Kentico Integration for Alchemer Survey

> The Alchemer Kentico Integration is available as an add-on. If you are interested in purchasing the Kentico Integration, please contact us for additional information.

At a high-level, Alchemer's integration with Kentico allows you to easily:

- Pull data from an object in Kentico into Alchemer, to customize surveys.

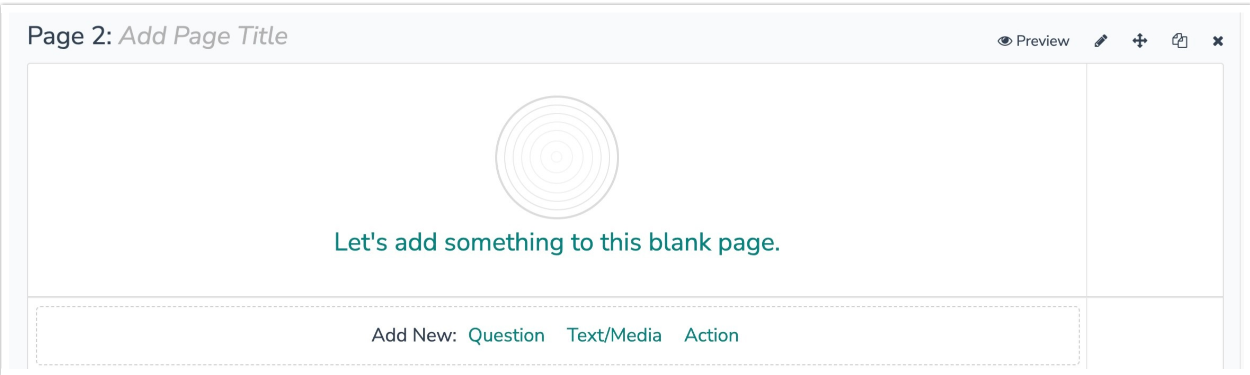
Integration Setup

Adding an Integration Action

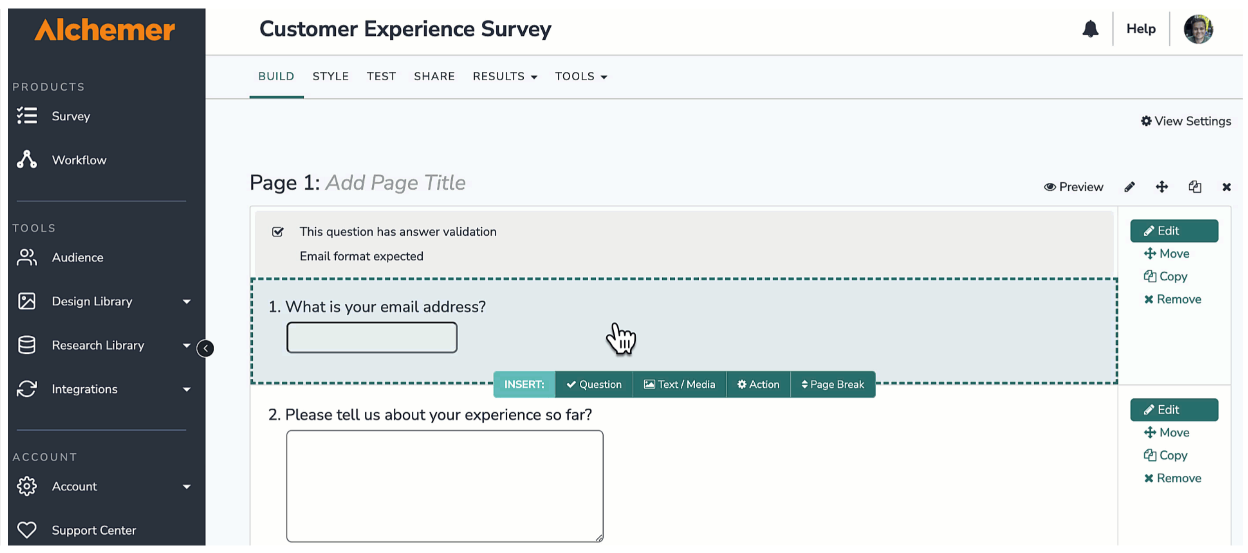
1. Select an existing survey or create a new survey. Then navigate to the Survey Builder.

2. Click "Add New: Action"

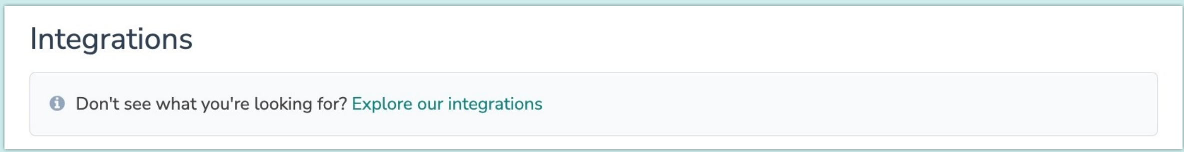
> You cannot add this Integration Action to the first page of the survey.



