How to Add Tags to Comments in Alchemer Pulse

You can create tags on the Feedback page. Simply select the comment you want to tag, and in the right hand menu type the name of the tag into the 'TAGS' search bar. Either choose from the list of pre-existing tags, or create a new own. You can add multiple tags to the same comment.



To view all comments with a specific tag, use the 'TAG' filter on the left hand side of your page.

Bulk Change Tags

If you have a large group of comments, we have a bulk add tags feature to make this easier. Simply use the filters on the right hand side to narrow down the criteria for comments that need to be tagged. Then click the three dots in the top right hand corner, and select 'Bulk Change Tags'.

<u>е</u>	Want to bookmark filters? Save as Segment TDDT ANAUTICS (8) Processed 997 Not processed 9 Not processed 9	Search feedback S	ull Neutral 2% Offerson Street
	17 Aug. 2020 - 21 Aug. 2020 -	Product Attributes: Control Quality Product Attributes: Proc Quality Product Attributes: Proc Quality Q Sourch 4 days ago * NPS	THEMES Q. Search
6 0	Addfilter	THE CARDS ARRIVED ALL CROPPED WRONQLY SO THERE GARE UCLY WHITE LINES AROUND THE EDGES AND THEY ARE UNEVEN ALL UNUSABLE Monor Antibules: Domograf / Defects Product Attribules: Domograf / Defects Product Attribules: Rough / Bed Col dogs opp - NPS Efficient, fast delivery, Great support. Cettomer Care: General Logitities: Delivery / Shepting Product Attributes: General Coulty	Product Attributes 917 Logistics 327 Online Experience 222 Build Attributes 139 Customer Core 112 Miscellaneous 34 Morketing 21
		4 days op = NRS	Checkovt Experience 27 Account Manager 13 Design Services 4 twolcing 3
		1-60 * of 977 Newest 6	nst =

Managing Tags

You can manage your tags by going to your icon in the bottom left corner, and selecting 'Manage Tags'. From here you can edit, delete, and share links to all comments that have a specific tag applied.

