

Tango Integration for Alchemer Survey

The Alchemer Tango Integration is available as an add-on. If you are interested in purchasing the Tango Integration, please [contact us](#) for additional information.

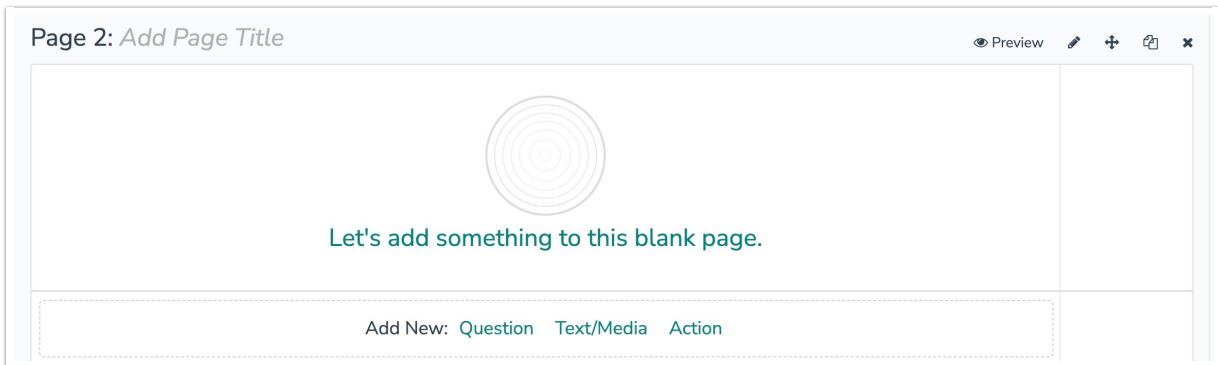
At a high-level, Alchemer's integration with Tango allows you to easily:

- Send a Tango rewards cards from an Alchemer survey.

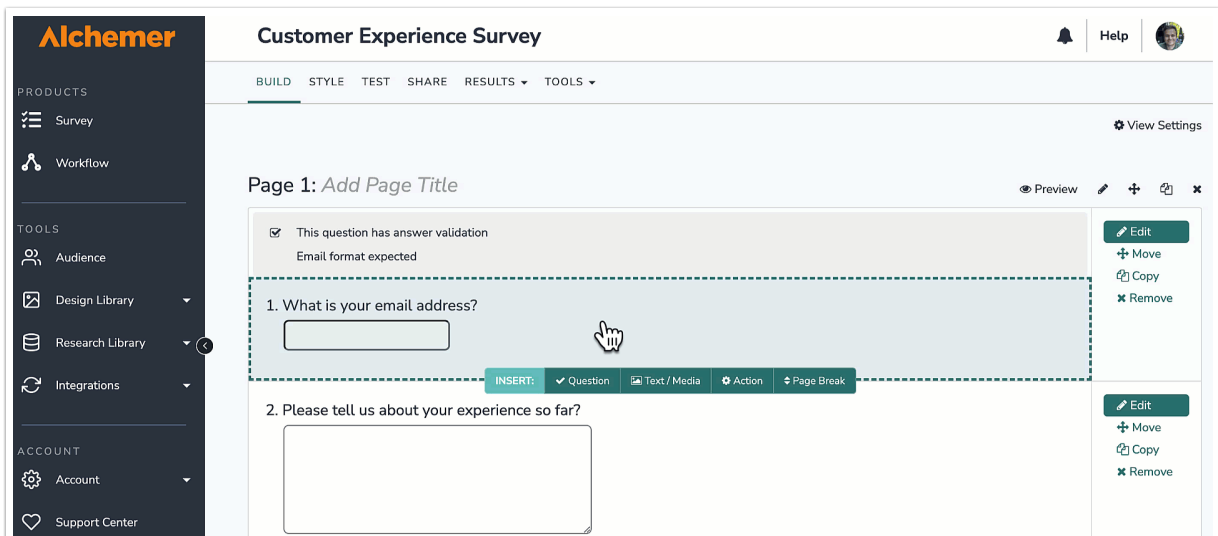
Adding an Integration Action

1. Select an existing survey or create a new survey. Then navigate to the Survey Builder.
2. Click "Add New: Action"

You cannot add this Integration Action to the first page of the survey.



3. In the Add Action modal, scroll down to Integrations. Then click "Add" for one of your purchased integrations.



If you haven't purchased any additional integrations, you will see the below screen:

Integrations

Don't see what you're looking for? [Explore our integrations](#)

4. Select the action you would like to perform.

- Send digital Tango reward.