3. In the Add Action modal, scroll down to Integrations. Then click "Add" for one of your purchased integrations.

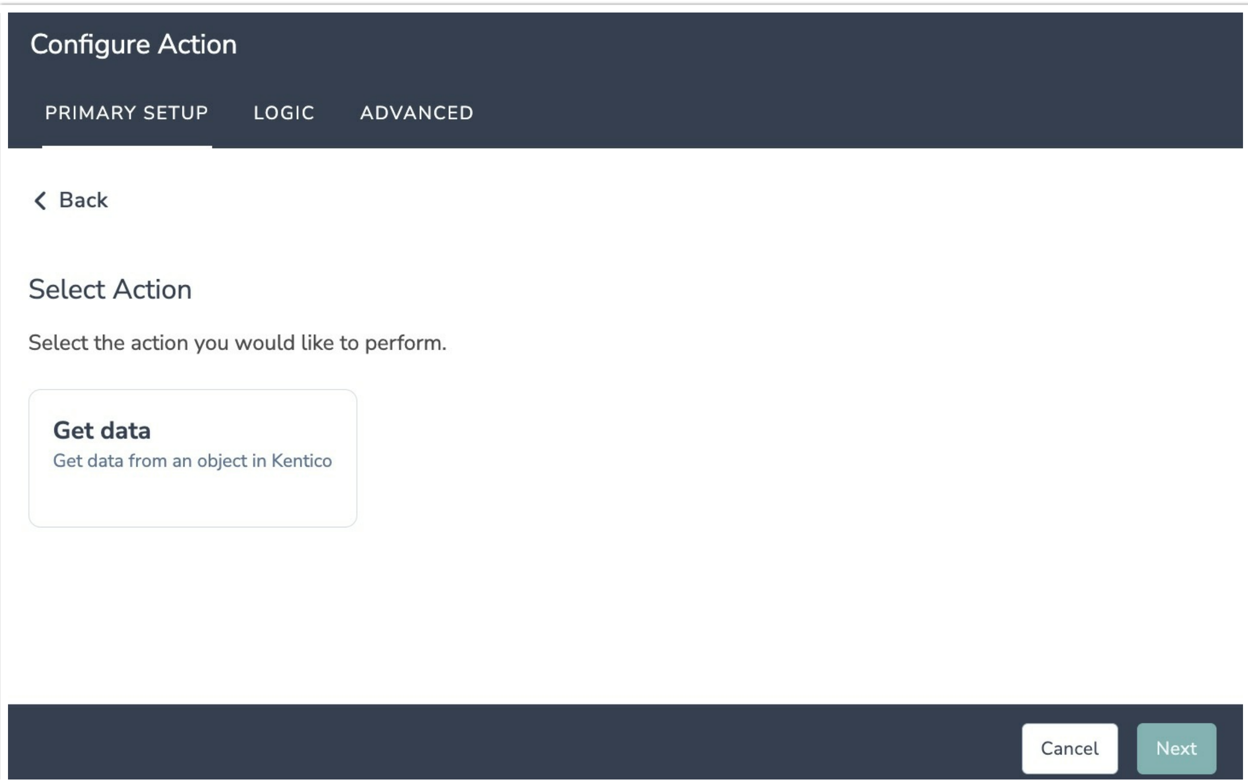


If you haven't purchased any additional integrations, you will see the below screen:



4. Select the action you would like to perform.

- Get Data: Get data from an object in Kentico.



