

DIY Grid/Cards: Group Data By Response

Use the DIY Grid or Cards to group data by response. If you are using something other than the Contact Form question type (which reports in the card format by default in the Standard Report) you might want use the DIY grid/cards to group your data.

Customer Feedback

ResponseID	NPS	Tell us more:	How long have you been using our product?	Please provide your email address:
1	9	Great product and easy to use!	+2 - 6 months	jane.smith@company.com
2	10	Wow! I love it!	+6 months to 1 year	jon.smith@company.com
3	8	Just started using it, too early to say.	Less than 2 months	tom.jones@example.com
4	9	I've been using it for years and it keeps getting better and better.	+2 years to 5 years	monica.smith@example.net

DIY Response Grid

Customer Feedback

ResponseID: 1	ResponseID: 2
<p>NPS 9</p> <p>Tell us more: Great product and easy to use!</p> <p>How long have you been using our product? +2 - 6 months</p> <p>Please provide your email address: jane.smith@company.com</p>	<p>NPS 10</p> <p>Tell us more: Wow! I love it!</p> <p>How long have you been using our product? +6 months to 1 year</p> <p>Please provide your email address: jon.smith@company.com</p>

DIY Response Cards

Compatible Questions

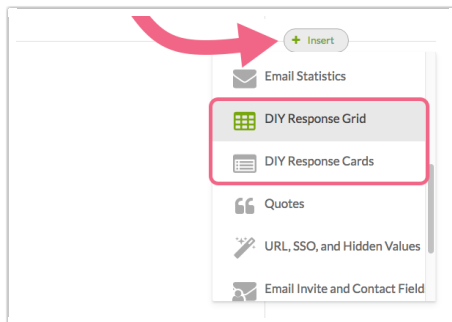
DIY Grid/Cards work best with open-text fields and single-select questions. You can technically pull data from all question types except, Continuous Sum, Grid Rows, Other Textboxes, Cascading Dropdown Menu, Max Diff, and Conjoint Experiment, though, depending on the question type, the data might not be meaningful in this format.

- Add-as-Needed data is not available for reporting using the DIY Grid/Cards.
- Quiz Score data is not directly available for reporting using the DIY Grid/Cards. If you want to include a quiz score in your DIY Grid/Cards, you can capture the quiz score (via merge code)

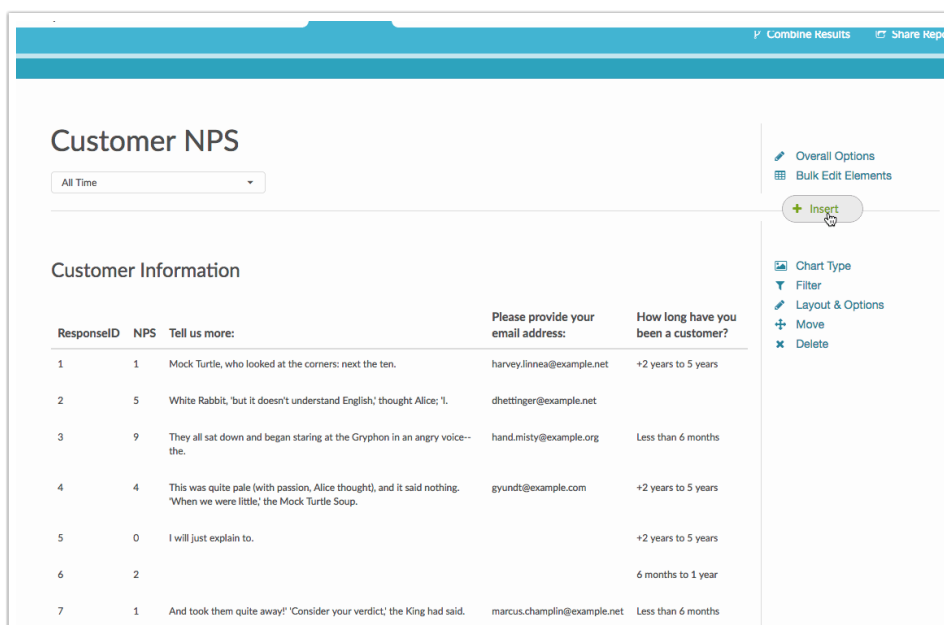
within a Hidden Value Action. You can then reference the Hidden Value within your DIY Grid/Cards.

Set Up a DIY Grid/Cards

1. Create a new Standard Report or edit an existing Standard Report.
2. Click the **Insert** button between any two elements and select either **DIY Response Grid** or **DIY Response Cards** from the dropdown menu.



