

Standard Report FAQs and Troubleshooting

Explore common questions and troubleshooting tips concerning Alchemer's [Standard Report](#).

- + What is the Standard Report?
- + How does the Report User License work?
- + How do I update the data in my Standard Report?
- + What chart types are available within the Standard Report?
- + What other elements can be added to the Standard Report?
- + I customized Reporting Values in my survey, can I use those in my Standard Report?
- + How do I rename my Standard Report?
- + What are my options for sharing the Standard Report?
- + Can I download a hard copy of my Standard Report?
- + My Standard Report has Test Data, can I exclude it?
- + What are my filtering options within the Standard Report?
- + How do I include Partial Responses in my Standard Report?
- + Can I combine data from multiple surveys within one Standard Report?
- + What are segments and when should I use them?
- + Can I Recode Answers?
- + How do I show changes in data over time?
- + Can I include statistics in my Standard Report?
- + How is the score computed for Ranking Questions?
- + Can I exclude 'Not Applicable' answer options?
- + What are the customization options for elements within the Standard Report?
- + How are Custom Tables presented in the Standard Report?
- + Why aren't the names, email addresses, and other contact info I collected in my survey displaying in my shared report?
- + Have your scheduled reports stopped running?
- + How does an unanswered Slider question report?

Net Promoter®, *NPS®*, *NPS Prism®*, and the *NPS-related emoticons* are registered trademarks of *Bain & Company, Inc.*, *Satmetrix Systems, Inc.*, and *Fred Reichheld*. *Net Promoter ScoreSM* and *Net Promoter SystemSM* are service marks of *Bain & Company, Inc.*, *Satmetrix Systems, Inc.*, and *Fred Reichheld*.

Related Articles
