Avoid Phishing and Other Scams

Leading Practice

Phishing is a fraudulent practice where the offenders attempt to induce individuals to reveal personal information, such as passwords and credit card numbers. Most commonly, the main vehicle for phishing is email. However, surveys can also be used in an attempt to gather sensitive information.

Guidelines to avoid phishing in Alchemer surveys

According to our Services Agreement, Alchemer surveys should never ask for any sensitive or secure data. When responding to a Alchemer survey follow these guidelines

- Do not provide:
 - federal or state identification numbers
 - passwords
 - social security numbers
 - banking, credit card or any other financial info
 - identification numbers
 - other sensitive information
- Report phishing to Alchemer

Reporting phishing to Alchemer

If you come across a survey that is phishing for secure/sensitive information that is prohibited by our Services Agreement, say something!

Reporting Phishing in Free Account Surveys

We've made reporting abuse in our free account surveys very easy! Surveys created by a free account user or a free trial account survey will have a link to Report Abuse. There are 2 locations where you can find this link:

- 1. At the top of the first page of the survey.
- 2. Or the bottom of each page below the Next and Submit buttons.

Surve	eys should never ask for any sensitive, or secure identification numbers or other se	data. Do not provide passwords, credit card numbers, sitive information. <u>Report Abuse</u> .
My Free Surve	ey	
. Will you attend the event? Ves No		
		ext a information on this form. Report Abuse

Other Surveys

If the Report Abuse link is not present in your survey, you can report abuse via the below survey:

https://survey.alchemer.com/s3/4660780/Report-Abuse-Survey

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