

Google Play Data Privacy Information

The information you provide will be shown on your store listing to help users better understand your app's privacy, security, and data handling practices before they download it.

Overview

Google Play required additional details in the Data Safety section on the Google Play store starting in 2022. Developers were mandated to inform Google about their apps' privacy and security practices by completing a form in Play Console. Beginning in late April 2022, this information was displayed on app store listings to help Google Play users understand how apps collect and share user data before downloading. The Data Safety section on Google Play served as a straightforward way for developers to help users understand what user data their apps collect or share, as well as to showcase their apps' key privacy and security practices. This information has since aided users in making more informed choices when deciding which apps to install.

This document will help you know how to answer the Google Play Data safety questionnaire for the Alchemer Mobile SDK.

- [Provide information for Google Play's Data safety section – Play Console Help](#)
- [Review how your app collects and shares user data | Android Developers](#)

To find the Data safety questionnaire:

1. Go to your Play Console for your app
2. Click **App content** in your sidebar menu
3. Click **Start** under the Data safety section

The Data safety questionnaire is divided into 5 parts:

1. Overview
2. Data collection and security
3. Data types
4. Data usage and handling

5. Preview

We aim to be as transparent as possible in supporting you; however, as the app developer, you are solely responsible for deciding how to respond to Google Play's Data safety section form regarding your app's end-user data collection, sharing, and security practices.

Important: To help you ensure that your app's disclosures are accurate, we recommend the following:

- Always use the latest SDK versions in your app. This page lists the data collected by only the *latest* version of each SDK.
- Review this page whenever you update your app's SDK versions. Check that your data disclosures are accurate and up-to-date.

Default Alchemer Mobile SDK Guidelines Only

These guidelines are only for the most basic usage of the Alchemer Mobile SDK.

They do not cover how an individual app uses their data or every way the SDK can be utilized.

These are the data types you should be considering.

- Disclose how your app is using those data types in the questionnaire.
- Consider if your app is collecting any of those data types in your Alchemer Mobile **engage** events and disclose them in the questionnaire.
- Consider if your app is collecting any of those data types in any **custom data** collection for **Person** and/or **Device** and disclose them in the questionnaire.
- Consider if your app is collecting any of those data types for any additional reasons not listed below.

Timeline & Deadline Information

- [Google Play Data Privacy Timeline & Deadline Information](#)

Data collection and security section

This is the second part of the Data questionnaire flow.

Question	Answer	Why
Does your app collect or share any of the required user data types?	• Yes	Data is collected and shared with Alchemer Mobile
Is all of the user data collected by your app encrypted in transit?	• Yes	Traffic is encrypted by default (HTTPS) when sent over the network
Do you provide a way for users to request that their data is deleted?	* Per-app basis	<p>Alchemer Mobile can delete a user's data at the request of the company that collected it.</p> <p>Whether or not that feature is offered by the company, and is requested to us, is out of our control.</p> <p>*Please answer according to your circumstance.</p>

Data types section

This is the third part of the Data questionnaire flow. This will be broken up by the interactions that Alchemer Mobile provides.

Alchemer Mobile Core Functionality

Alchemer Mobile is designed to capture user data to provide insights. All features of Alchemer Mobile use this.

Play Category	Play Data type	Play Description	Why
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App activity	Page views and taps in app	Information about how a user interacts with your app. For example, the number of page views or the screen coordinates of taps.	<p>Primary functionality of Alchemer Mobile</p> <p>Alchemer Mobile tracks data points through the <code>engage</code> event</p> <p>These are most frequently done through page views</p>
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Any interactions

Every interaction of the Alchemer Mobile SDK uses this data type.

Play Category	Play Data type	Play Description	Why
App activity	Other actions	Any other user activity or actions in-app not listed here such as gameplay, likes, and dialog options.	<p>Every interaction the user does with Alchemer Mobile interactions has an <code>engage</code> event associated with it</p> <p>This includes choosing to dismiss interactions</p>

Survey

Alchemer Mobile surveys use this data type.

Play Category	Play Data type	Play Description	Why
App activity	Other user-generated content	Any other user-generated content not listed here, or in any other section. For example, user bios, notes, or open-ended responses.	Surveys answers (particularly open-ended responses) are considered user-generated content

Message Center

Message Center uses these data types.

Play Category	Play Data type	Play Description	Why
Messages	Other in-app messages	Any other types of messages. For example, instant messages or chat content.	Primary functionality of Message Center
Personal info	Name	How a user refers to themselves, such as their first or last name, or nickname.	User can provide their name for personalization when communicating with support
Personal info	Email address	A user's email address.	User can provide their email to give additional info to support Customer can require the email to be provided
Photos or videos	Photos	A user's photos.	Can be sent as an attachment

Data usage and handling section

This is the fourth part of the Data questionnaire flow.

