# **Reporting License**

The Reporting license is available for Alchemer Account Managed accounts. Contact your Customer Success Manager to learn more. The Reporting License is not available for **individual accounts** in the Alchemer Platform.

The Reporting license allows accounts to purchase and create a login for members of an organization to *create, update, delete, filter, share, schedule, and download* Reports and Exports within Alchemer for projects that have been previously created. These users are *not* able to build surveys in the account for collecting responses, but are able to create reports and exports that can be shared with individuals inside and outside of an organization. Use this license to leverage individuals in your business who need to make sense of the responses that are collected from surveys in the field.

To purchase a Reporting License, Contact Alchemer Sales.

#### Reporting License users are able to:

- Create reports and exports for any survey they have access to.
- Update reports and exports for any survey they have access to.
- *Delete* reports and exports for any survey they have access to.
- Filter, Share, and Schedule reports and exports for any survey the user has access to.
- Download Reports and Exports for surveys that users have access to.

## What does a Reporting License User see in Alchemer?

When a Reporting License user clicks on a survey that they have access to, they will navigate straight to that survey's Reports tab. Additionally, an export tab is available for Reporting Licensed users. The *Style, Share, Test, and Tools* tabs are <u>not</u> available to Reporting Licensed Users.

Alchemer	Alchemer Survey			Help C
PRODUCTS	Create New	>	Search Q Filter -	Sort By •
Kerret Workflow	<ul> <li>All Surveys</li> <li>Recent</li> </ul>	202 5 67	☆ Salesforce Example	■ = = = = = = = = = = = = = = = = = = =
⊤ools Audience	<ul> <li>Unfiled</li> <li>HR Department</li> <li>Marketing Department</li> </ul>	67	New Last Edited: Jan 30, 2023 12:34 pm	Fatigue Score Accessibility Length Questions
Design Library -	<ul> <li>■ Pre and Post-Test Surve</li> <li>⇒ Imported</li> <li>① Trash</li> </ul>	3 116	☆ Voice of Customer Solution Active Last Response: Jan 25, 2023 8:58 am	211 105.50 100% Responses Avg per day Completion Rate
C <sup>1</sup> Integrations   ▼ <	Archived  New Folder  Survey Quotas		☆ NPS	: 1.min. 0
ACCOUNT	ian Survey Quotas		New Last Edited: Jan 23, 2023 2:37 pm	Fatgue Score Accessibility Length Questions
Support Center			☆ Net Promoter Score (NPS) ® New Last Edited: Nov 11, 2022 4:42 pm	Fatgue Score Accessibility 5min. 14 Questions

On the Reports tab, A Reporting Licensed User sees a list of all reports that have been created for the survey, as well as the ability to create new reports via the **Create Report Dropdown**. Users can click on the report titles to view reports and associated data.

	Reports				
	Pager Sr COVD 3 Differe 1 terms Dentify Sector State Sector State S	Report for COVID-19 Return to Work Assessment: April 1st-12th Report Created: April 12th 2021 View/ Edit  Preview  Share	Data Preparation		
	Saved Reports				
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	New Folder	Report for COVID-19 Return to Work Assessment	Standard	2021-04-12 14:06:05	ද් ×
		Report for COVID-19 Return to Work Assessment	Standard	2020-05-20 17:06:03	රු 🗙

## Standard Reports

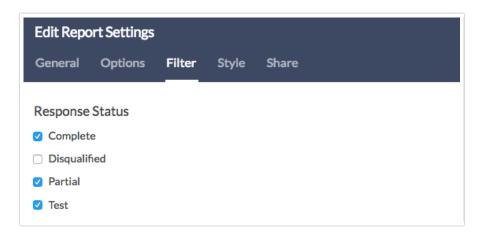
Reporting License users do <u>not</u> have access to *Fall-off, Profile, Comparison, TURF*, or *Crosstab* reporting.

Within Standard Reports, Reporting licensed users are able to perform the following tasks:

• Users can filter the report data by date or other individual report elements.

