Allowlisting Alchemer IP Addresses and Domains

For security purposes, to restrict access for your employees, you may want to add Alchemer domains or IP addresses to your allowlist. Refer to the below list of Alchemer IPs and domains for allowlisting Alchemer's platform, webhook and API IP addresses:

Platform IP Address Allowlist

United States (app.alchemer.com):

- 3.221.22.26, 52.4.134.204

Canada (app.alchemer-ca.com):

- 3.98.82.196, 3.98.3.44

Europe (app.alchemer.eu):

- 52.57.246.213, 52.29.235.115

SFTP/Webhook Allowlist

United States (app.alchemer.com):

- 52.206.168.238

Canada (app.alchemer-ca.com):

- 52.60.83.68

Europe (app.alchemer.eu):

- 52.29.39.11

Commonly Used Domains

US Datacenter

- https://www.alchemer.com
- https://app.alchemer.com

EU Datacenter

- https://app.alchemer.eu

CA Datacenter

- app.alchemer-ca.com

Domains for Email Campaign Invite Links

- i.alchemer.com (US datacenter)
- i.alchemerca.com (CA datacenter)
- i.alchemer.eu (EU datacenter)

IP Addresses for Survey Invites and Send Email Actions

Allowlist the below subnets to ensure Email Campaign and Send Email Action messages are received:

- 50.56.130.220/30 (US & CA)
- 207.97.204.96/29 (US & CA)
- 146.20.14.104/30 (US & CA)
- 164.177.132.168/30 (EU)

Or if you need to, or prefer to, allowlist each IP individually:

- 140.238.148.191 **(CA)**
- 151.145.38.14 **(CA)**
- 155.248.220.138 **(CA)**
- 155.248.234.149 **(CA)**
- 155.248.237.141 **(CA)**
- 168.138.77.31 **(CA)**
- 192.18.145.36 **(CA)**
- 192.18.152.58 **(CA)**
- 50.56.130.220 (US & CA)
- 50.56.130.221 (US & CA)
- 50.56.130.222 (US & CA)
- 50.56.130.223 (US & CA)
- 207.97.204.96 (US & CA)
- 207.97.204.97 (US & CA)
- 207.97.204.98 (US & CA)
- 207.97.204.99 (US & CA)
- 207.97.204.100 (US & CA)
- 207.97.204.101 (US & CA)
- 207.97.204.102 (US & CA)
- 207.97.204.103 (US & CA)
- 146.20.14.104 (US & CA)
- 146.20.14.105 (US & CA)
- 146.20.14.106 (US & CA)
- 146.20.14.107 (US & CA)
- 164.177.132.168 (EU)
- 164.177.132.169 (EU)
- 164.177.132.170 (EU)
- 164.177.132.171 (EU)

File and Image Library URLs

- https://alchemerlibrary.s3.amazonaws.com **(US)**
- https://widgixeu-library.s3.amazonaws.com**(EU)**
- https://widgixca-library.s3.amazonaws.com **(CA)**
- d1tm5j8a64fe10.cloudfront.net

> These IP addresses are subject to change at any time.

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