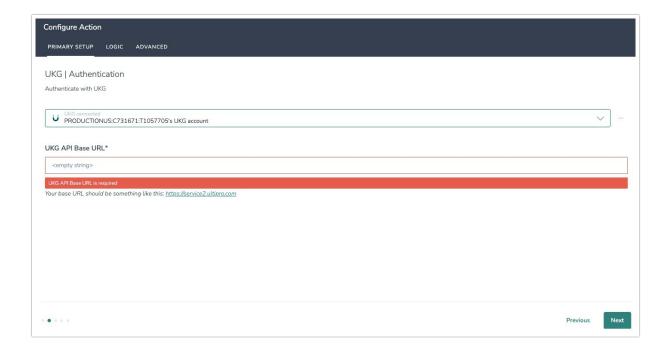
- 2. Click "Add New Authentication". Then name your authentication and provide your:
 - Customer API key
 - Basic auth username
 - Basic auth password

Click "Create" when done.

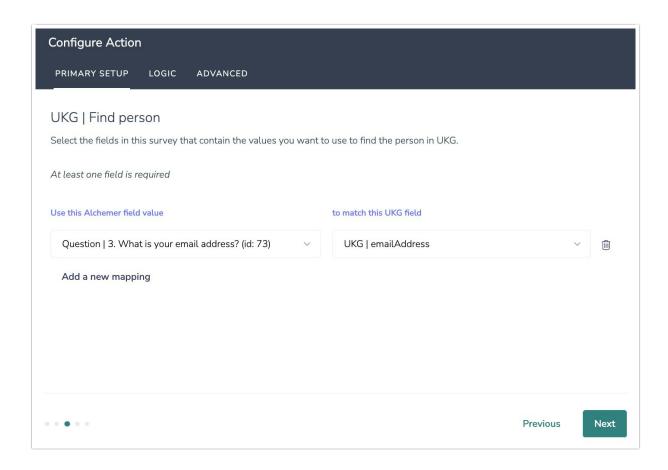


3. Provide your UKG API Base URL

Your base URL should be something like this: https://service2.ultipro.com

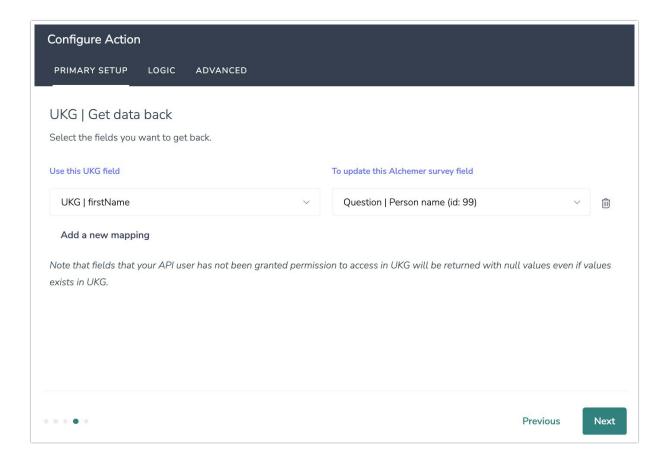


4. Select the fields in this survey that contain the values you want to use to find the person record in UKG

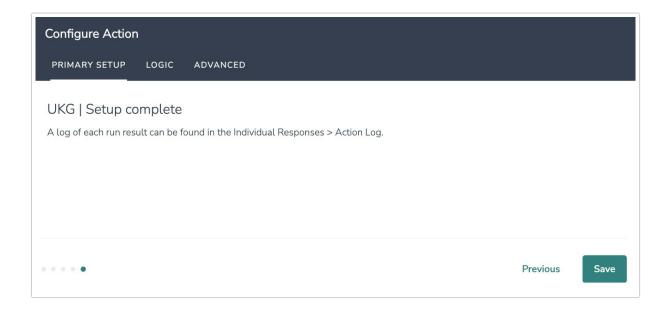


5. Select the fields you want to get back for use in your Alchemer Survey

Note that fields that your API user has not been granted permission to access in UKG will be returned with null values even if values exists in UKG.



6. Click "Save" to complete integration setup.



Monitoring an UKG Integration Action

A log of each run result can be found in Results > Individual Responses > Action Log.

Select an individual response and then navigate to the Action Log. In the Action Log, you can monitor whether the action was successful.

FAQs

- What permissions do I need within Alchemer to set up and use the UKG integration?
- ▶ This integration doesn't fit my use cases, or I want to provide feedback to Alchemer!

Related Articles