

Alchemer Workflow Workday Initiator

The Workday initiator is available for purchase as an add-on. If you are interested in purchasing, please [contact us](#) for additional information.

Overview

Workday is a human resources and financial management system built for large organizations. This integration facilitates the distribution of surveys in areas such as employee satisfaction, onboarding, training, and benefits, enhancing data-driven decision-making, boosting employee engagement, and automating time-consuming HR processes through Alchemer's robust Workflow and survey capabilities.

With Workday and Alchemer, you and your team can:

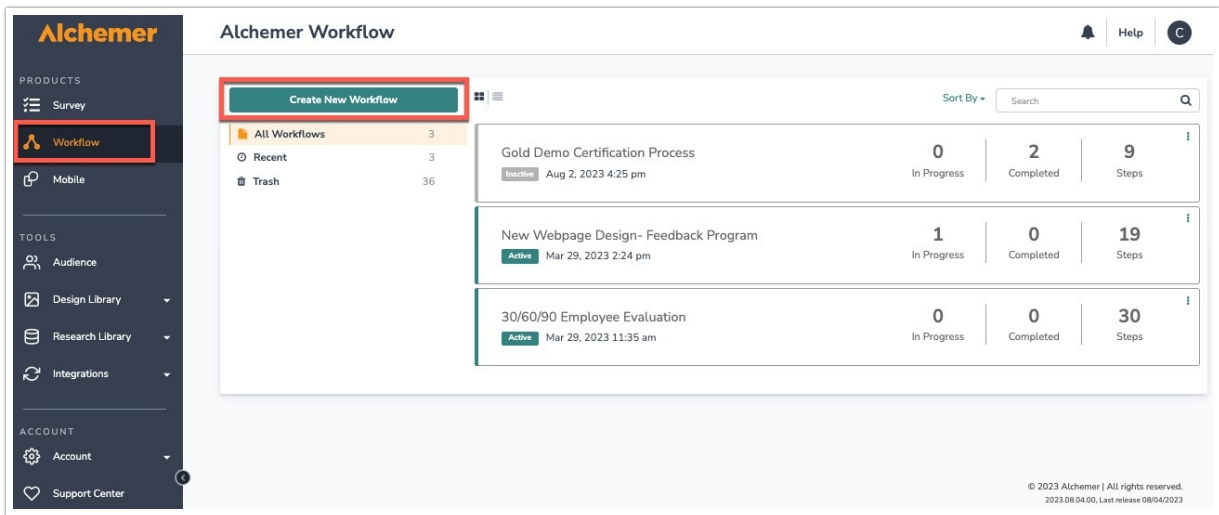
- Integrate Alchemer Survey and Workflow capabilities into your Workday processes and flows by initiating a Workflow in Alchemer when defined events occur in Workday.

This initiator provides webhooks that can be used in Workday. These webhooks can be used with:

- [Workday Extend](#)
- [Workday Studio](#)
- Outbound Subscriptions
- Or any other way to call webhook endpoints from Workday

