

# Alchemer Survey Google Sheet Integration

The Alchemer Google Sheets Integration is available as an add-on and only available to customers in enterprise plans. If you are interested in purchasing the Google Sheets Integration, please [contact us](#) for additional information.

This document is for the *new* Google Sheets integration. You will find this integration under "Your Integrations" in the Add Action modal.

With the Alchemer Google Sheets integration you can easily:

- Push survey data from Alchemer into a Google Sheets Spreadsheet.

## Video Walkthrough

Your browser does not support HTML5 video.

## Integration Setup

### Adding an Integration Action

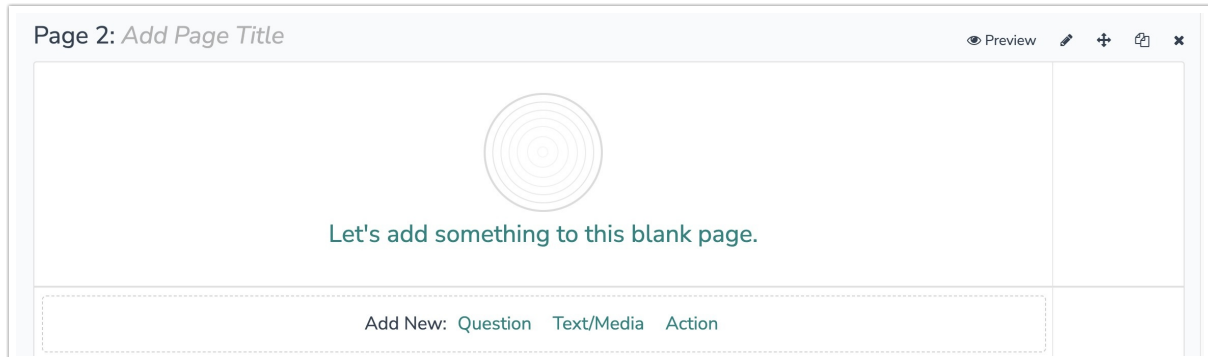
1. Select an existing survey or create a new survey. Then navigate to the Survey Builder.
2. Click "Add New: Action"

You cannot add this Integration Action to the first page of the survey.

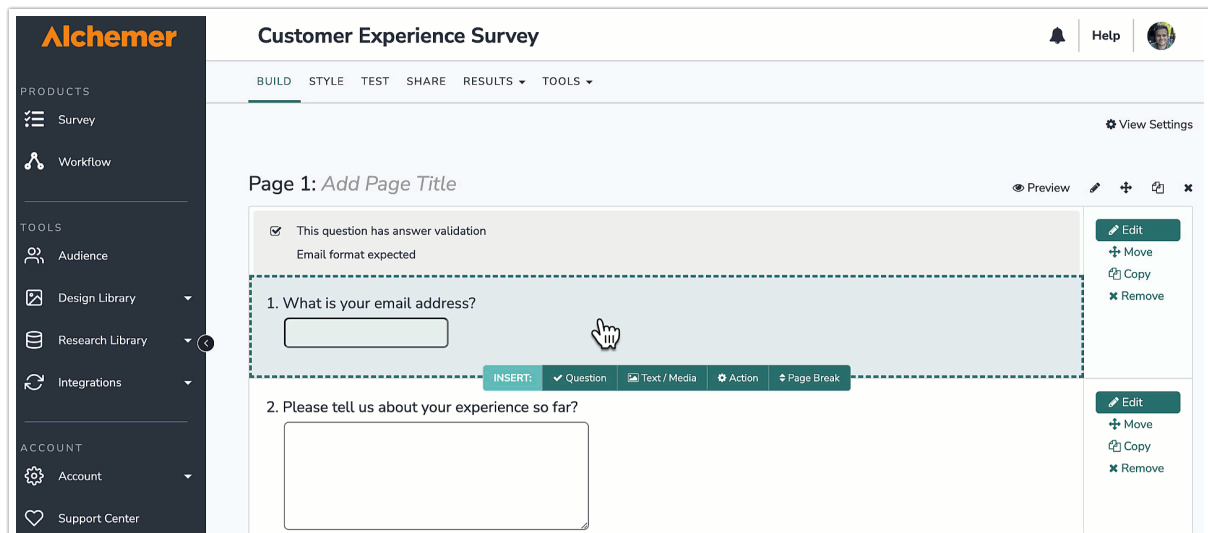
Additionally, if you're trying to **add a push action** on the **same page as the questions you're**

trying to push, it won't work as expected. While you *can* add the action, it will **push blank or null values** because the data hasn't been captured yet.