This is for basic usage and implementation of the Alchemer Mobile SDK.

Consider what kind of information your app is collecting through **engage** events and **CustomData** .

Also, consider how your company is ultimately using the data you collect and answer accordingly.

Alchemer Mobile Functionality

These are how you can answer the Data Safety questions if you are using any part of the Alchemer Mobile SDK.

Play Category	Play Data type	Is this data collected, shared, or both?	Is this data processed ephemerally?	Is this data required for your app, or can users choose whether it's collected?
App activity	Page views and taps in app	Check both <ul style="list-style-type: none"> • Collected • Shared 	<ul style="list-style-type: none"> • No 	<ul style="list-style-type: none"> • Data collection is required (users can't turn off this data collection)

Questions part 1

Play Category	Play Data type	Why is this user data collected? Select all that apply.	Why is this user data shared? Select all that apply.
App activity	Page views and taps in app	<ul style="list-style-type: none"> • App Functionality • Analytics 	<ul style="list-style-type: none"> • App Functionality • Analytics • Alchemer Mobile uses some of the Analytics data to support customers

Questions part 2

Any Interactions

These are how you can answer the Data Safety questions if you are using any Alchemer Mobile Interactions.

Play Category	Play Data type	Is this data collected, shared, or both?	Is this data processed ephemerally?	Is this data required for your app, or can users choose whether it's collected?
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App activity	Other actions	Check both <ul style="list-style-type: none"> • Collected • Shared 	<ul style="list-style-type: none"> • No 	<ul style="list-style-type: none"> • Data collection is required (users can't turn off this data collection)
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Questions part 1

Play Category	Play Data type	Why is this user data collected? Select all that apply.	Why is this user data shared? Select all that apply.
App activity	Other actions	<ul style="list-style-type: none"> • App Functionality • Analytics 	<ul style="list-style-type: none"> • App Functionality

Questions part 2

Survey

These are how you can answer the Data Safety questions if you are using any Alchemer Mobile Surveys

Play Category	Play Data type	Is this data collected, shared, or both?	Is this data processed ephemeraly?	Is this data required for your app, or can users choose whether it's collected?
App activity	Other user-generated content	Check both <ul style="list-style-type: none"> • Collected • Shared 	<ul style="list-style-type: none"> • No 	<ul style="list-style-type: none"> • Data collection is required (users can't turn off this data collection)

Questions part 1

Play Category	Play Data type	Why is this user data collected? Select all that apply.	Why is this user data shared? Select all that apply.
App activity	Other user-generated content	<ul style="list-style-type: none"> • App Functionality • Analytics 	<ul style="list-style-type: none"> • App Functionality

Questions part 2

Message Center

These are how you can answer the Data Safety questions if you are using Alchemer Mobile Message Center

Play Category	Play Data type	Is this data collected, shared, or both?	Is this data processed ephemeraly?	Is this data required for your app, or can users choose whether it's collected?
Messages	Other in-app messages	Check both • Collected • Shared	• No	• Data collection is required (users can't turn off this data collection)
Personal info	Name	Check both • Collected • Shared	• No	• Data collection is required (users can't turn off this data collection)
Personal info	Email address	Check both • Collected • Shared	• No	• Data collection is required (users can't turn off this data collection)
Photos or videos	Photos	Check both • Collected • Shared	• No	• Data collection is required (users can't turn off this data collection)

Questions part 1

Play Category	Play Data type	Why is this user data collected? Select all that apply.	Why is this user data shared? Select all that apply.
Messages	Other user-generated content	• App Functionality • Analytics	• App Functionality
Personal info	Name	• App Functionality • Analytics	• App Functionality
Personal info	Email address	• App Functionality • Analytics	• App Functionality
Photos or videos	Photos	• App Functionality • Analytics	• App Functionality

Questions part 2

Checks by Google

- [Checks by Google](#)

Checks is a new privacy platform for mobile app developers that helps create a safer digital ecosystem by simplifying the path to privacy compliance for development teams and the apps they're building.

As of May 2022, Checks is in beta and requires joining a waitlist to enter early access

Attachments

Alerts about importing our CSVs

- Answers already entered into the form will be overwritten
- The question *"Do you provide a way for users to request that their data is deleted?"* is answered as Yes
- Please review if your app provides that functionality.
- These are for *basic usage and implementation* of the Alchemer Mobile SDK **only**.

CSV if using Message Center

[data_safety_export-With_Message_Center](#). [Download](#)

CSV if NOT using Message Center

[data_safety_export-No_Message_Center](#). [Download](#)

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