

# Alchemer Workflow Oracle Cloud Initiator

The Oracle Cloud initiator is available for purchase as an add-on. If you are interested in purchasing, please [contact us](#) for additional information.

## Overview

Oracle Cloud is a cloud based computing service offered by Oracle Corporation. It provides storage, servers, network, applications and services through a global network of Oracle Corporation managed data centers.

The Alchemer Workflow Oracle Cloud initiator merges Alchemer's versatile Workflow and survey capabilities with Oracle Cloud's comprehensive infrastructure and service management system. This initiator caters to teams seeking to integrate detailed and customizable feedback surveys into their Oracle Cloud-based processes.

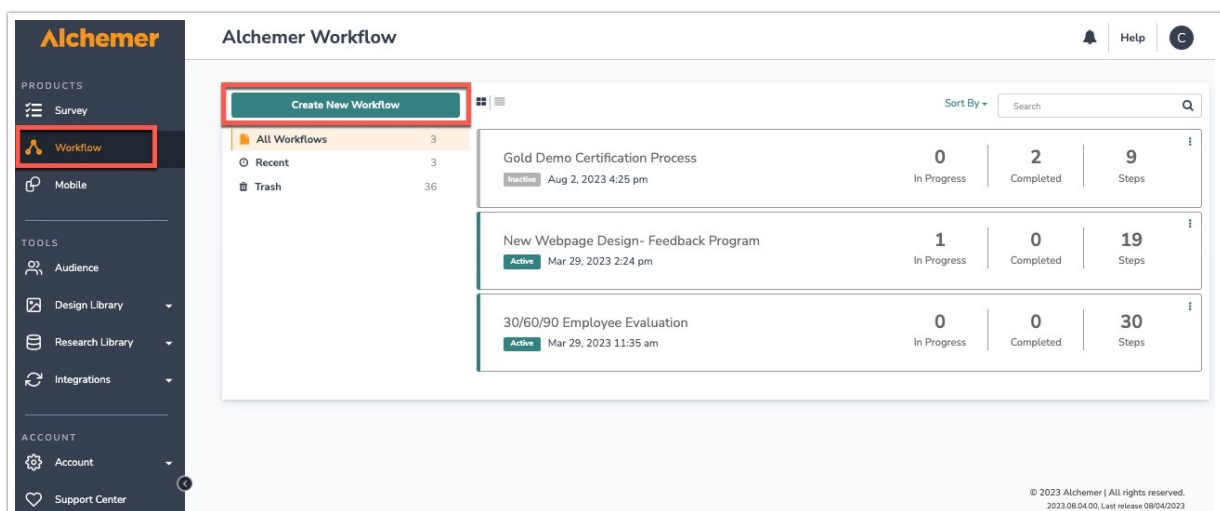
With Alchemer and Oracle, you and your team can:

- Initiate a Workflow run from a Groovy Script in Oracle.
- If this initiator doesn't fit your needs, [please let us know](#).

The Alchemer Workflow Oracle Cloud initiator uses webhooks. For more information on creating webhooks in Oracle Cloud, refer to [this documentation](#).