Kentico | Get Data

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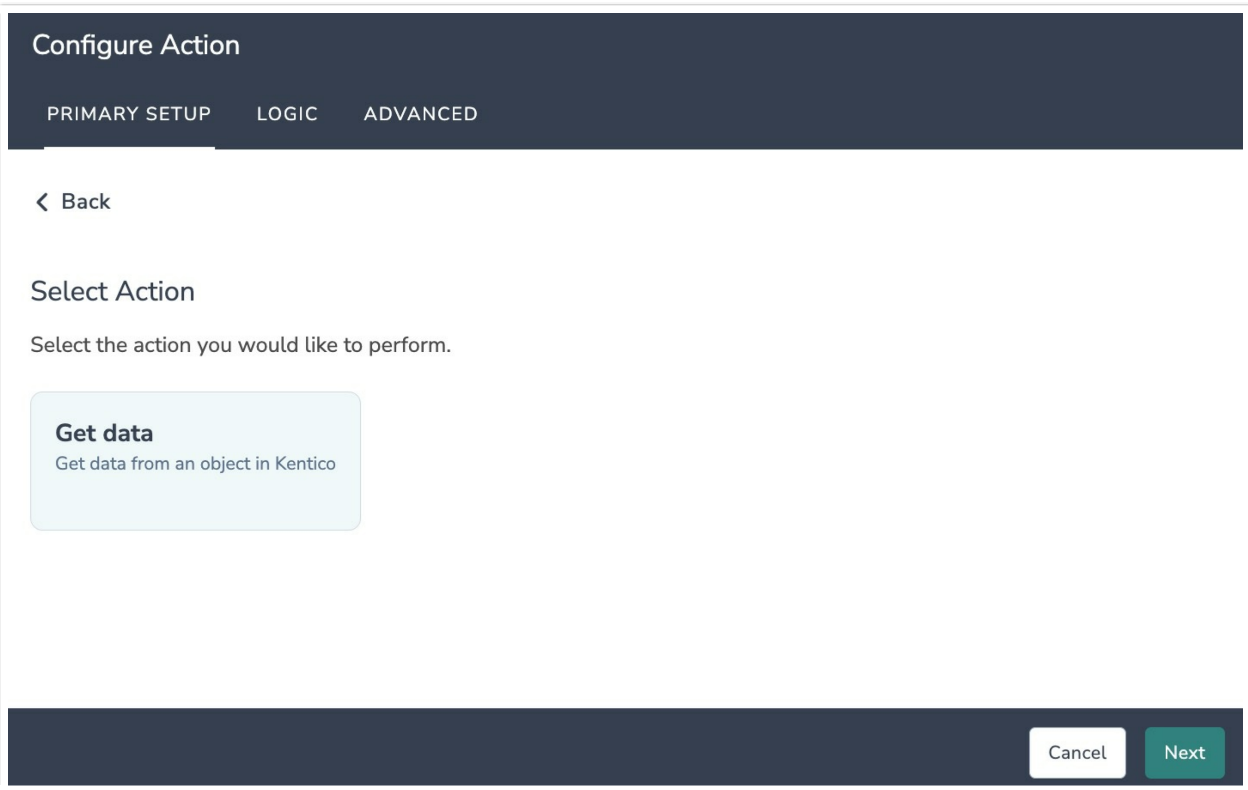
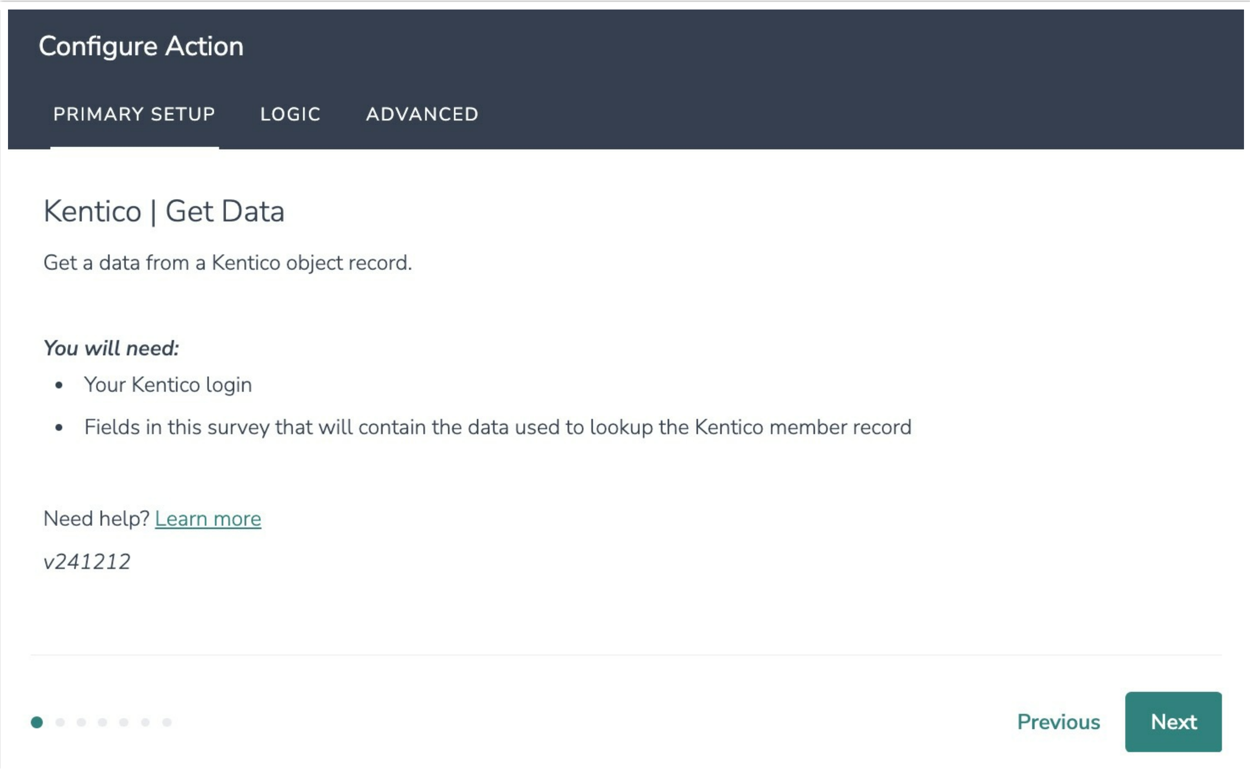
Before configuring the Kentico integration you will need:

