Alchemer's Accessibility Compliance- FAQ and Troubleshooting

This document has details about Alchemer's accessibility compliance as well as a link to our Voluntary Product Accessibility Template (VPAT). If you're looking to learn more about building accessible surveys check out our Accessibility Best Practice Guide.

Understanding Accessibility

Section 508

Section 508 is an amendment to the *Workforce Rehabilitation Act of 1973* that requires software, hardware, and information technology be accessible to people with disabilities. As of January 2018, the 508 guidelines are the same as WCAG guidelines. To learn more about Section 508, please visit: http://www.hhs.gov/web/508/index.html

Web Content Accessibility Guidelines (WCAG)

Produced by the World Wide Web Consortium (W3C), the WCAG are guidelines for making your website useful to all users. As of January 2018, the 508 guidelines are the same as WCAG guidelines. Learn more about Alchemer's compliance with the WCAG guidelines.

How accessible is Alchemer?

Alchemer provides you with all the tools to create 508 and WCAG compliant surveys. Learn more about how to build accessible surveys.

Note: At this time, only our surveys are accessible. The Alchemer application where you build your surveys has not been updated for accessibility.

When Should I Consider Accessibility?

If you're planning on sharing your survey with respondents that have disabilities, you'll definitely want to follow accessibility best practices. If you're planning on sending out to a large group of people and thus are not sure of respondents' abilities, we recommend following our guidelines as well as WCAG guidelines.

Alchemer Voluntary Product Accessibility Template (VPAT)

⬇ Download

Alchemer WCAG 2.0 Guideline Checklist

The below grid breaks down Alchemer's compatibility with the WCAG 2.0 Standards for Web Accessibility as outlined here:

http://webaim.org/standards/wcag/checklist

Please note that while Alchemer meets a majority of the recommendations by default, a large portion of the recommendations relies on you as the user/survey creator to design your survey with them in mind (e.g. adding text/instructional elements where appropriate and using video content with captions, etc.).

If the recommendation can be met with the assistance of a specific Alchemer feature, we provide a link to this feature under the **User Controlled** column.

⊕   **See full checklist of met and outstanding guidelines**

Other Accessibility References

TAWS accessibility analyzer: http://www.tawdis.net/index.html?lang=en

Wave accessibility evaluation tool: (Firefox): http://wave.webaim.org/

Color contrast checker: http://webaim.org/resources/contrastchecker/

Validation tool: http://validator.w3.org/

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