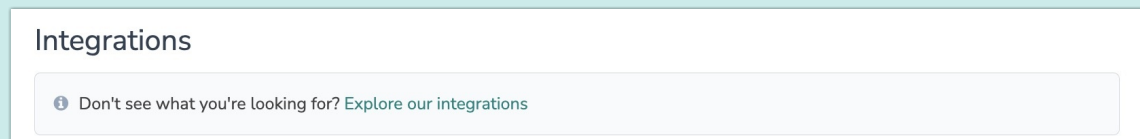
To resolve this, move the push action to a **later page**—after the questions you want to send have been answered.



3. In the Add Action modal, scroll down to Integrations. Then click "Add" for one of your purchased integrations.



If you haven't purchased any additional integrations, you will see the below screen:



4. Select the action you would like to perform:

- Push Data to a Google Sheet

### Configure Action

PRIMARY SETUPLOGICADVANCED

[< Back](#)

Select Action

Select the action you would like to perform.

**Push data to Google Sheet**  
Push data to a Google Sheet

Cancel

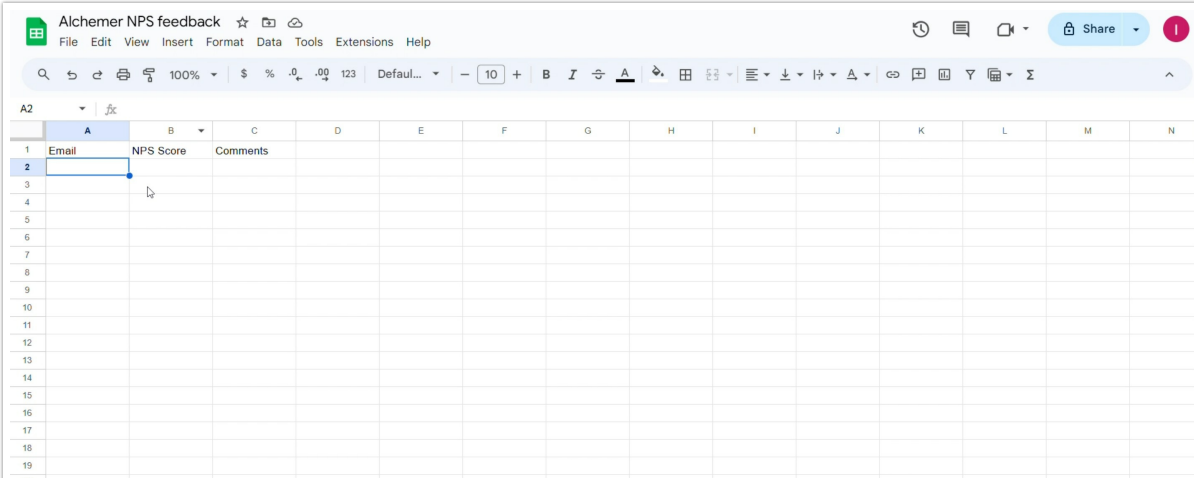
Next

## Google Sheets | Push Data to Google Sheets

Before configuring this integration action, you will need:

- The Sheet ID for the Google Sheet where you want to push the data.
- At least one worksheet
- Add column header names in Row 1 of the worksheet for the columns you want to push data into.