- Your Kentico login
- Fields in this survey that will contain the data used to lookup the Kentico member record

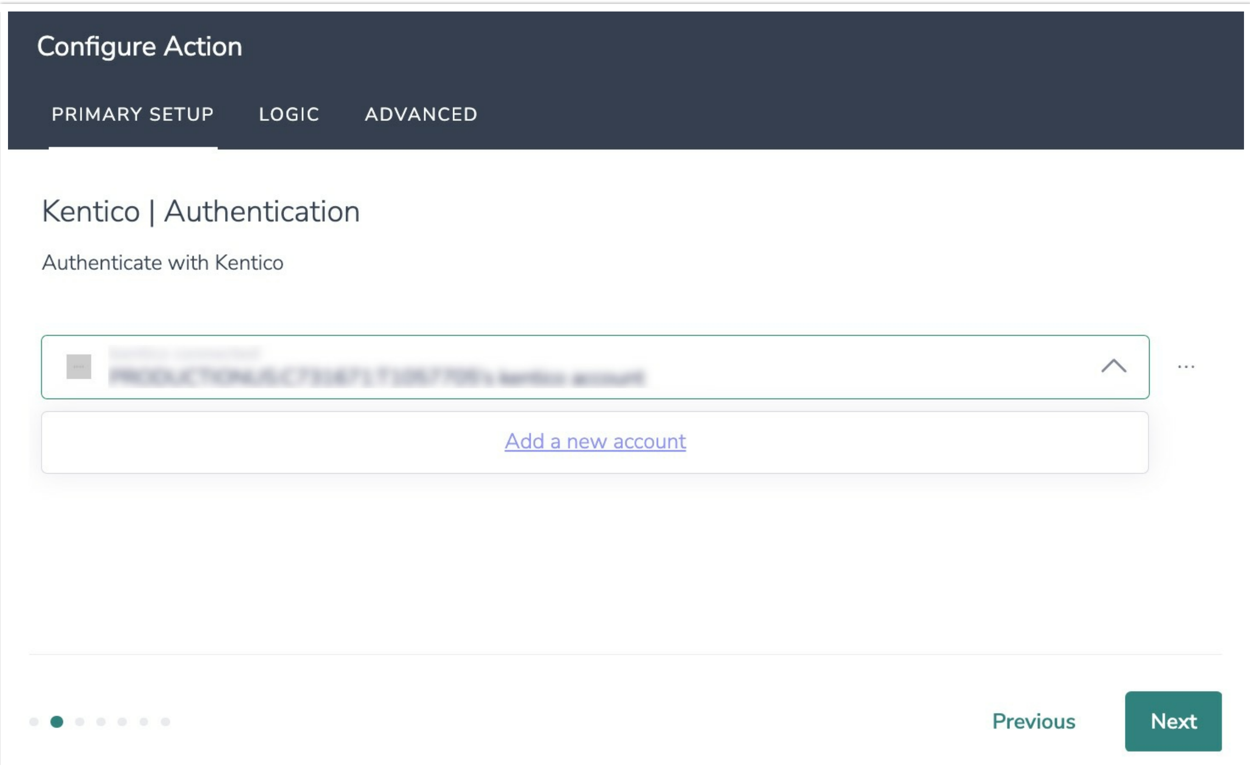
1. Select "Get data" as your integration action.



