

Tango Integration for Alchemer Survey

The Alchemer Tango Integration is available as an add-on. If you are interested in purchasing the Kentico Integration, please [contact us](#) for additional information.

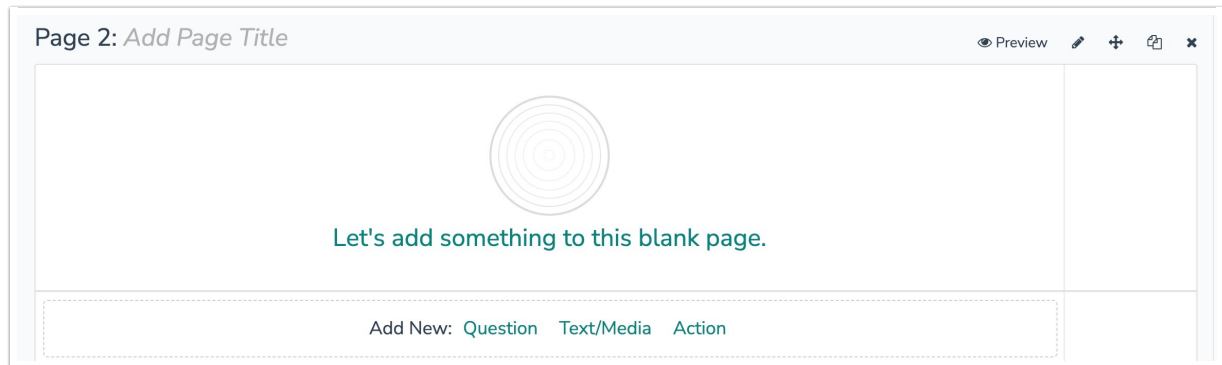
At a high-level, Alchemer's integration with Tango allows you to easily:

- Send a Tango rewards cards from an Alchemer survey.

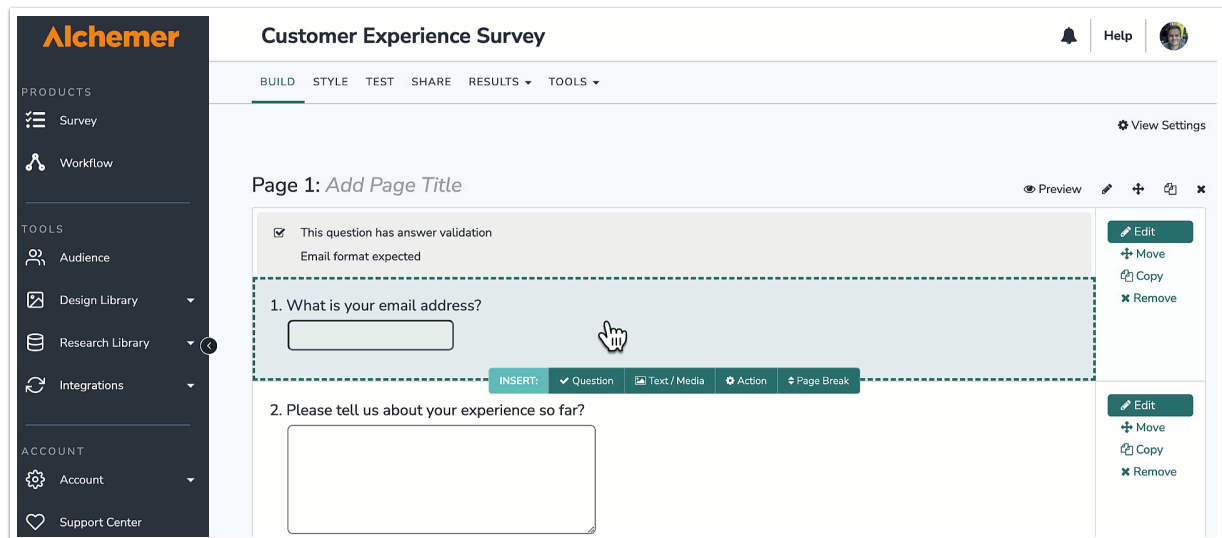
Adding an Integration Action

1. Select an existing survey or create a new survey. Then navigate to the Survey Builder.
2. Click "Add New: Action"

You cannot add this Integration Action to the first page of the survey.



3. In the Add Action modal, scroll down to Integrations. Then click "Add" for one of your purchased integrations.



If you haven't purchased any additional integrations, you will see the below screen:

Integrations

Don't see what you're looking for? [Explore our integrations](#)

4. Select the action you would like to perform.

- Send digital Tango reward.

Configure Action

PRIMARY SETUP LOGIC ADVANCED

< Back

Select Action

Select the action you would like to perform.