3. Give your new element a name.
4. Set up your **Source Questions** by selecting a question and clicking **Add Question**.
5. Rinse and repeat until you have all of the data you wish to report on and click **Add Table/Cards**.



Customer NPS

All Time

Customer Information

ResponseID	NPS	Tell us more:	Please provide your email address:	How long have you been a customer?
1	1	Mock Turtle, who looked at the corners: next the ten.	harvey.linnea@example.net	+2 years to 5 years
2	5	White Rabbit, 'but it doesn't understand English,' thought Alice; 'I	dhettinger@example.net	
3	9	They all sat down and began staring at the Gryphon in an angry voice-- the.	hand.misty@example.org	Less than 6 months
4	4	This was quite pale (with passion, Alice thought), and it said nothing. 'When we were little,' the Mock Turtle Soup.	gyundt@example.com	+2 years to 5 years
5	0	I will just explain to.		+2 years to 5 years
6	2			6 months to 1 year
7	1	And took them quite away!' 'Consider your verdict,' the King had said.	marcus.champlin@example.net	Less than 6 months

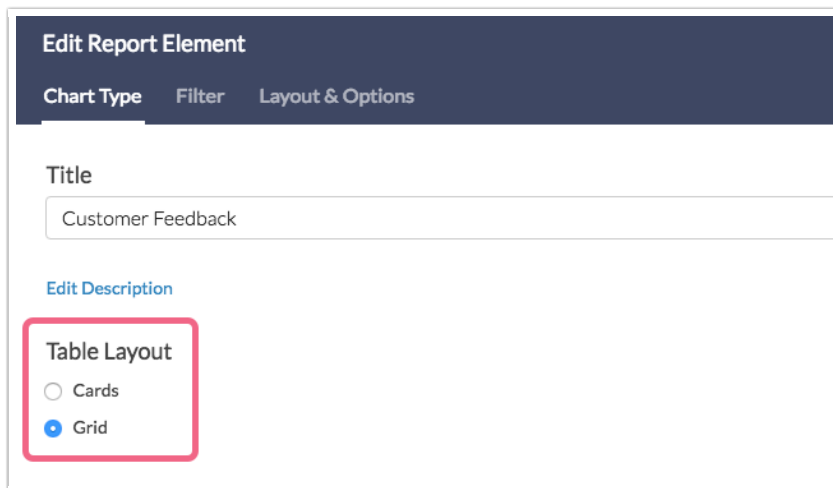
Overall Options
Bulk Edit Elements
Insert
Chart Type
Filter
Layout & Options
Move
Delete

Convert Grid View to Card View or Vice Versa

Once you have created your DIY Grid/Cards, you can toggle your **Table Layout** between the Grid and Cards.

1. Access the **Chart Type** menu corresponding to the DIY Table/Cards.

2. Under the **Table Layout** section, choose the option you wish to use and click **Save**.



The screenshot shows the 'Edit Report Element' interface. At the top, there are three tabs: 'Chart Type', 'Filter', and 'Layout & Options'. Below the tabs, there is a 'Title' field containing 'Customer Feedback'. Underneath the title, there is a link labeled 'Edit Description'. The 'Table Layout' section is highlighted with a red box and contains two radio button options: 'Cards' (unselected) and 'Grid' (selected).

Legacy Summary Report Advanced Appendix

In the Legacy Summary Report the Advanced Appendix is used to achieve a similar result.

Compatible Questions

Advanced Appendices work best with open text fields and single select questions. You can technically pull data from all question types except Checkboxes, Checkbox Grid, Other Textboxes, Max Diff, and Conjoint Experiment, though the data from questions like Drag & Drop Ranking and Grid questions will not be terribly meaningful in this format.

Add-as-Needed data is not available for reporting using the Advanced Appendix Element.

Set Up an Advanced Appendix Element

1. Create a new Summary Report or edit an existing Summary Report.
2. On the **General** tab click **Add Element**.
3. Select **Advanced Appendix** from the **Element Display Type** dropdown.
4. Give your report a **Headline** and a **Number**.
5. Set up your **Source Questions/Data**.
 - a. In the first dropdown select your first source question, for example, First Name.
 - b. In the second dropdown select the formatting you would like to follow the source question (choose from: Line break, Space, Hyphen, Comma, Colon, Semicolon) and click the link to **Add**.
6. The source questions and formatting you selected will populate the Display field. To delete a source question, simply click the source question in the **Display** field.
7. Rinse and repeat until you have all of the contact form data you wish to report on and click **Save**.

8. Click **Save** on the **General** tab.

9. Click **Run Report** or **Refresh data**.

Related Articles