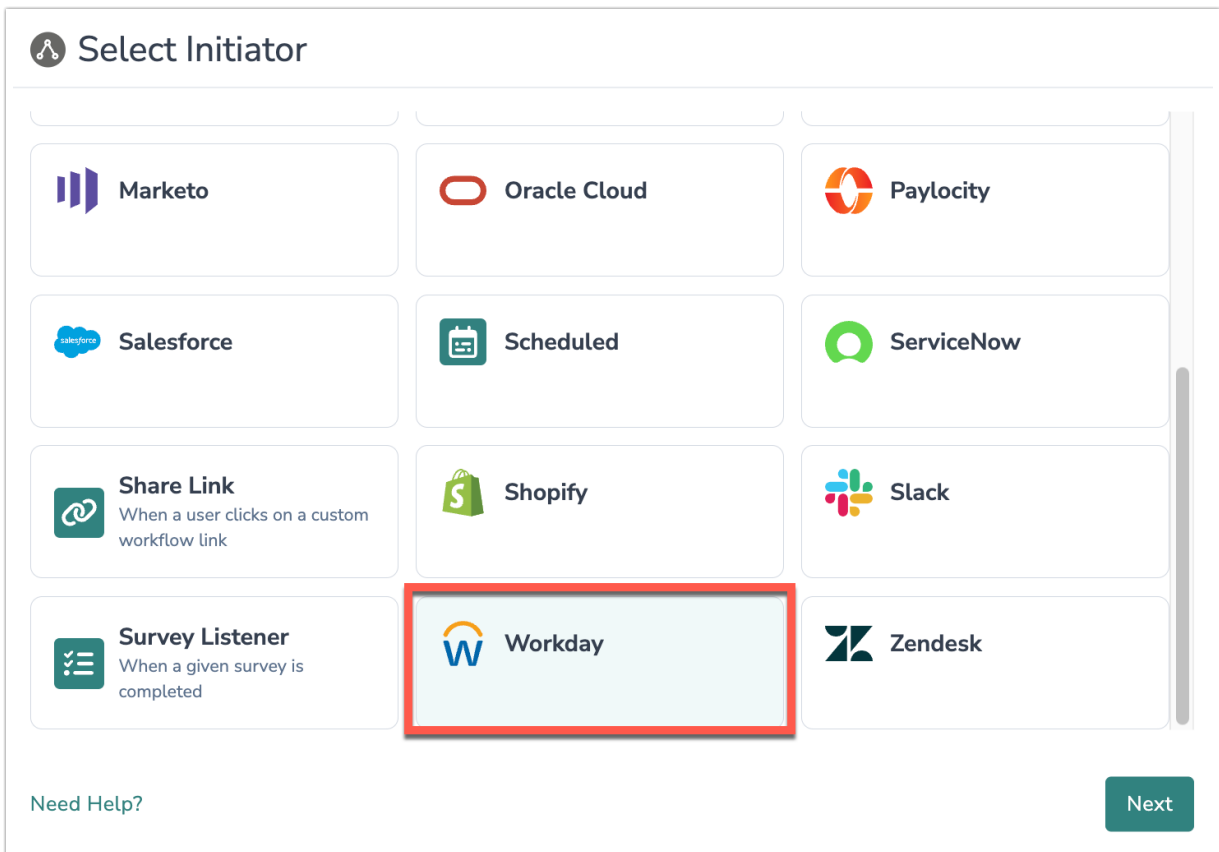
Set Up

1. Create a new Workflow.



2. Name your Workflow.

3. After creating a new Workflow, select Workday as your Workflow initiator.



4. Select "Workday webhook".

Select Action

Workday webhook

Start the Alchemer Workflow using a webhook from Workday. Use with Workday Extend, Workday Studio, Outbound Subscriptions, and more.

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5. Click "Next" on the initiator overview screen

Configure Initiator

Workday | Webhook

Start the Alchemer Workflow using a webhook from Workday. Use with Workday Extend, Workday Studio, Outbound Subscriptions, and more.

 Proceed to the next step to configure your initiator.



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6. Copy the Webhook URL provided by Alchemer. You will need this URL to configure the webhook in Workday.

Configure Initiator

Workday | Webhook

Webhook URL

Set the webhook URL in Workday to this endpoint.

[Learn more](#)

In Workday:

- Set the URL to the URL above
- Select POST or GET as the request type
- Add configure Workday to pass fields you want to be available to the Alchemer Workflow as JSON in a POST request or as query parameters in a GET request.

Webhook URL

`https://[redacted].trayapp.io`

Custom Fields

Add Custom Fields to define the fields this webhook should accept. The field names should match the fields passed in the



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Save

7. In Workday, complete the following to configure the webhook:

- Set the URL to the webhook URL provided by Alchemer.
- Select POST or GET as the request type.
- As JSON in a POST request or as query parameters in a GET request, configure the webhook to pass the Workday fields you want to be available to Alchemer Workflow.

8. In Alchemer, add the custom fields that want Alchemer to accept. These fields can be used as merge codes in subsequent Workflow steps. When done, click "Add to Custom Fields".

The fields added in Alchemer must exactly match the fields you added to the body of the webhook request.

Configure Initiator

https://...trayapp.io 

Custom Fields

Add Custom Fields to define the fields this webhook should accept. The field names should match the fields passed in the request from Workday.

Custom Fields *(optional)*

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Add to Custom Fields

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9. Click "Save" to complete initiator configuration.

Merge Codes

When the webhook fires, Workday will pass any custom fields to Alchemer Workflow. After configuring this initiator, you can use these fields in merge codes, logic, and other Workflow features.

For more information on how to use these merge codes in your Workflow, [check out this article](#).

Example Use Case

Uncommon Software Solutions, a technology company, recognizes the pivotal role of a employee onboarding program in fostering company growth. However, the HR team faces challenges in providing consistent onboarding experiences, dealing with time constraints, and collecting employee feedback due to manual processes. To tackle these hurdles, they use the Alchemer Workflow Workday Initiator to automatically initiate onboarding processes whenever a new employee is added in Workday. This solution standardizes onboarding procedures, allowing different departments to contribute, and facilitates the collection of regular feedback through automated surveys during the initial 90 days of employment. This automated program not only gives new hires a voice, but also equips the HR team with valuable data to continually improve onboarding experiences.

FAQs

▷ What permissions do I need within Alchemer to set-up and use the Workday initiator?

▷ Can multiple Workflows initiate off the same Workday initiator?

▷ This initiator doesn't fit my use cases, or I want to provide feedback to the Alchemer Product Team!

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