

Reports and Exports- FAQ and Troubleshooting

Common questions and troubleshooting tips for Alchemer's various report/export types, including:

- [Crosstab](#)
- [Comparison Report](#)
- [TURF Report](#)
- [Profile Report](#)
- [Fall-Off Statistics](#)

- [CSV/Excel Export](#)
- [SPSS Export](#)
- [Bulk PDF Export](#)
- [Bulk File Export](#)
- [Piped Data Export](#)

Visit the Standard Report FAQs [here](#).

Reports FAQs

- ⊕ [Why do disabled questions display in my report/export?](#)
- ⊕ [How do I view results grouped by one question?](#)
- ⊕ [No-no's that cause trouble in reporting](#)
- ⊕ [When should I use a Turf Report?](#)
- ⊕ [How can I see where respondents are leaving my survey?](#)
- ⊕ [When would I use a Comparison Report?](#)
- ⊕ [When would I use a Crosstab Report?](#)
- ⊕ [Can I see how one respondent compares to the rest of the survey sample?](#)

Exports FAQs

- ⊕ [What options are available for exporting my data from Alchemer?](#)
- ⊕ [How do I share my exported data?](#)
- ⊕ [When would I use a Bulk File Export?](#)
- ⊕ [Can I export my responses as PDFs?](#)
- ⊕ [What is the Piped Data Export? When should I use it?](#)
- ⊕ [What is a CSV/Excel Export?](#)
- ⊕ [Does Alchemer support exporting to an FTP site?](#)

- ⊕ Why are the characters in my CSV/Excel Export displaying incorrectly?
- ⊕ Why am I seeing numbers in my CSV/Excel Export instead of the answer options?
- ⊕ Is your exported raw data formatted incorrectly within Excel?
- ⊕ Why is the referrer value blank?
- ⊕ Why are the date and time submitted showing the wrong time zone?
- ⊕ My checkbox question exports with one answer option per column. Can I change this to export in a single column?
- ⊕ Leading zeros are being removed from my CSV/Excel Export. How do I fix this?
- ⊕ How do I open a zip file?
- ⊕ I'm having trouble exporting to SPSS, what might cause this?
- ⊕ How does piped data export to SPSS?

Miscellaneous Results FAQs

- ⊕ Can I weight data in Alchemer?

Related Articles