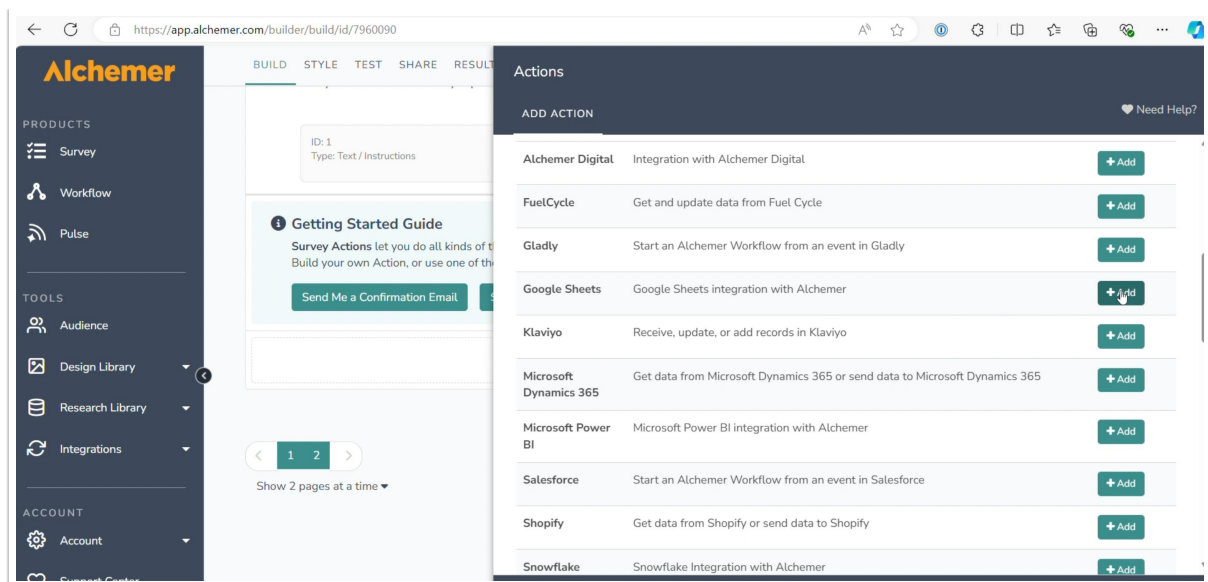
1. In Google Sheets, create the worksheet that you want to push data into.



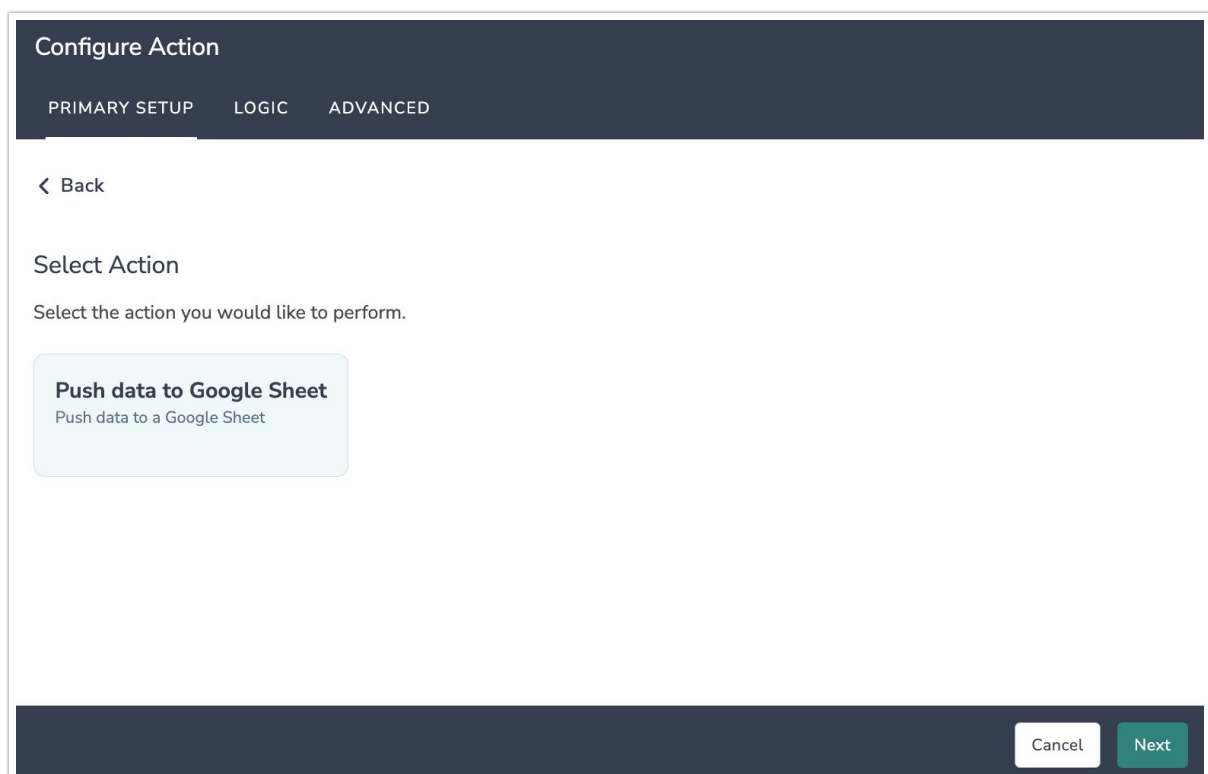
The screenshot shows a Google Sheet interface with the title 'Alchemer NPS feedback'. The menu bar includes File, Edit, View, Insert, Format, Data, Tools, Extensions, and Help. The toolbar shows various editing and formatting options. The worksheet has columns labeled A through N and rows numbered 1 through 20. The first row (Row 1) contains the headers 'Email', 'NPS Score', and 'Comments'. The second row (Row 2) is currently selected, and a mouse cursor is visible over the 'Email' cell.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1	Email	NPS Score	Comments											
2														
3														
4														
5														
6														
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2. In Alchemer, choose the survey that you want to pull the data from. Then add a Google Sheets integration action.



