Enable Low Vision Mode

Leading Practice

As part of Alchemer's updates to make survey taking accessible to all respondents, we are introducing **Low Vision Mode** via the Survey Toolbar.

When enabled, Low Vision Mode allows survey respondents to:

- Increase contrast ratios
- Increase font sizes
- Increase font weights (e.g. question text becomes bold)

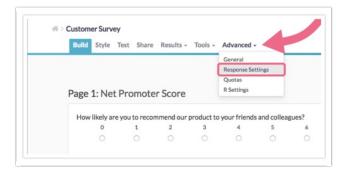
Net Promoter Score										
How likely are yo	to recommend		to your friends 3 O		87 5 O	6	7 0	8 0	9 O	10 O
					Submit	k				
				0%						

This setting can be toggled on/off by the survey respondent. When activated, Low Vision Mode will remove any custom styling/theme that you may have applied via the Style tab and the survey will be presented in Alchemer's default theme.

Learn more about Alchemer's Accessibility Compliance.

Enable Low Vision Mode

1. To enable Low Vision Mode in your survey, click Tools > Response Settings within your survey.



- 2. On the Response Settings page, enable the Survey Toolbar by clicking the Show a toolbar that contains Save and Continue, Language, and Contrast options checkbox.
- 3. Next, select the Low Vision Mode checkbox.

Response Setting	5	
(Survey Toolbar	Show a toolbar that contains Save and Continue, Language, and Contrast options
		Toolbar Content
		Save and Continue Allow respondents to save their progress and return to a survey later
		Laguage Allow repondents to select the language of the survey Manage your translated languages
		2 Low Vision Mode Allow respondents to increase contrast ratios, font sizes, and font weights. This setting can be toggled and when activated, it will remove custom themes

- 4. Customize when and how your Toolbar appears.
 - **Toolbar Postion** Choose to display the toolbar at the **Top** (recommended) or **Bottom** of the screen. Note that the bottom position is not compatible on mobile devices.
 - **Fixed Position** If you want the toolbar to remain anchored in place while respondents scroll through your survey page, check this setting. Otherwise, the toolbar will move out of view as respondents scroll.
 - **Only show on the first page** If you want to provide the option to toggle Low Vision Mode only on the first survey page, click this setting.

Low Vision Mode Allow respondents to increase contrast ratios, font sizes, and font weights. This setting can be toggled and activated, it will remove custom themes	when
Toolbar Position	
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Only show on the first page	
This only applies to the Language and Low Vision Mode options	

5. Once you are finished configuring your Survey Toolbar (and any other Response Settings), click Save Settings.

Low Vision Mode in Survey Taking

When Low Vision Mode is enabled on your survey, respondents will be able to toggle this setting on/off by clicking on the *Low Vision Mode* text. The text will be located in the upper/lower right of the survey (depending on your chosen position of the toolbar).

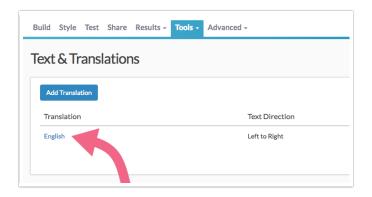
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Note: When Low Vision Mode is enabled, any custom styling/theme that you may have applied via the Style tab will be removed. The Low Vision Mode survey will be presented in Alchemer's default theme.

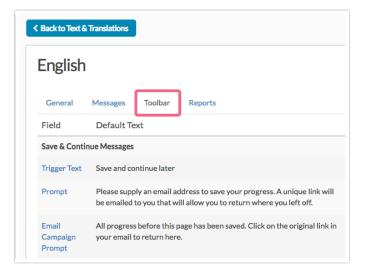
Customize the Low Vision Mode Text

If you need to translate the *Low Vision Mode* text, or if you want to customize the text to something other than our default, you can absolutely do so.

- 1. Navigate to Tools > Text & Translations.
- 2. Click on the language version that you want to translate/update.



3. On the next screen, click the **Toolbar** tab to access the toolbar text/language settings.



4. Scroll to the Contrast and Language section and click the Contrast Text field.

Address Name	SurveyGizmo	SurveyGizmo	
Contrast an	d Language		
Contrast Text	Low Vision Mode	Low Vision Mode	🖋 Edit
Select Language Text	Select another language	Select another language	/ Edit
Describe Language Text	To continue in another language, please click one of the links below.	To continue in another language, please click one of the links below.	🖋 Edit
English	English	English	🖋 Edit

5. Input your translation/update and click Save.

Customize Screen Reader Message

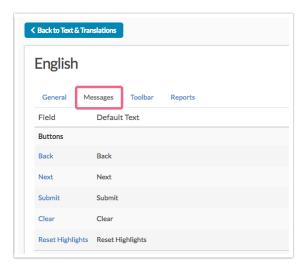
If you are using Low Vision Mode, chances are that a segment of your survey audience may be utilizing Screen Reader software to take your survey.

In this case, you may want to customize the Screen Reader Text that corresponds to Low Vision Mode. The default text that is read by screen readers is:

This will adjust the contrast ratio, font size, and font weight. It can be toggled on and off

To change the default text:

- 1. Navigate to Tools > Text & Translations.
- 2. Click on the language version that you want to translate/update.
- 3. On the next screen, click the Messages tab.



 Scroll to access the Screen Reader Messages section and locate the Low Vision Mode Description field. Click on the filed title or the Edit link to update this text.



5. Make sure to Save this field when you are done. Now is probably not a bad time to review and update any other Screen Reader Messages, if needed.

Related Articles