

UKG Integration for Alchemer Survey

The Alchemer UKG Integration is available as an add-on. If you are interested in purchasing the UKG Integration, please [contact us](#) for additional information.

With the Alchemer UKG integration you can easily:

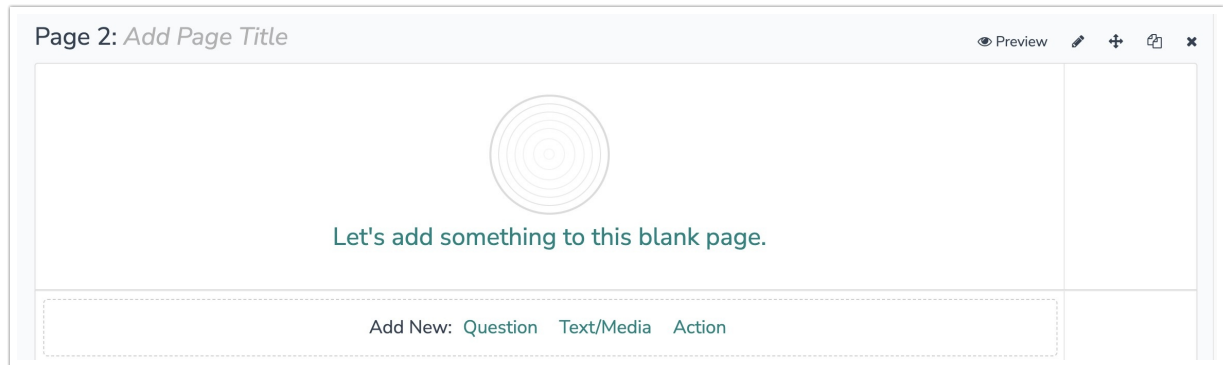
- Personalize surveys in Alchemer using person records from UKG

Integration Setup

Adding an Integration Action

1. Select an existing survey or create a new survey. Then navigate to the Survey Builder.
2. Click "Add New: Action"

You cannot add this Integration Action to the first page of the survey.



3. In the Add Action modal, scroll down to Integrations. Then click "Add" for your UKG integration.

Actions

ADD ACTION ♥ Need Help

Microsoft Dynamics 365	Get data from Microsoft Dynamics 365 or send data to Microsoft Dynamics 365	+ Add
Microsoft Office 365	Microsoft Office 365 integration with Alchemer	+ Add
Microsoft Power BI	Microsoft Power BI integration with Alchemer	+ Add
Salesforce	Start an Alchemer Workflow from an event in Salesforce	+ Add
Shopify	Get data from Shopify or send data to Shopify	+ Add
Snowflake	Snowflake Integration with Alchemer	+ Add
Tango	Alchemer integration with Tango	+ Add
UKG	Alchemer integration with UKG	+ Add
Zendesk	Get data from Zendesk or send data to Zendesk	+ Add
Zoho	Alchemer integration with Zoho	+ Add

ℹ Don't see what you're looking for? [Contact us to get access.](#)

If you haven't purchased any additional integrations, you will see the below screen:

Integrations

ℹ Don't see what you're looking for? [Explore our integrations](#)