Configure Action

PRIMARY SETUP LOGIC ADVANCED

< Back

Select Action

Select the action you would like to perform.

Send digital Tango reward
Send a digital Tango reward

Cancel Next

Tango | Send Digital Tango Reward

See the [Tango documentation](#) for details on how to get your Tango API username and password. You will need RaaS API keys enabled in your Tango account.

Before configuring this integration action, you will need:

- Your Tango API username and password
 - Your **API username** is your **Tango platform name**
 - Your **API password** is your **Tango API key**
- At least one reward setup and funded in your Tango account
- Fields in this survey that contain information about the person who should receive the reward (name, email, etc.)

Your browser does not support HTML5 video.

See the [Tango documentation](#) for details.

1. Select "Send digital Tango reward" for your action.

Configure Action

PRIMARY SETUP LOGIC ADVANCED

< Back

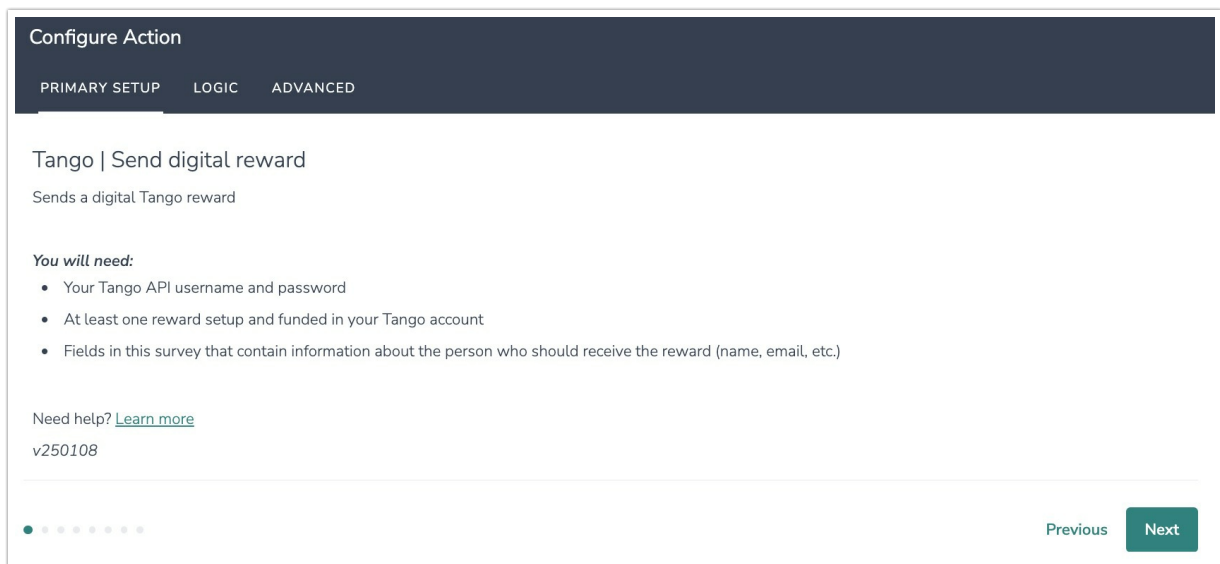
Select Action

Select the action you would like to perform.

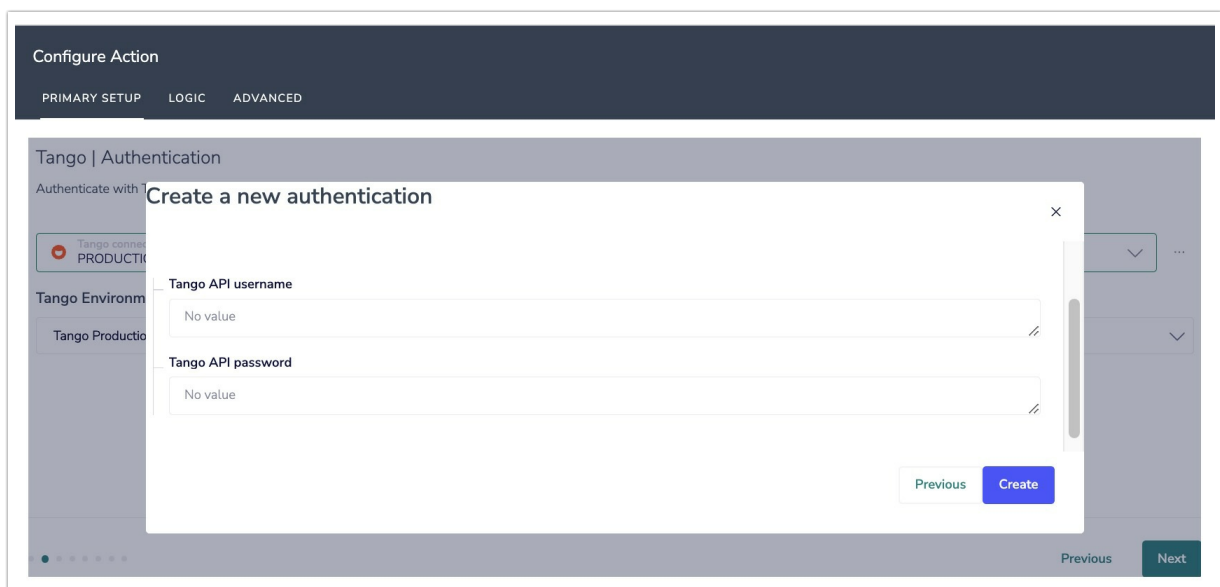
Send digital Tango reward
Send a digital Tango reward

