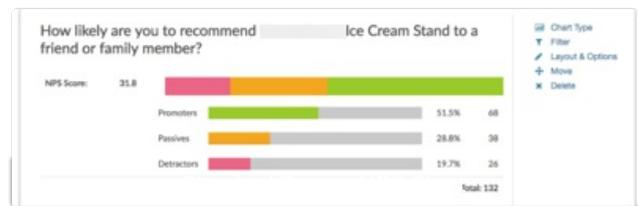


Standard Report: NPS® Chart

The net promoter score reporting element is used to report on [Net Promoter Score®](#) questions with a scale of 0-10. Learn about how the score is calculated [here](#).



Default Questions

- [Net Promoter Score](#)

Available Options for Net Promoter Score Reporting Element

There are a number of options available for an individual pie chart.

Filter Tab

First, if you wish to filter the data that displays for an individual NPS® chart, click **Filter** to the right of the element and use the logic builder. Learn more about [filtering an individual element](#).

- If you wish to display the specific details of your filters below your chart check the **Show Details of Filter with Report Element** checkbox below the logic builder.
- You will also see an option to filter this element by **Survey Link or Campaign**. This filter option will allow you to only include data in this element that was collected via a specific link (or links).

Edit Report Element

Chart Type **Filter** Layout & Options

Remove All Logic

--Select a condition-- is exactly equal

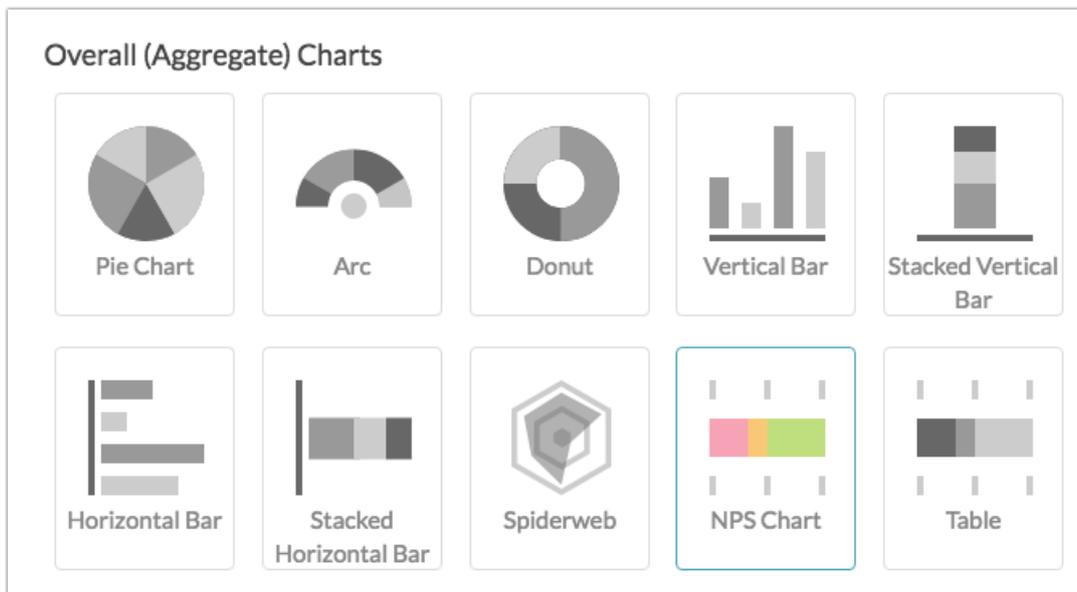
+ Add Condition + Add Group

Show Details of Filter with Report Element

> Filter by Survey Link or Campaign

Chart Type Tab

Second, questions that default to display as a NPS® Chart can also be displayed as a number of different chart types. Click **Chart Type** to the right of the element and select a different chart type from the available options.



Layout & Options Tab

To explore even more options, review the settings available within the **Layout & Options** section.

Question Options

- **Chart** - Include or exclude the main chart.
- **Summary Table** - This is the table below the chart that includes the value, percent and count.

Answer Options

- **Disabled Options** - If you have disabled certain options on the Build tab, you can still display those in the report by checking this item.
- **Answer Grouping/Top and Bottom Box** - [Change the default colors](#) that are assigned to the Promoter, Passive, and Detractor categories in your NPS® Chart.

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