3. Select the "Push Data to a Google Sheet" action.



4. Click "Next" on the integration overview screen.

Configure Action

PRIMARY SETUPLOGICADVANCED

## Google Sheets | Push data to sheet

Push data to a Google Sheet.

**You will need:**

- The Sheet ID for the Google Sheet where you want to push the data
- At least one worksheet
- Row 1 of the worksheet filled in with the column header names for the columns you want to push data into

Need help? [Learn more](#)

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PreviousNext


5. Authenticate with your Google account. Click add new authentication then name the authentication. After clicking create, provide your Google account credentials in the pop-up Google sign-in window that appears.

Configure Action

PRIMARY SETUPLOGICADVANCED

## Google Sheets | Authentication

Authenticate with Google

 Google Sheets connected  
Justin's Google Sheets account

▼

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PreviousNext

6. Go back to the the spreadsheet you created in Google Sheets. Copy the spreadsheet ID (highlighted in the URL in the image below) and paste it into the Google Spreadsheet ID field in Alchemer.



The screenshot shows a 'Configure Action' window with a dark blue header. Below the header are three tabs: 'PRIMARY SETUP', 'LOGIC', and 'ADVANCED'. The 'PRIMARY SETUP' tab is active. The main content area is titled 'Google Sheets | Select worksheet' and includes a subtitle: 'Select the worksheet in your Google Sheet that you want to use.' Below this is a label 'Select Worksheet\*' and a dropdown menu showing 'Sheet1' with a downward arrow on the right.

8. Select the data you want to push to your Google Sheet, by mapping fields in Alchemer to corresponding columns in Google Sheets.

First row values are shown as column headers. The right-most column you wish to use must have a heading value

Data is added (appended) to the end of the sheet in a new row by column letter reference. You must run this setup again if you change the columns in your sheet.

## Configure Action

PRIMARY SETUP
LOGIC
ADVANCED

### Google Sheets | Select the data to push

Select the fields in this survey you want to push to your Google Sheet.

Click 'Add a new mapping' below to get started.

Match this Alchemer field value

to this Google Sheets column

1. How likely are you to recommend [account("organi...]	B   NPS Score	
2. What is the most important reason for your score?...	C   Comments	
3. What is your email address? (id: 9)	A   Email	

Add a new mapping

**Note**

- First row values are shown as column headers. The right-most column you wish to use must have a heading value.
- Data is added (appended) to the end of the sheet in a new row by column letter reference. You must run this setup again if you change the columns in your sheet.

Previous
Next

9. Optional. After an integration action occurs, data about the action is available for use in your survey. You can map this data back to fields in Alchemer.

For example, if there is an error in the action you can skip the rest of the survey questions for that respondent.

## Configure Action

PRIMARY SETUP
LOGIC
ADVANCED

### Google Sheets | Get data back

You can get data back about the update to use in your survey.

This is optional.