Cancel Next

2. Click next on the integration overview screen.



3. Authenticate with your Tango account. Click "Add a new account" then provide your Tango API username and password.



4. Select your Tango environment from the dropdown.

Configure Action

PRIMARY SETUP LOGIC ADVANCED

Tango | Authentication

Authenticate with Tango

Tango connected
7553460377222472121280776894 Tango account

Tango Environment*

Tango Production

Previous **Next**

5. Select the Tango customer and account you want to use.

Configure Action

PRIMARY SETUP LOGIC ADVANCED

Tango | Select account

Select the Tango customer and account you want to use.

Select customer (group)*

GroupTEST

Select account*

AccountTEST

Previous **Next**

6. Select the Tango brand, award, award amount, and email template.

Configure Action

PRIMARY SETUP LOGIC ADVANCED

Tango | Select reward to send

Select the Tango reward and amount you want to send.

Select brand*

Reward Link US

Select item (reward)*

Reward Link US (utid:)

Enter reward amount*

0.01

Amount must be at least 0.01

Select Tango email template*

Tango Card Standard Template (etid: E000000)

Previous Next

7. Select the fields in this survey that contain the person name and email where the reward should be sent.

Configure Action

PRIMARY SETUP LOGIC ADVANCED

Tango | Set reward recipient

Select the fields in this survey that contain the person name and email where the reward should be sent.

These fields are required

Use this Alchemer field value	to set this Tango field
Question Person name (id: 99)	Tango recipient firstName
Question 3. What is your email address? (id: 73)	Tango recipient email

Add a new mapping

Previous Next

8. Optional. You can use these optional fields for Tango to set advanced options and add extra references.

See the [Tango documentation](#) for details.

Configure Action


PRIMARY SETUP LOGIC ADVANCED

Tango | Advanced options

You can use these optional fields for Tango to set advanced options and add extra references.
See the [Tango documentation](#) for details.

These are optional

Use this Alchemer field value To set this Tango field

Question 5. Last name (id: 46) ▼	Tango recipient lastName ▼	
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Add a new mapping

9. *Optional.* You can get data back about the update to use in your survey.


Configure Action

PRIMARY SETUP LOGIC ADVANCED

Tango | Get data back

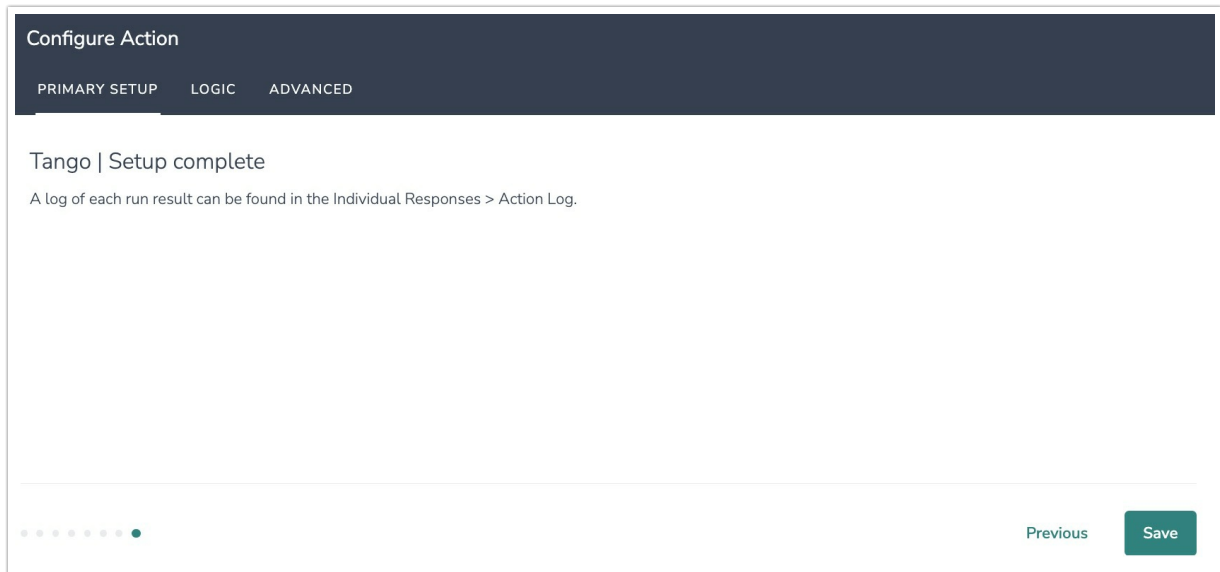
You can get data back about the update to use in your survey.
This is optional.