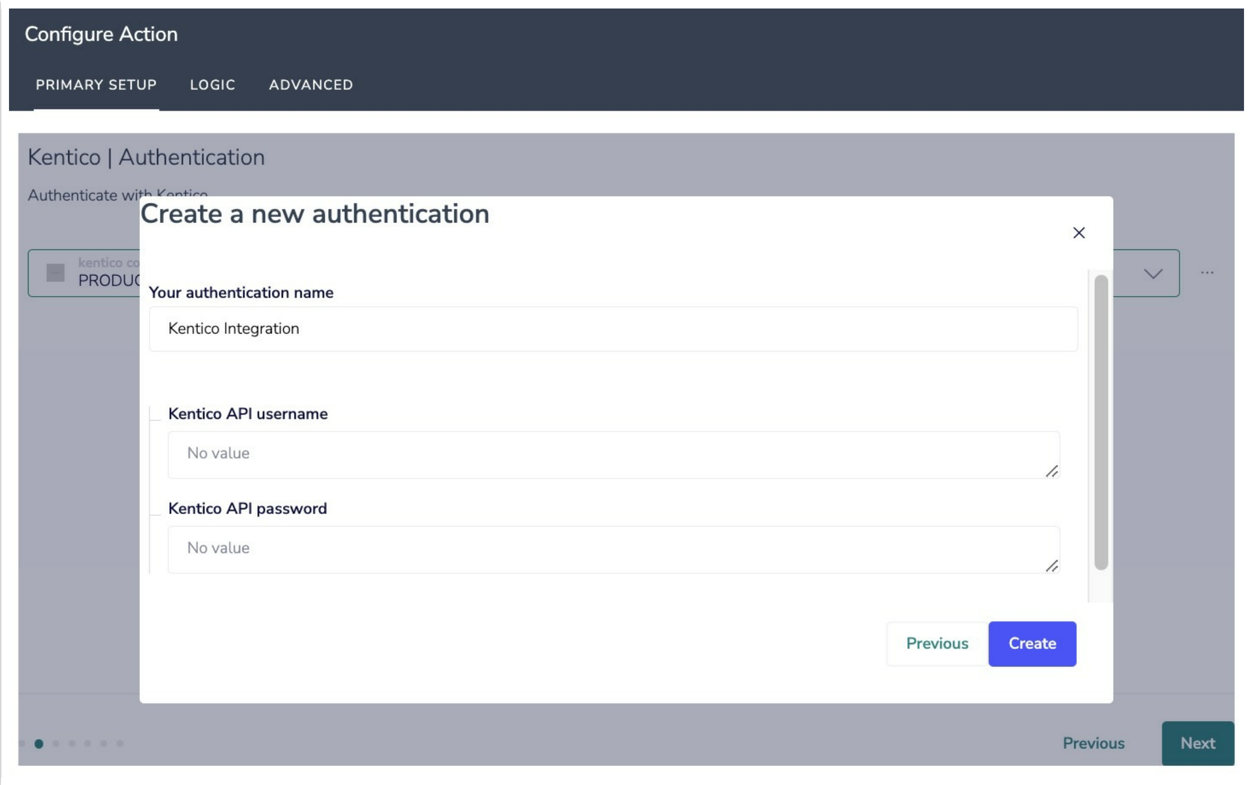
2. Click "Next" on the integration overview screen.



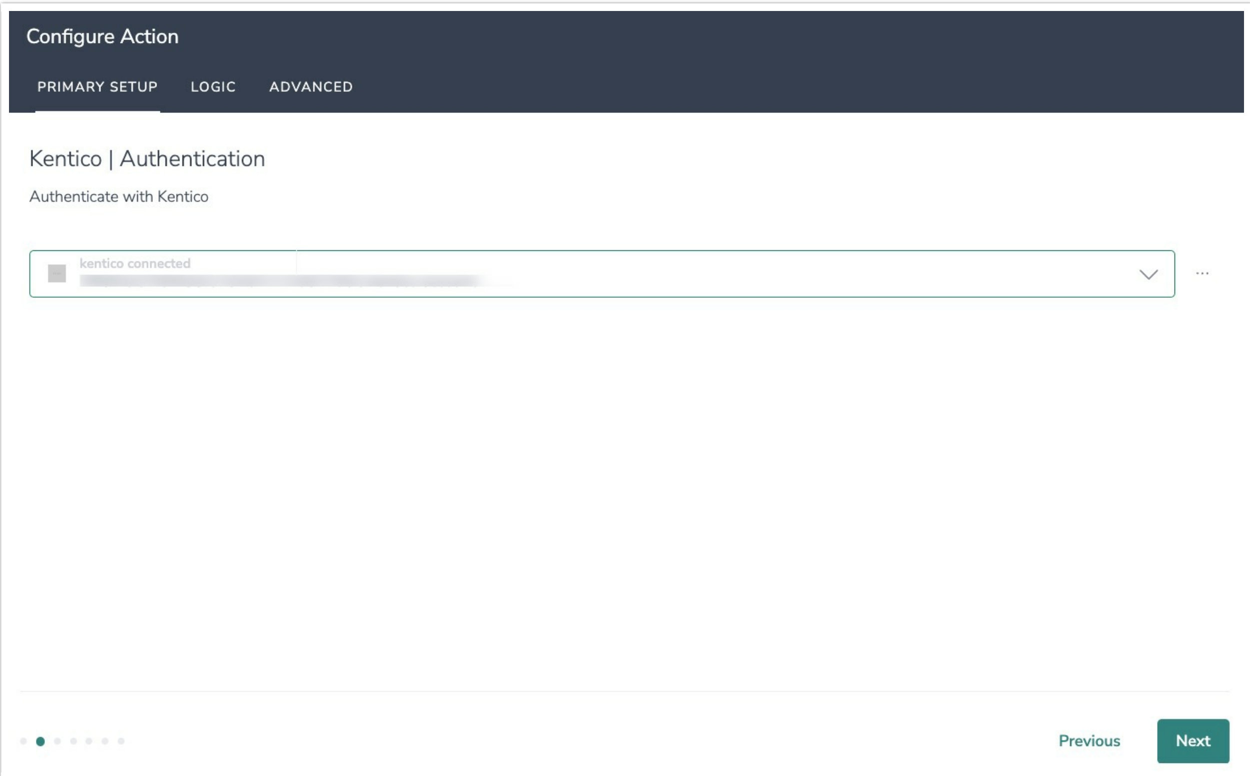
3. Click "Add a new account"