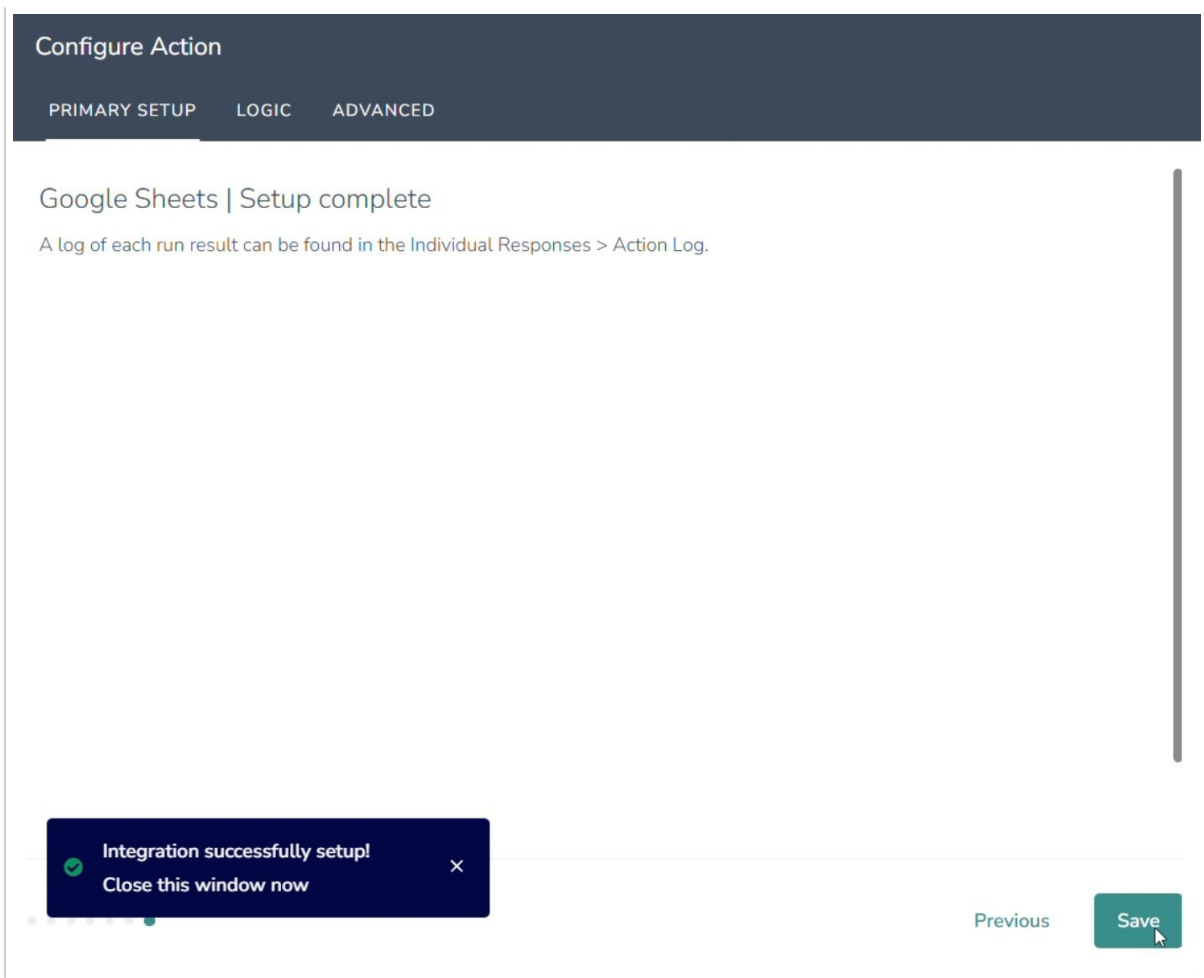
Use data from the action

To update this Alchemer survey field

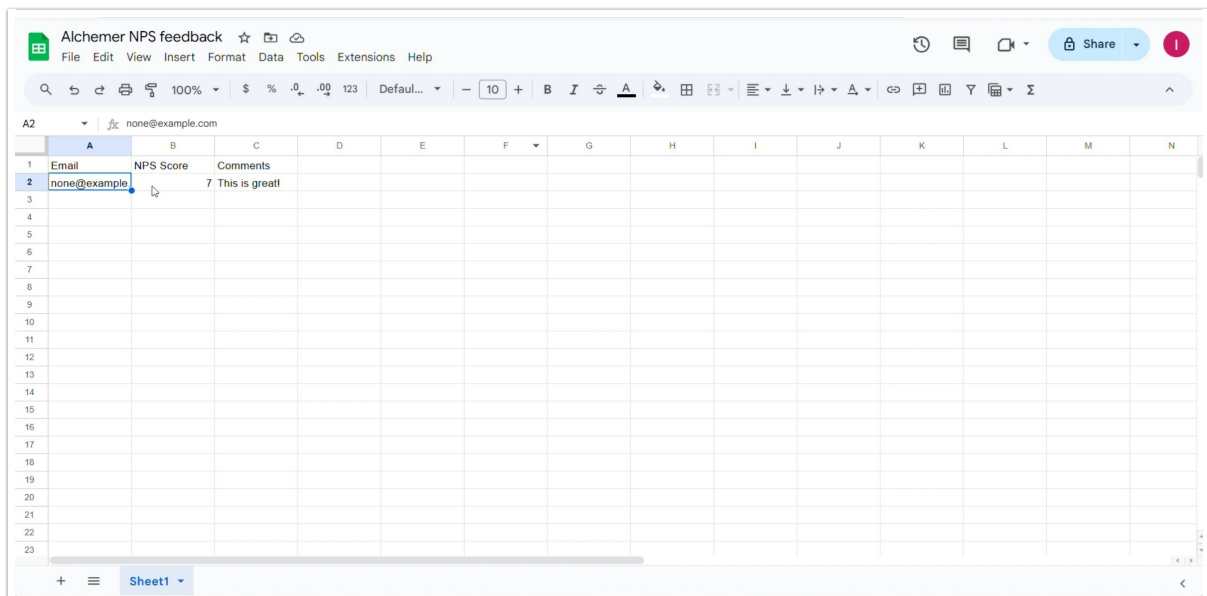
Add a new mapping

10. Click save to complete the integration action.





11. To test, take the survey. After the survey is completed, data will automatically be pushed into your spreadsheet.



## Monitoring a Google Sheets Integration Action

A log of each run result can be found in Results > Individual Responses > Action Log.

Select an individual response and then navigate to the Action Log. In the Action Log, you can monitor whether the action was successful.

## Passing Data From the File Upload Question

For the **File Upload** question types, the new Google Sheets integration only passes the **file name** as a value in the sheet, rather than the full URL to the file. Users who require the full URL to the file for purposes such as linking, embedding, or sharing will need to use the workaround below.

For example:

```
6-d5ddd2a6b5964cb05a9757b80cc7e701_TheViddler.png
```

The [legacy Google Sheets integration](#) pushed the **full, valid, clickable link** to the file upload, including the domain and subdirectory. For example:

```
https://surveygizmoreponseuploads.s3.amazonaws.com/fileuploads%2F727259%2F8084421%2F6-d5ddd2a6b5964cb05a9757b80cc7e701_TheViddler.png
```