## Setup

1. Create a new Workflow.

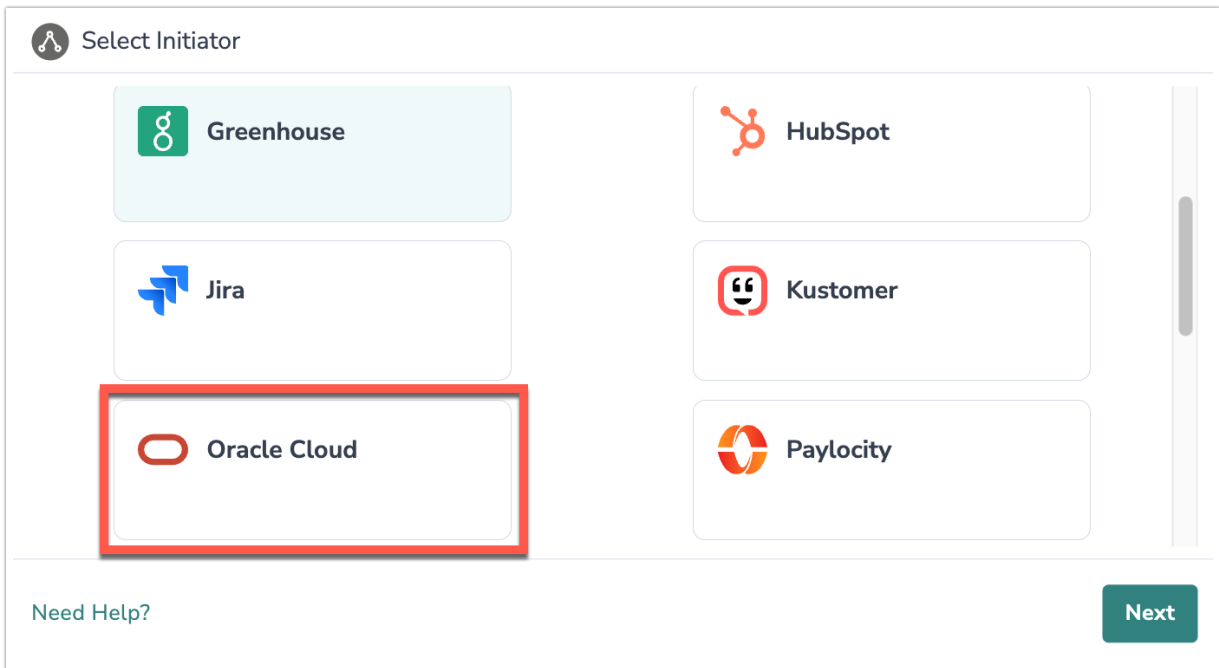


The screenshot displays the Alchemer Workflow dashboard. On the left, a dark sidebar contains navigation options under 'PRODUCTS' (Survey, Workflow, Mobile), 'TOOLS' (Audience, Design Library, Research Library, Integrations), and 'ACCOUNT' (Account, Support Center). The 'Workflow' option is highlighted with a red box. The main content area, titled 'Alchemer Workflow', features a 'Create New Workflow' button at the top left, also highlighted with a red box. Below this is a table of workflows with columns for name, status, and counts for 'In Progress', 'Completed', and 'Steps'. The table includes three entries: 'Gold Demo Certification Process' (Inactive, Aug 2, 2023 4:25 pm, 0 In Progress, 2 Completed, 9 Steps), 'New Webpage Design- Feedback Program' (Active, Mar 29, 2023 2:24 pm, 1 In Progress, 0 Completed, 19 Steps), and '30/60/90 Employee Evaluation' (Active, Mar 29, 2023 11:35 am, 0 In Progress, 0 Completed, 30 Steps). A search bar and 'Sort By' dropdown are located at the top right of the table area. The footer contains the copyright notice: '© 2023 Alchemer | All rights reserved. 2023.08.04.00, Last release 08/04/2023'.

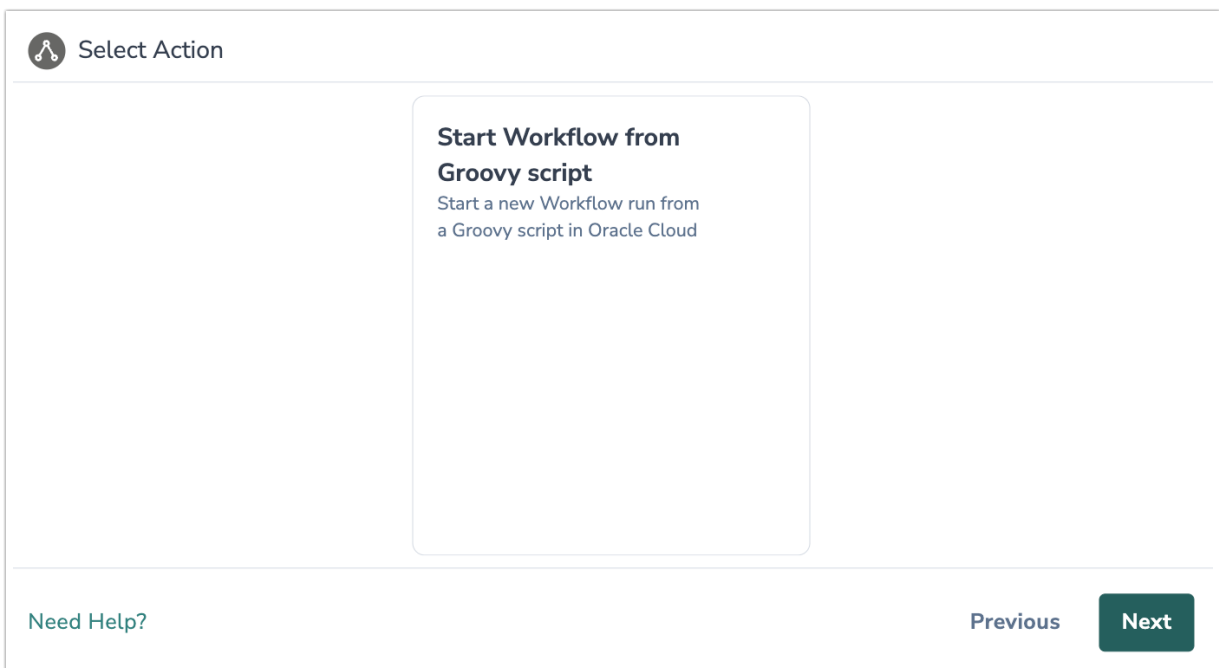
Workflow Name	Status	Last Modified	In Progress	Completed	Steps
Gold Demo Certification Process	Inactive	Aug 2, 2023 4:25 pm	0	2	9
New Webpage Design- Feedback Program	Active	Mar 29, 2023 2:24 pm	1	0	19
30/60/90 Employee Evaluation	Active	Mar 29, 2023 11:35 am	0	0	30

