Cancel Your Account

Note: When an account is deleted or cancelled, the survey share links that were in the account are not accessible, cannot collect data, and display **404 errors.**

Looking to cancel, or delete your Alchemer account? The steps to do so are a bit different depending on your account type. Select your account type below for more info.

Account Administrator *access is required to make account and subscription changes.*

If you are planning on deleting your Alchemer account, we recommend first cancelling your subscription to avoid further charges (in the event that your account is up for renewal) while the deletion is processed.

Cancel Your Alchemer Account Subscription

Delete Your Alchemer Account

Delete, or Cancel Your Alchemer Account Managed Account

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