Aug 16, 2018						•																
Today	0		Au	igust 2	2018					Septe	embe	r 201	8				Oct	ober 2	2018		0	
Yesterday	Su	Мо	Tu	We	Th	Fr	Sa	Su	Мо	Tu	We	Th	Fr	Sa	Su	Мо	Tu	We	Th	Fr	Sa	
ast 7 Days				1	2	3	4							1		1	2	3	4	5	6	
.ast Week (Mo-Su) Month to Date	5	6	7	8	9	10	11	2	3	4	5	6	7	8	7	8	9	10	11	12	13	
Previous Month	12	13	14	15	16	17	18	9	10	11	12	13	14	15	14	15	16	17	18	19	20	:
fear to Date	19	20	21	22	23	24	25	16	17	18	19	20	21	22	21	22	23	24	25	26	27	Totals:
All Time	26	27	28	29	30	31		23	24	25	26	27	28	29	28	29	30	31				
Relative Date Range								30														
now satisficular							1.051.054											Cano	cel	Ap	ly	
								1:	1.9% V	ery Sat	isfied	7					16.7	% Very	y Dissa	tisfied		

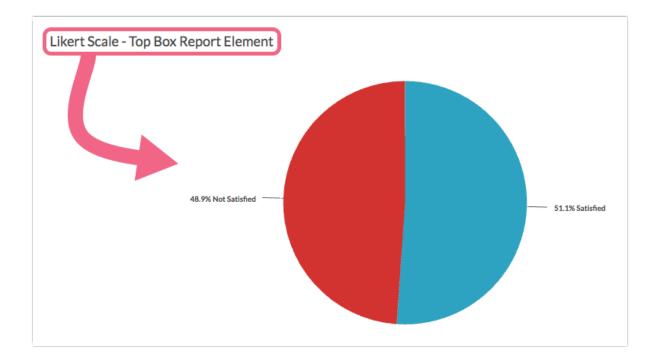
• Users can include or exclude partial responses.



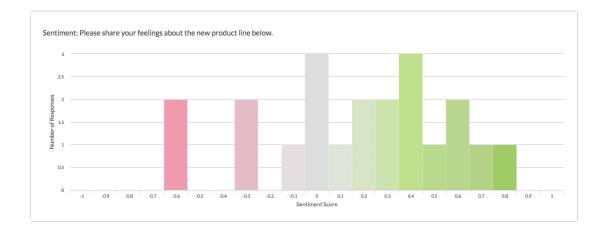
• Users can add longitudinal charts.

Edit Report Elemer Chart Type Filter		tions			
Overall (/ gregate	e) Charts				
Pie Cha	Arc	Donut	Vertical Bar	Stacked Vertical Bar	Horizontal Bar
Stacked Horizontal Bar	web	NPS Chart	Table		
Over-time (Longitu	udinal) Charts				
	Area	Spline	Area Spline	Vertical Bar	Stacked Vertical Bar
Stacked Area	Stacked Spline Area				

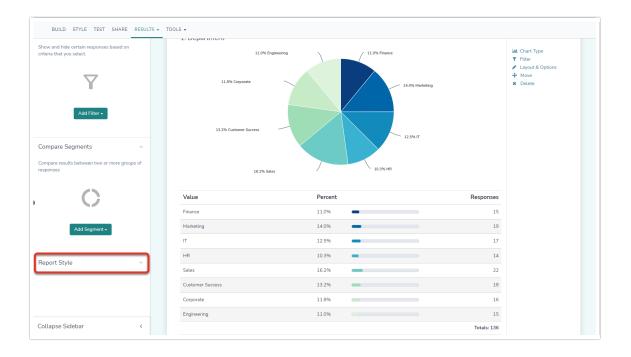
• Users can add Answer Grouping and Top Box reporting.



• Users can leverage sentiment analysis in their reporting.