### Workaround:

This solution will only work for a file upload question which accepts a single file; this will not work for multi-answer file upload questions.

1. Create an **HVA** (Hidden Value Answer) field in your survey to hold the constructed URL.
2. In the HVA, input the following template:

```
http://surveygizmoreponseuploads.s3.amazonaws.com/fileuploads/[CID]/[SID]/[Merge Code for File Upload Question Type]
```

- **[CID]**: The Client ID from the File Upload answer.
- **[SID]**: The Survey ID from the File Upload answer.
- **[Merge Code for File Upload Question Type]**: The merge code corresponding to the File Upload question.

### Example:

For a file uploaded with:

- **CID** = 727259
- **SID** = 8084421
- **File Name**: 6-d5ddd2a6b5964cb05a9757b80cc7e701\_TheViddler.png

The constructed URL would be:

[http://surveygizmoreponseuploads.s3.amazonaws.com/fileuploads/727259/8084421/6-d5ddd2a6b5964cb05a9757b80cc7e701\\_TheViddler.png](http://surveygizmoreponseuploads.s3.amazonaws.com/fileuploads/727259/8084421/6-d5ddd2a6b5964cb05a9757b80cc7e701_TheViddler.png)

Once the HVA is created with this URL template, the Google Sheets integration will pass the value of the HVA (the full URL) rather than just the file name.

## FAQs

▸ What permissions do I need within Alchemer to set up and use the Google Sheets integration?

▸ This integration doesn't fit my use cases, or I want to provide feedback to Alchemer!

Related Articles