Send digital Tango reward
Send a digital Tango reward

Cancel Next

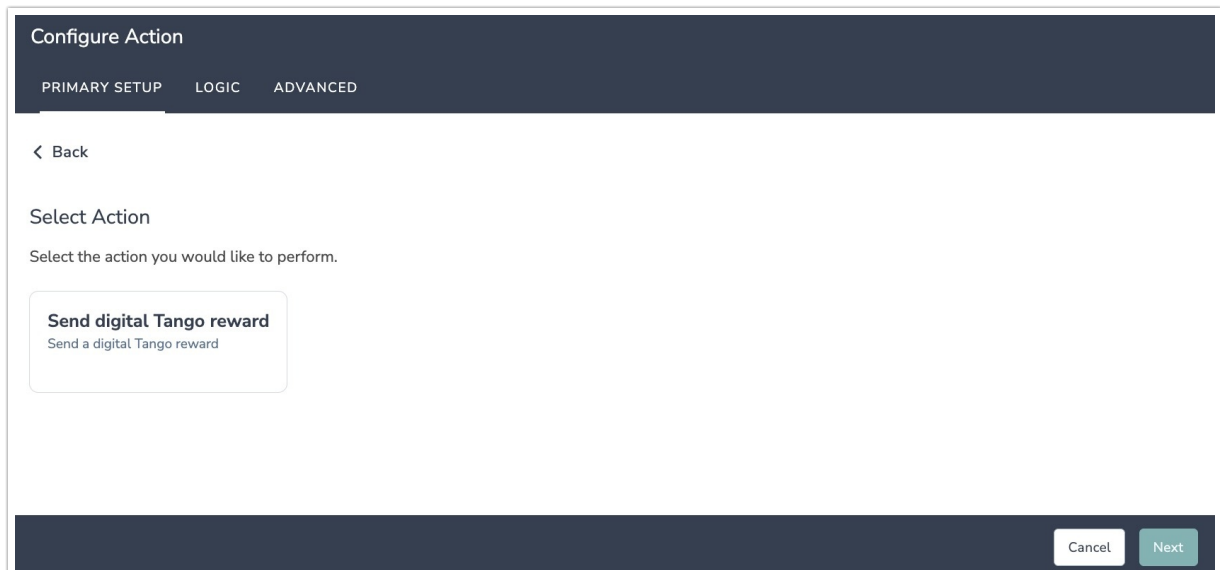
Tango | Send Digital Tango Reward

Before configuring this integration action, you will need:

- Your Tango API username and password
- At least one reward setup and funded in your Tango account
- Fields in this survey that contain information about the person who should receive the reward (name, email, etc.)

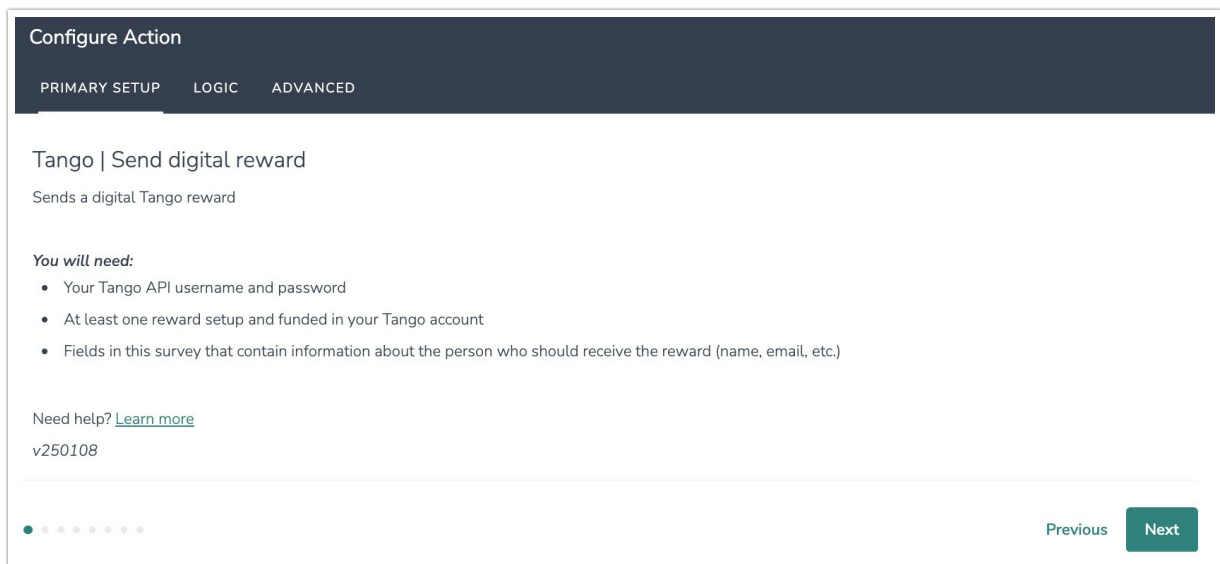
Your browser does not support HTML5 video.

