Alchemer Release Notes: April 2024

Alchemer Digital

Improvements

[Update] - Customers can now make rich text edits to surveys and prompts, this includes bulleted lists, hyperlinks, bold text, and more. Learn more here.

[Update] - MAUI plugin released for iOS and Android. Learn more here.

[Update] - Added permission level explanations to Team Settings page.

Alchemer Survey

Improvements

[Update] - Entirely new crosstab report builder with drag and drop functionality. Answer grouping and question nesting now available for customers on enterprise plans. Learn more.

[Update] - When attempting to add email records to an ongoing email campaign, customers will now see a warning message that doing this will restart the countdown on any reminder messages associated with the campaign.

Fixes

[Fixes] - Assorted improvements and bug fixes for crosstab reports.

[Fixes] - Fixed issue so pre-built themes are correctly applied to all elements of the survey.

[Fixes] - Fixed security issues identified by our security team that allowed unwanted scripts to execute in unexpected areas of the application.

Alchemer Workflow

Fixes

[Fixes] - Fixed issue so the survey invite step correctly directs users to the survey.

Improvements

[Update] - When clicking on an integration in the Step Library that is not available, customers will see a "Contact Us" button that connects to our marketing platform.

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