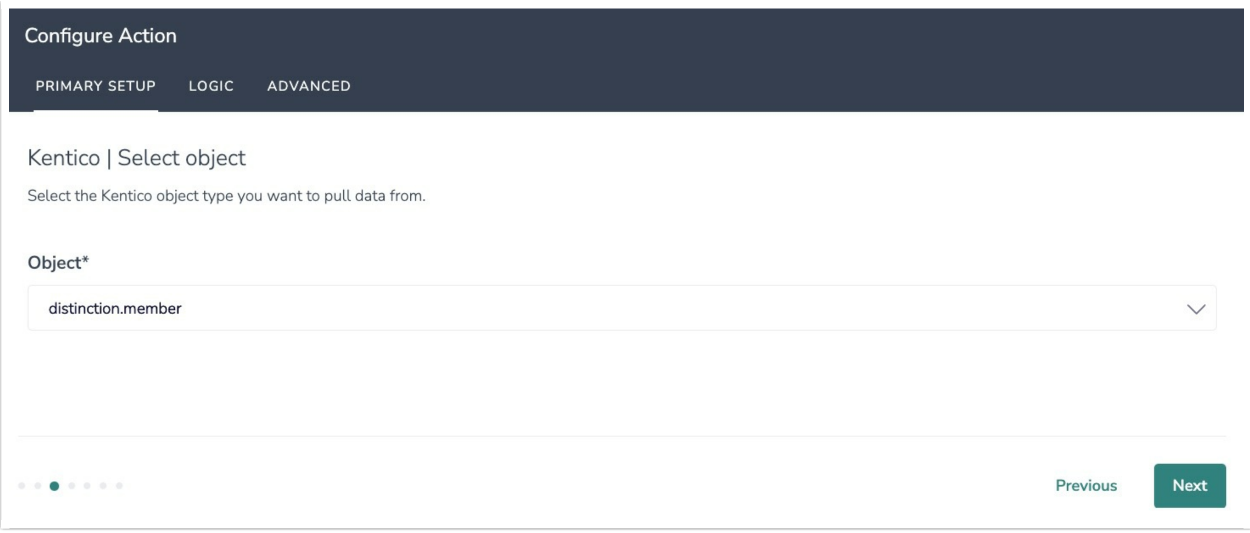
4. Name the authentication, input your Kentico API username and API password, then click "Create".



5. After authentication is complete, click "Next".



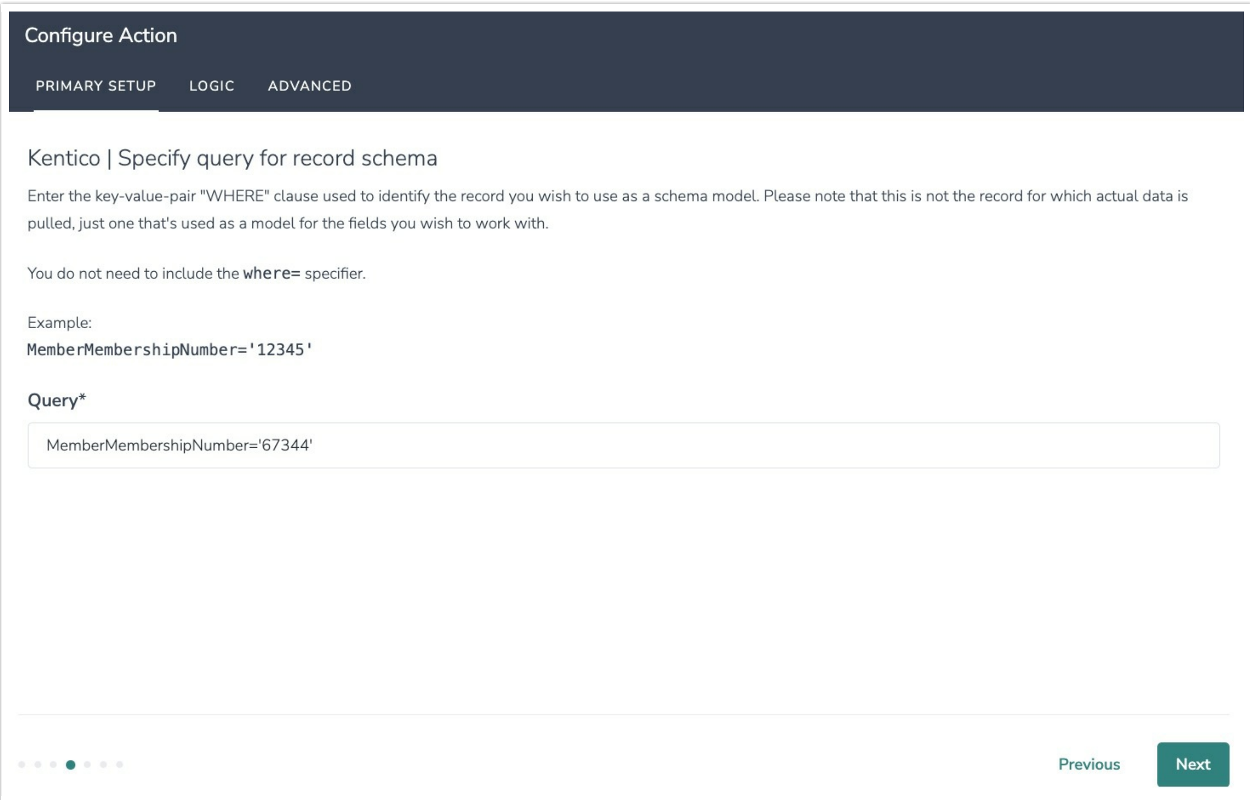
6. Select the Kentico object that you want to pull data from.