Use data from the action To update this Alchemer survey field

Tango Redemption Link ▼	Question Hidden container 1 (id: 16) ▼	
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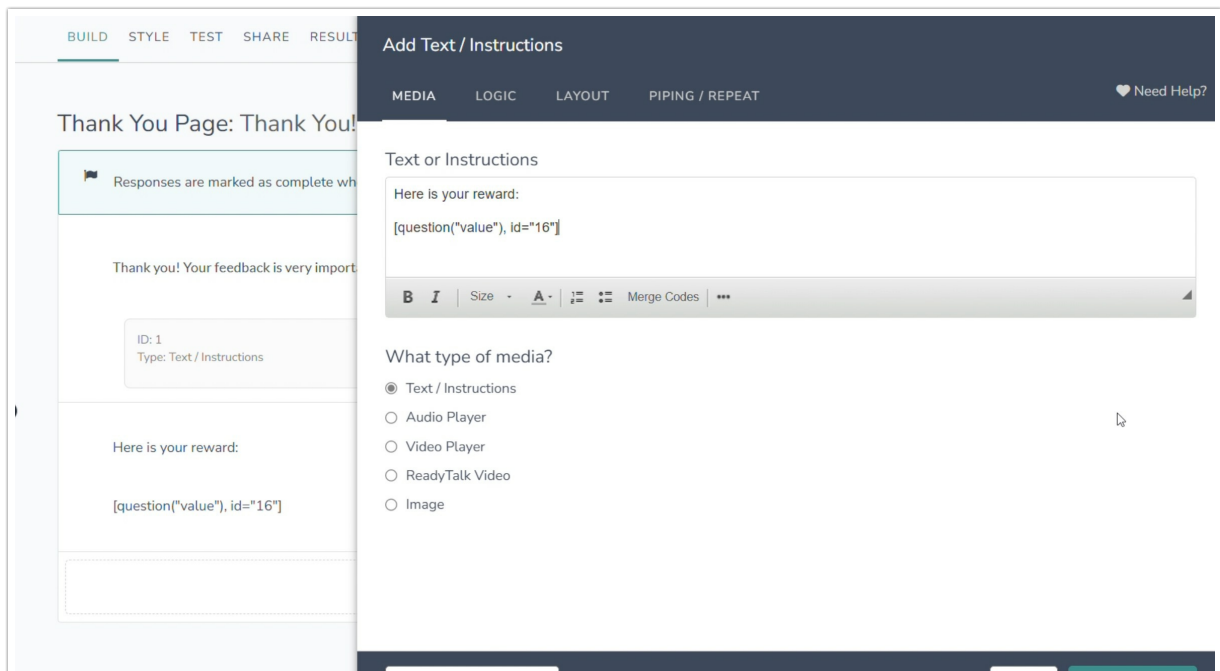
Add a new mapping

10. Click "Save" to complete integration set up.



Using the Tango Integration

There are many use cases for the Tango Integration. In one such use case you include the redemption link in the Thank You Message, using a merge code (see step Step 9). You can also use survey logic to determine who receives the redemption link.



Monitoring an Tango Integration Action

A log of each run result can be found in Results > Individual Responses > Action Log.

Select an individual response and then navigate to the Action Log. In the Action Log, you can

monitor whether the action was successful.

FAQs

▶ What permissions do I need within Alchemer to set up and use the Tango integration?

▶ This integration doesn't fit my use cases, or I want to provide feedback to Alchemer!

Related Articles