

Legacy Alchemer Workflow Microsoft Teams Integration

Alchemer Workflow has an available integration with Microsoft Teams. This integration is built the same as the [Teams integration action](#) in Alchemer Survey.

To get started, follow these [detailed instructions](#) to connect a Teams account with your Alchemer account.

How does the Teams integration function inside Alchemer Workflow?

- The integration allows you to send Teams messages directly to a Teams user or channel based on specific conditions or the completion of previous workflow steps.
- Follow the steps to build a [Microsoft Teams](#) action, the same way you would in Alchemer Survey. The added value of using this step in Alchemer Workflow, is you have access to Global Merge Codes, allowing you to connect your data from all touch points with your respondent.
- Custom actions within the Teams Step allow the recipient to edit workflow, test workflow, view sessions, and access help documentation.

The screenshot displays the Alchemer Workflow builder interface for a workflow titled "New Feature Request". The interface is divided into three main sections: BUILD, TEST, and MONITOR. The workflow is currently in the BUILD phase and is marked as "Active". The workflow timeline shows three steps:

0. Initiate Workflow: This step contains a "Share Link" action with the URL "Copy: https://app.alchemer.com/wfs/next?id=63bef...".
1. Survey Invite: This step is a "Survey Invite" action.
2. Survey: This step is a "Survey" action with the "Survey Name: HR NPS Pulse Survey".

The workflow ends with a "Complete" status. On the right side, there is a "Steps" sidebar with a search bar and a list of actions categorized into "Collect Feedback", "Communicate", "Orchestrate", and "Connections". The "Microsoft Teams" action is highlighted with a red box in the "Connections" category.

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