

Downgrade or Cancel Your Account

Note: When an account is deleted or cancelled, the survey share links that were in the account are not accessible, cannot collect data, and display **404 errors**.

Looking to cancel, downgrade, or delete your Alchemer account? The steps to do so are a bit different depending on your account type. Select your account type below for more info.

Account Administrator *access is required to make account and subscription changes.*

If you are planning on deleting your Alchemer account, we recommend first cancelling your subscription or downgrading the account to a Free plan to avoid further charges (in the event that your account is up for renewal) while the deletion is processed.

- ⊕ [Downgrade Your Alchemer Account](#)
- ⊕ [Downgrade Your Alchemer Account to the Free Plan](#)
- ⊕ [Cancel Your Alchemer Account Subscription](#)
- ⊕ [Delete Your Alchemer Account](#)
- ⊕ [Downgrade, Delete, or Cancel Your Alchemer Account Managed Account](#)

Related Articles