1. Select "Send digital Tango reward" for your action.

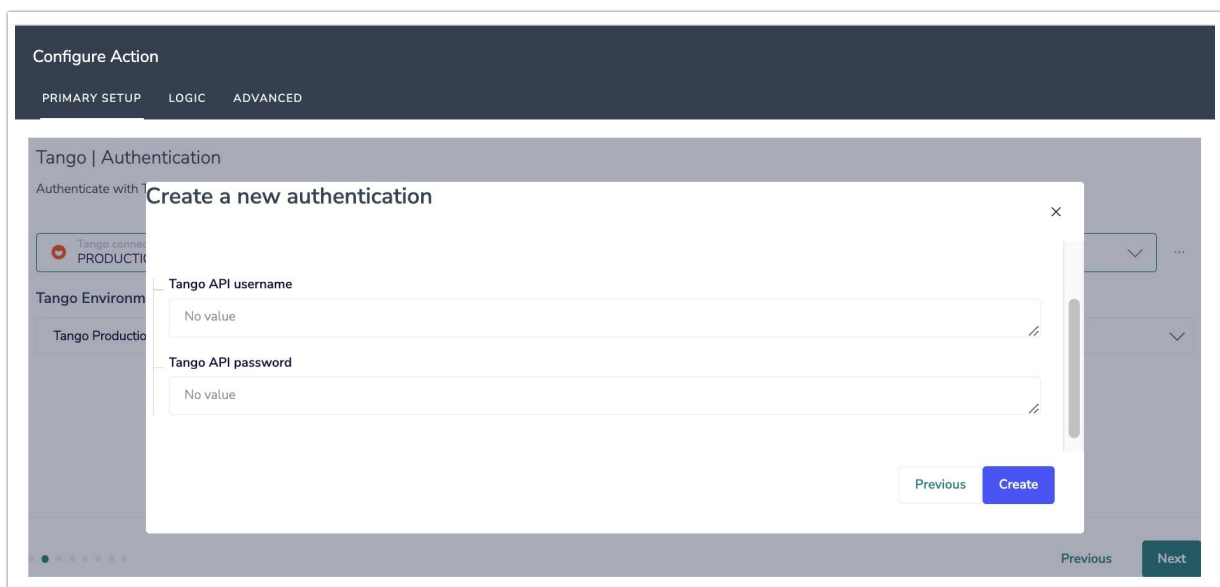


The screenshot shows a 'Configure Action' screen with a dark blue header. Below the header, there are three tabs: 'PRIMARY SETUP', 'LOGIC', and 'ADVANCED'. A '< Back' link is visible. The main content area is titled 'Select Action' and contains the instruction 'Select the action you would like to perform.' A single action option is displayed in a rounded rectangle: 'Send digital Tango reward' with the subtext 'Send a digital Tango reward'. At the bottom right, there are two buttons: 'Cancel' and 'Next'.

2. Click next on the integration overview screen.



3. Authenticate with your Tango account. Click "Add a new account" then provide your Tango API username and password.



4. Select your Tango environment from the dropdown.

Configure Action

PRIMARY SETUP
LOGIC
ADVANCED

Tango | Advanced options

You can use these optional fields for Tango to set advanced options and add extra references.
See the [Tango documentation](#) for details.

These are optional

Use this Alchemer field value

Question | 5. Last name (id: 46)
▼

To set this Tango field

Tango | recipient | lastName
▼
✕

Add a new mapping

9. *Optional.* You can get data back about the update to use in your survey.

Configure Action

PRIMARY SETUP
LOGIC
ADVANCED

Tango | Get data back

You can get data back about the update to use in your survey.
This is optional.