7. Enter the key-value-pair "WHERE" clause used to identify the record you wish to use as a schema model.

> Please note that this is not the record for which actual data is pulled, just one that's used as a model for the fields you wish to work with.

> You do not need to include the `where=` specifier.

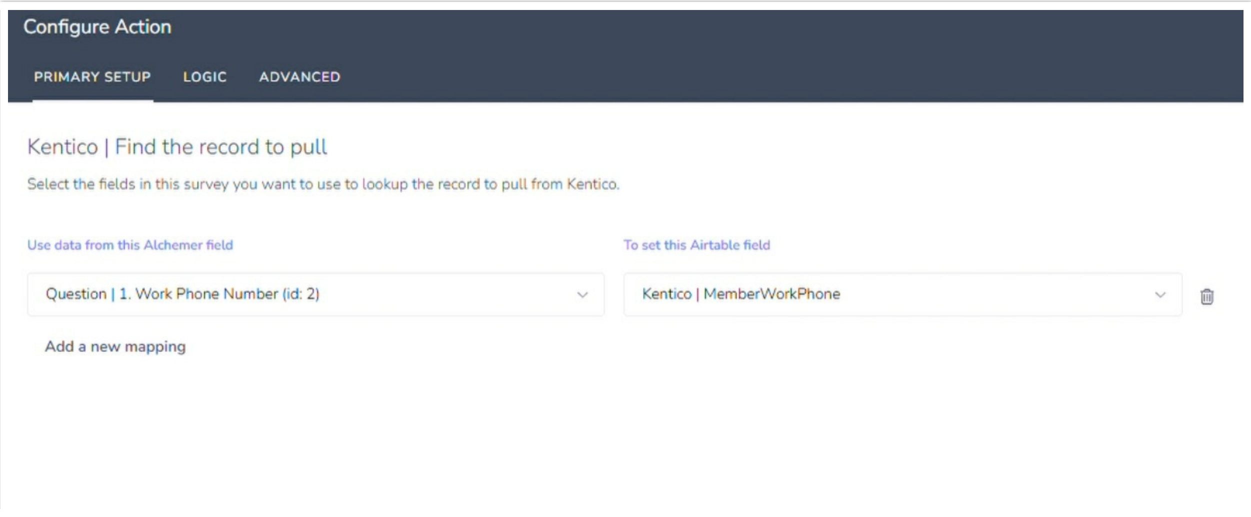


8. Select the fields in this survey you want to use to look up the record to pull from Kentico. In the example below we are using the members work phone number.

