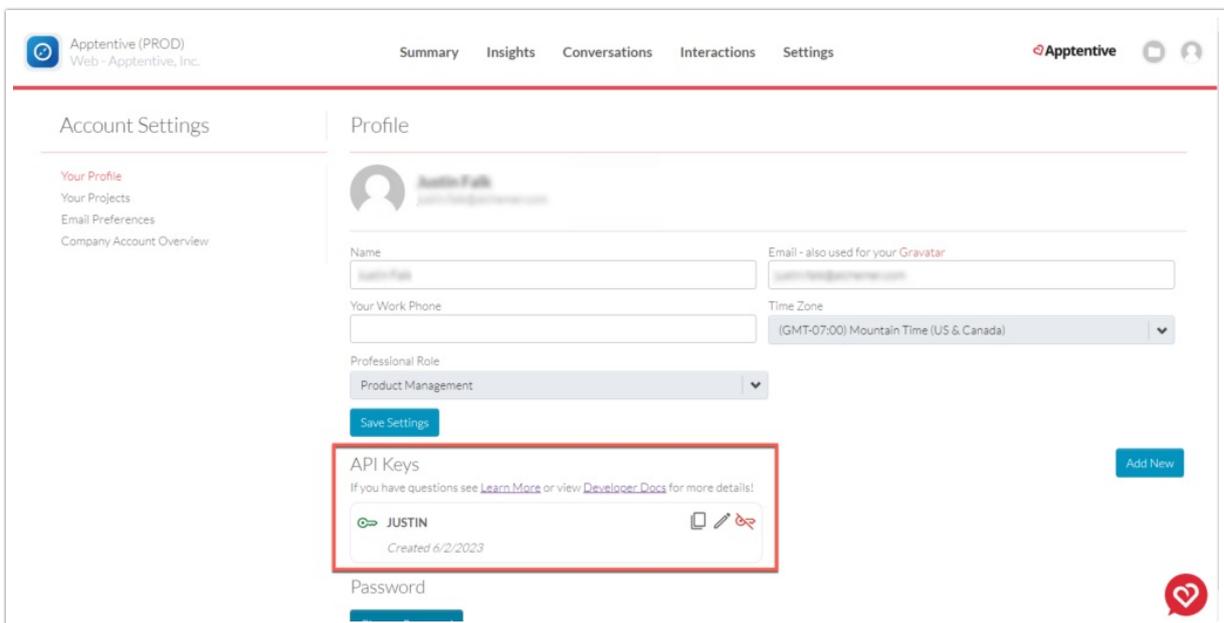


Alchemer Digital API

Customers using the Alchemer Digital API are limited to 100 requests per five minutes for a given IP address. This cannot be set per customer.

The Alchemer Digital API enables you to establish an automated data feed between Alchemer and the analytical systems that matter most to your organization. It's an ideal way to pass aggregated or trended Alchemer Digital metrics or raw customer feedback data into your CDP, data lake, martech apps, or other backend systems. By bringing Alchemer Digital data into the decision making systems you use today, you can extend customer voice across your organization and keep the right teams and stakeholders informed along the way.

The API provides programmatic access to key Alchemer Digital metrics associated to your applications and feedback received. The API is organized around REST, and responses are sent using JSON by default or optionally XML. All API access is performed over HTTPS/TLS connections with a base endpoint of `https://data.apptentive.com`. Through the Alchemer Digital dashboard, you can control who has API access and completely self-manage API key generation and scope.



The screenshot displays the Apptentive (PROD) dashboard. The top navigation bar includes 'Summary', 'Insights', 'Conversations', 'Interactions', and 'Settings'. The 'Settings' page is divided into 'Account Settings' and 'Profile'. The 'Profile' section contains fields for Name, Email, Your Work Phone, Professional Role (set to Product Management), and Time Zone (set to GMT-07:00 Mountain Time (US & Canada)). A 'Save Settings' button is located below these fields. The 'API Keys' section is highlighted with a red box and contains a key named 'JUSTIN' created on 6/2/2023. An 'Add New' button is visible to the right of the API Keys section. A red heart icon is located in the bottom right corner of the dashboard.

You can view detailed endpoint documentation via [SwaggerHub](#) here.

Related Articles