4. Select UKG as your integration and then select the action you would like to perform:

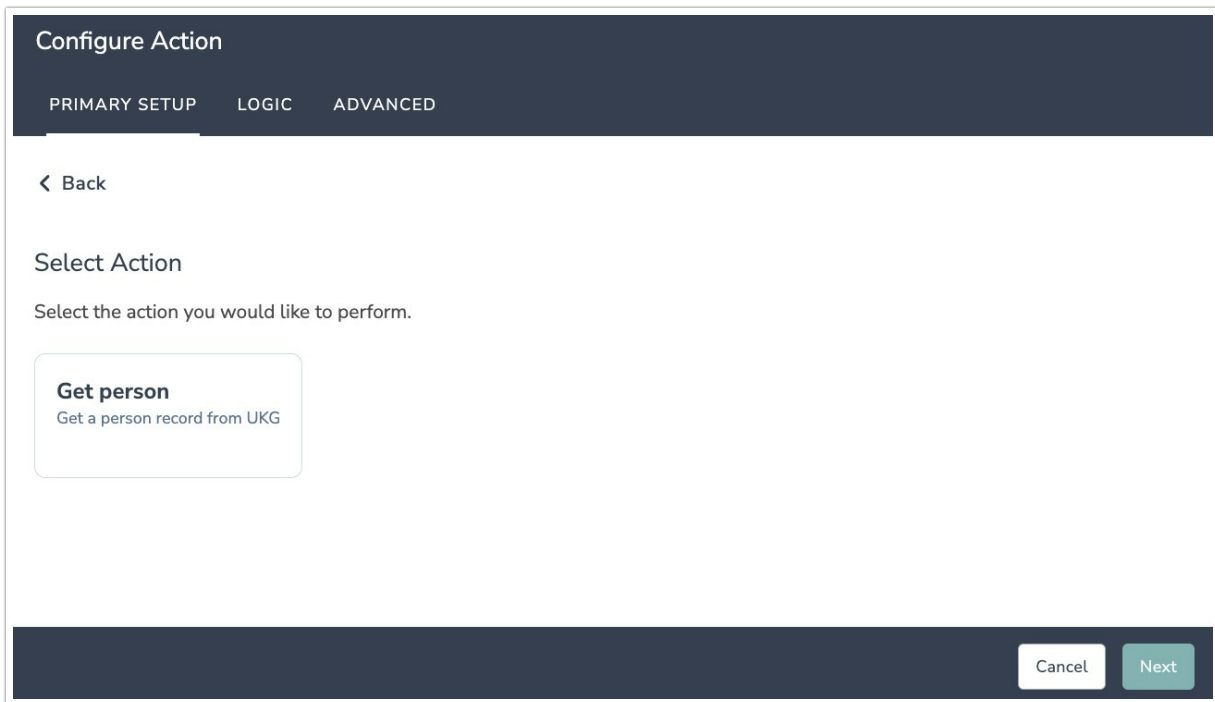
- Get person record from UKG

UKG | Get Person

Before configuring this integration action, you will need:

- Your UKG API information and login
- Fields in this survey that contain information to use to find the person to get (employee id, email, etc.)

1. Select "Get Person" and Click "Next" on the integration overview screen.



The screenshot shows a 'Configure Action' interface with a dark header. Below the header are three tabs: 'PRIMARY SETUP', 'LOGIC', and 'ADVANCED'. A 'Back' button is located on the left. The main area is titled 'Select Action' and contains the instruction 'Select the action you would like to perform.' A single action card is visible, titled 'Get person' with the description 'Get a person record from UKG'. At the bottom right, there are 'Cancel' and 'Next' buttons.

2. Click "Add New Authentication". Then name your authentication and provide your:

- Customer API key
- Basic auth username
- Basic auth password

Click "Create" when done.



The screenshot shows a 'Create a new authentication' dialog box with a close button (X) in the top right corner. It contains four input fields: 'Your authentication name', 'Customer API key', 'Basic auth username', and 'Basic auth password'. Each field currently contains the text 'No value'. At the bottom right, there are 'Previous' and 'Create' buttons.

3. Provide your UKG API Base URL

Your base URL should be something like this: <https://service2.ultipro.com>

Configure Action

PRIMARY SETUP LOGIC ADVANCED

UKG | Authentication

Authenticate with UKG

UKG connected
PRODUCTIONUS:C731671:T1057709's UKG account

UKG API Base URL*

<empty string>

UKG API Base URL is required
Your base URL should be something like this: <https://service2.ultipro.com>

Previous Next

4. Select the fields in this survey that contain the values you want to use to find the person record in UKG

Configure Action

PRIMARY SETUP LOGIC ADVANCED

UKG | Find person

Select the fields in this survey that contain the values you want to use to find the person in UKG.

At least one field is required

Use this Alchemer field value to match this UKG field

Question | 3. What is your email address? (id: 73) UKG | emailAddress

Add a new mapping

Previous Next

5. Select the fields you want to get back for use in your Alchemer Survey

Note that fields that your API user has not been granted permission to access in UKG will be returned with null values even if values exists in UKG.


Configure Action

PRIMARY SETUP LOGIC ADVANCED

UKG | Get data back

Select the fields you want to get back.

Use this UKG field To update this Alchemer survey field

UKG firstName	Question Person name (id: 99)	
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Add a new mapping

Note that fields that your API user has not been granted permission to access in UKG will be returned with null values even if values exists in UKG.

Previous **Next**

6. Click "Save" to complete integration setup.

Configure Action

PRIMARY SETUP LOGIC ADVANCED

UKG | Setup complete

A log of each run result can be found in the Individual Responses > Action Log.



Previous

Save

Monitoring an UKG Integration Action

A log of each run result can be found in Results > Individual Responses > Action Log.

Select an individual response and then navigate to the Action Log. In the Action Log, you can monitor whether the action was successful.

FAQs

▶ What permissions do I need within Alchemer to set up and use the UKG integration?

▶ This integration doesn't fit my use cases, or I want to provide feedback to Alchemer!

Related Articles