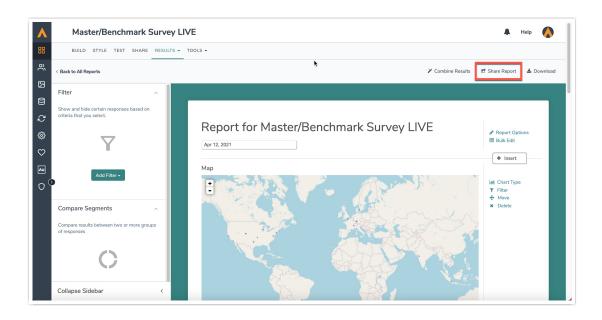
• Users can style the report.



• Users are able to download Standard Reports as a PDF, PowerPoint, Excel, or Word document.

	REPORTS						
< Bac	c to All Report	s			70	Combine Results	🛓 Download
		Apr 20, 2021	Scripted So	lutions Request Form			
		Response Counts Completion Rate:	100%				
•			Complete				3
						Totals:	3

• Users are able to share reports via the Share Report option found in the top right of a report:



When Share Report is clicked, Users are able to select specific options to limit/expand on who can view a report that's being shared. The options via the Who can see this Report Dropdown are:

- <u>Anyone with the Link</u> As long as someone has the link they will be able to get into and view a report. Search Engines are not able to index the report or serve it up in search results.
- *Public* Te report is available publically, and will be indexed by search engines. Anyone on the internet may be able to find it (with the right search terms of course).
- *Password Protected* Viewers must have the link as well as a password to view the report. When you select this option you'll specify the password in the field provided below.
- **Only Logged-in users** This option will take viewers to the Alchemer login page in order to see the report. This option is not compatible with private domains.

Copy C View
Copy C View
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Done

## Exports

Reporting License users <u>cannot export</u> *Conjoint Raw Data, MaxDiff Data, Bulk Files, or Piped Data.* 

Reporting License users additionally have access to creating, editing, sharing, and downloading exports via the **Exports Tab.** when accessing a survey:

Alchemer	Net Promoter Score (NPS)		🌲 Help
Projects			
Audience	Exports		
🔀 Design Library 🗸			
🗧 Research Library 👻	Easily export your responses for in external systems or databases	Bulk PDF Create a PDF of each individual response	SPSS Export Export to the statistical analysis program SPSS
C Integrations -			
رُمْعُ Account 🚽			

Reporting License users via the Exports Tab can:

- Create a CSV/ Excel Export
- Create a Bulk PDF Export
- Create a SPSS Export

All created exports display on the exports tab. To create an export of one's survey data, select the **New Export** dropdown, and click the desired file type that displays:

	Net Prom	oter Score (NPS)			🜲 Help
88	REPORTS EXP	ORTS			
્ર	Exports				
		Easily export your responses for use in external systems or databases.	CSV / Excel Customize which data you export	Bulk PDF Create a PDF of each individual response	SPSS Export Export to the statistical analysis program SPSS
<u>&gt;</u> \$} ♥	Saved Ex	ports	-		
00	Exports Deleted	New Expor	t 🗸		search
	New Folder				

Once an Export has been created, Reporting License Users can select Customize Report to manipulate the file in several ways:

	Net Promoter Score (NPS)
	REPORTS EXPORTS
	Exports / Export to CSV/Excel
	🗘 Customize Rep
	New Export to CSV/Excel - 21 April 2021
ſ	Refresh Report This export was last run on Apr 21, 2021 at 10:16 pm (NEW) Date and times are set to GMT timezone, based on your Account Preference.
l	
	Export Complete
	Run on: Apr 21, 2021 10:16 pm     Responses: 0
	Responses: 0

On the Customize Report popout window that displays, Reporting Licensed users have access to:

- General Tab
- Settings Tab
- Filter Tab
- Share Tab

For more information on what is available for each tab on the Customize Report window, follow the links in the list above!

### Limitations

- API calls are not available for Reporting License users.
- The Survey Builder is not accessible.
- Reporting License users must be on a team associated with surveys to leverage reporting for projects.
- Reporting License users do <u>not</u> have access to *Fall-off, Profile, Comparison, TURF*, or *Crosstab* reporting.
- Reporting License users <u>cannot export</u> Conjoint Raw Data, MaxDiff Data, Bulk Files, or Piped Data.

#### **Related Articles**