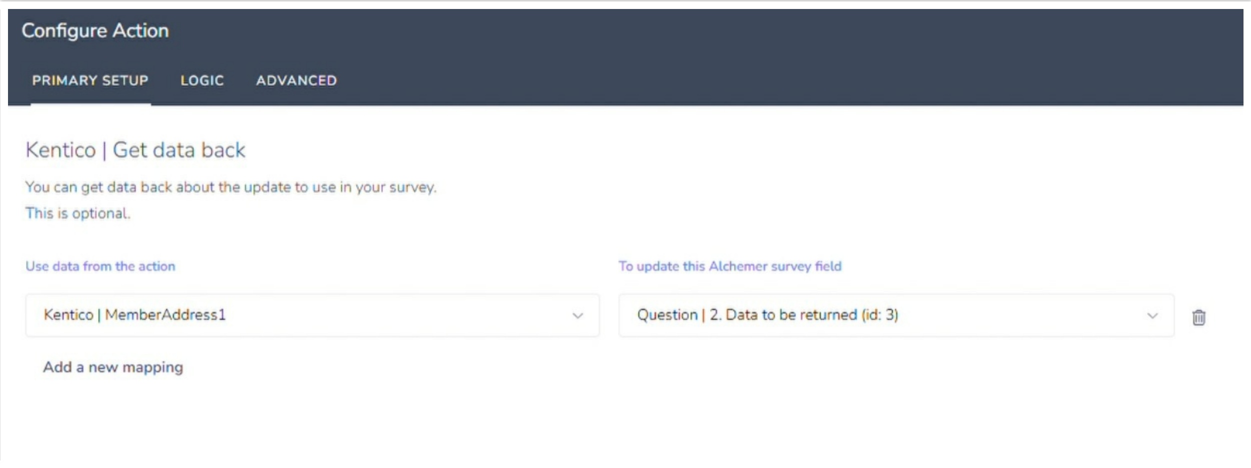
How to Create Fields in Alchemer

1. Add survey questions that when answered will provide the desired field. (Example: What is the customer email address?)

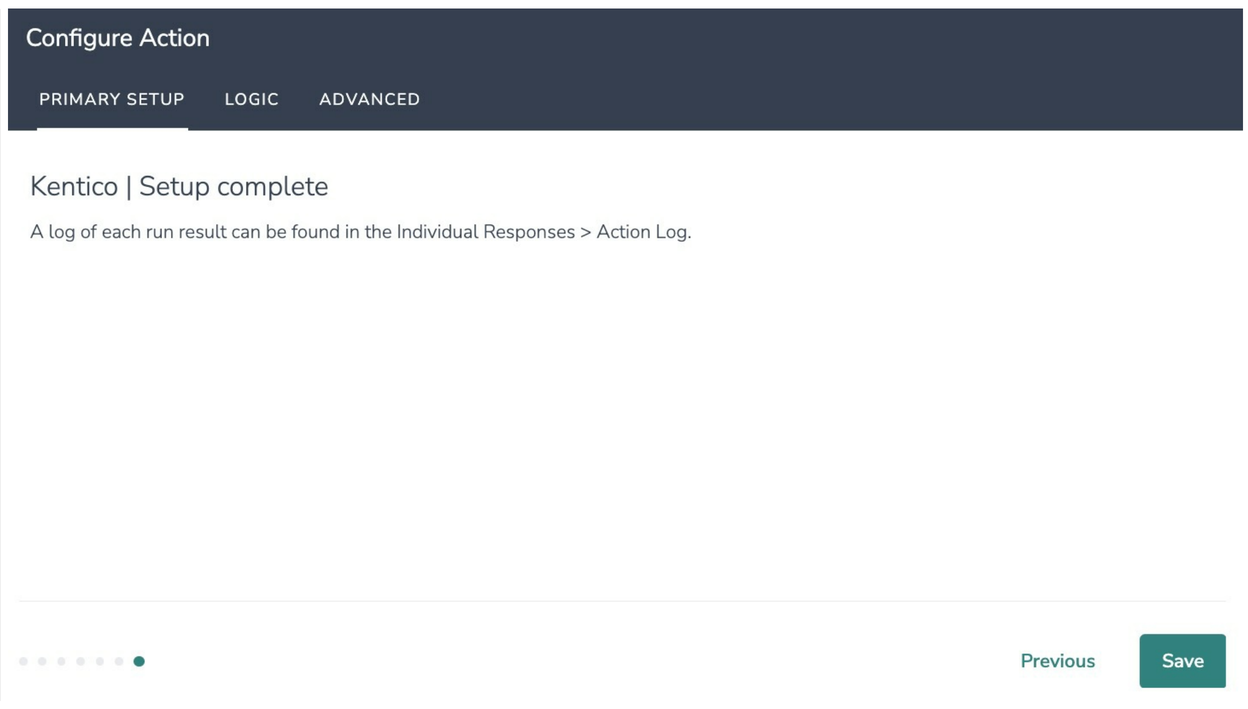
2. Create a container using a Hidden Value. These Hidden Values can then be mapped to fields in Kentico and used as Merge Codes in your survey.



9. Choose the data you wish to retrieve, which can then be used in the Alchemer survey. In the example below, we are returned the members address from Kentico.



10. Click "Save" to complete the integration.



Monitoring an Kentico Integration Action

A log of each run result can be found in Results > Individual Responses > Action Log.

Select an individual response and then navigate to the Action Log. In the Action Log, you can monitor whether the action was successful.

FAQs

- What permissions do I need within Alchemer to set up and use the Kentico integration?
- This integration doesn't fit my use cases, or I want to provide feedback to Alchemer!

Related Articles