2. Name your Workflow.


3. After creating a new Workflow, select Oracle Cloud as your Workflow initiator.



4. Select "Start Workflow from Groovy script", then click "Save".





5. Click "Next" on the initiator overview screen.

 Configure Initiator


## Oracle Cloud | Start Workflow from Groovy

Start a new Workflow run from a Groovy script in Oracle Cloud. [Learn more](#)

 Proceed to the next step to configure your initiator.

 Previous Next

6. Copy the provided webhook URL. You will need this URL to configure the webhook URL in Oracle.

 Configure Initiator


## Oracle Cloud | Start Workflow from Groovy

Webhook URL


- Register this web service endpoint in your Groovy script
- Set the method to POST and format to JSON

[Learn more](#)

Webhook URL

`https://` `.trayapp.io` 

### Request Payload Fields

 Previous Save


7. In Oracle, register this web service endpoint in your Groovy script.

For more information on creating webhooks in Oracle Cloud, refer to [this documentation](#).

8. Set the method to POST and format the JSON.

9. Back in Alchemer, add any request payload fields that you would like the Groovy script to pass to the Alchemer.

The field names must match in both Alchemer and Oracle.

 Configure Initiator

### Request Payload Fields

Set the request payload fields here to match the request payload fields you will send in your Groovy script. Use these fields to pass data from Oracle to the Alchemer Workflow.

**Request payload keys** *(optional)*

0

1

● Previous **Save**

10. Click "Save" to complete the initiator.

## Use Case

A Sales and Customer Onboarding Teams uses Alchemer Survey to collect information at various points throughout the sales and onboarding process and keeps track of customer records in Oracle Sales Cloud. They use Alchemer Workflow to automate their onboarding process to improve the efficiency and quality of their customer onboarding program.

Using the Oracle Cloud Initiator and Alchemer Workflow, whenever a new customer purchases an onboarding package, a survey is sent to the Sales team to gather the new customer's use cases. Once completed, an email containing the use cases and customer details is automatically sent to the Onboarding team.

Simultaneously, a welcome email is dispatched to the customer from the Onboarding Team, followed by session scheduling, including additional sessions tailored to their product tier and add-ons. Once onboarding sessions conclude, customers are prompted to provide feedback. Alchemer Workflow automates all of these processes, enhancing efficiency and equipping the team with the information necessary to improve onboarding experience.

## Merge Codes

When the webhook fires, Oracle will pass any custom fields to Alchemer Workflow. After configuring this initiator, you can use these fields in merge codes, logic, and other Workflow features.

For more information on how to use these merge codes in your Workflow, [check out this](#)

article.

## FAQs

▷ What permissions do I need within Alchemer to set-up and use the Greenhouse initiator?

▷ Can multiple Workflows initiate off the same Greenhouse initiator?

▷ This initiator doesn't fit my use cases, or I want to provide feedback to the Alchemer Product Team!

Related Articles