

Allowlisting Alchemer IP Addresses and Domains

For security purposes, to restrict access for your employees, you may want to add Alchemer domains or IP addresses to your allowlist. Refer to the below list of Alchemer IPs and domains for allowlisting Alchemer's platform, webhook and API IP addresses:

Platform IP Address Allowlist

United States (app.alchemer.com):

- 3.221.22.26, 52.4.134.204

Canada (app.alchemer-ca.com):

- 3.98.82.196, 3.98.3.44

Europe (app.alchemer.eu):

- 52.57.246.213, 52.29.235.115

Commonly Used Domains

US Datacenter

- <https://www.alchemer.com>
- <https://app.alchemer.com>

EU Datacenter

- <https://app.alchemer.eu>

CA Datacenter

- app.alchemer-ca.com

Domains for Email Campaign Invite Links

- i.alchemer.com (US datacenter)
- i.alchemerca.com (CA datacenter)
- i.alchemer.eu (EU datacenter)

IP Addresses for Survey Invites and Send Email Actions

Allowlist the below IPs to ensure [Email Campaign](#) and [Send Email Action](#) messages are received. Each IP has the dedicated datacenter associated:

- 146.20.14.105 (US & CA)
- 50.56.130.220 (US & CA)

- 207.97.204.97 (US)
- 50.56.130.221 (US)
- 164.177.132.168 (EU)
- 164.177.132.169 (EU)
- 164.177.132.170 (EU)
- 164.177.132.171 (EU)

IP Addresses for Passing Data via Webhook Action & FTP/SFTP

Allowlist the below IPs if receiving data via [Webhook Action](#) or [FTP/SFTP](#):

- 54.208.218.176 (US)
- 52.206.168.238 (US)
- 52.206.180.233 (US)
- 52.29.39.11 (EU)
- 52.60.83.68 (CA)

The following ports are allowed:

- Port 80 for http
- Port 443 for https

While specific Email Invite domains are unique to each individual campaign, they follow a similar pattern, such as `s-abcd1234-i.alchemer.com`.

File and Image Library URLs

- <https://alchemerlibrary.s3.amazonaws.com> (US)
- <https://widgixeu-library.s3.amazonaws.com>(EU)
- <https://widgixca-library.s3.amazonaws.com> (CA)
- `d1tm5j8a64fe10.cloudfront.net`

These IP addresses are subject to change at any time.

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