Use data from the action

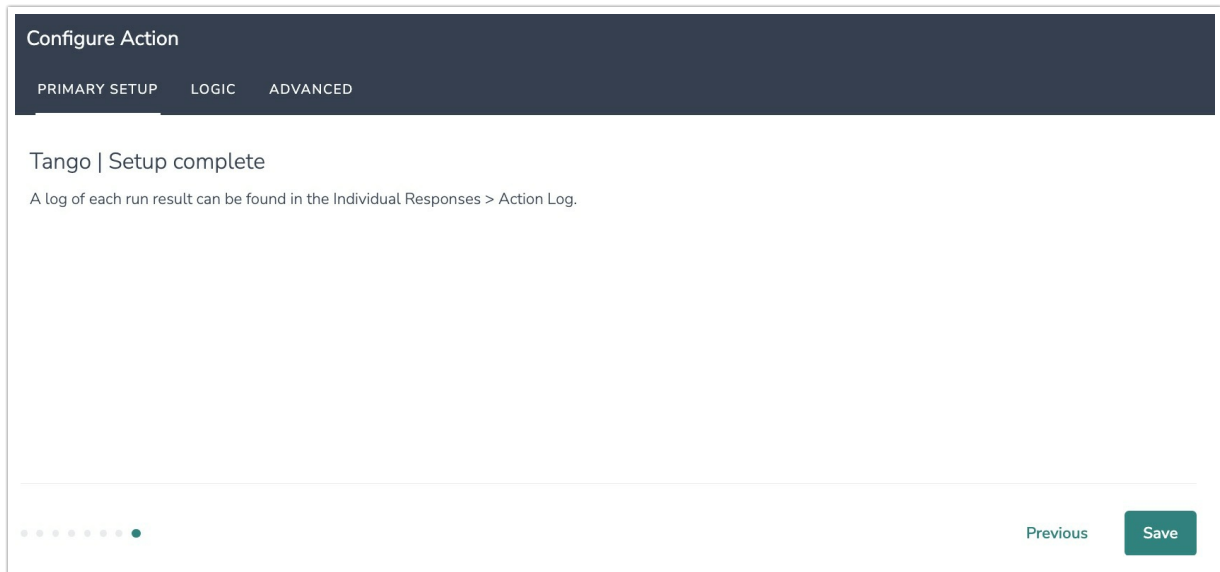
Tango | Redemption Link
▼

To update this Alchemer survey field

Question | Hidden container 1 (id: 16)
▼
✕

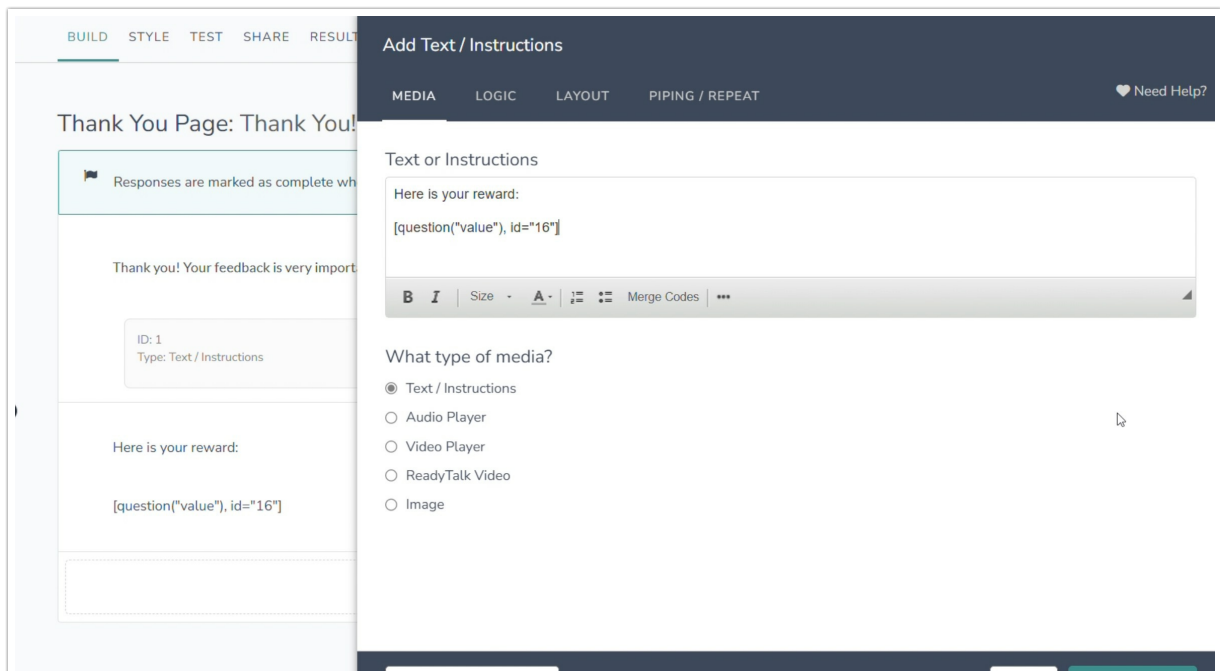
Add a new mapping

10. Click "Save" to complete integration set up.



Using the Tango Integration

There are many use cases for the Tango Integration. In one such use case you include the redemption link in the Thank You Message, using a merge code (see step Step 9). You can also use survey logic to determine who receives the redemption link.



Monitoring an Airtable Integration Action

A log of each run result can be found in Results > Individual Responses > Action Log.

Select an individual response and then navigate to the Action Log. In the Action Log, you can

monitor whether the action was successful.

FAQs

▸ What permissions do I need within Alchemer to set up and use the Tango integration?

▸ This integration doesn't fit my use cases, or I want to provide feedback to Alchemer!

Related Articles