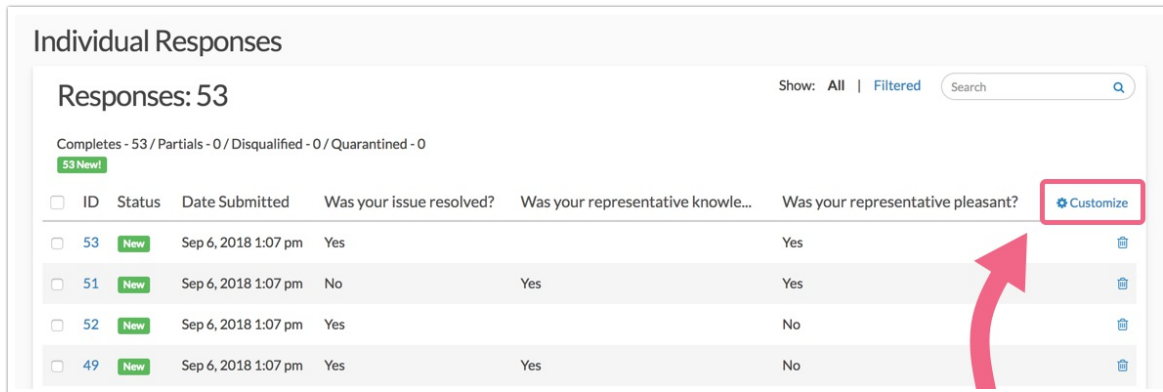


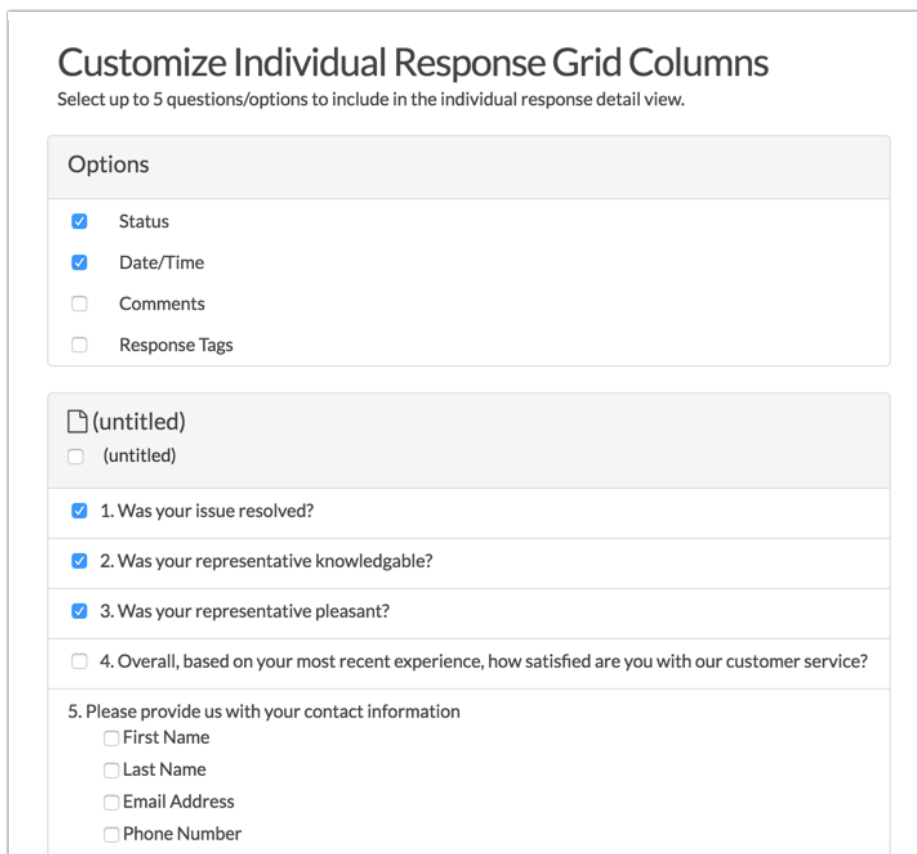
# Customize Response Grid to Display the Data You Need

By default the response grid on the Responses tab will display the Response ID, Status, Date Submitted (Date/Time), and the first three questions in your survey. Don't fret though, you can change this to display the data that is most important to you!



The screenshot shows the 'Individual Responses' interface. At the top, it says 'Responses: 53' and 'Show: All | Filtered'. Below this, there's a table with columns: ID, Status, Date Submitted, Was your issue resolved?, Was your representative knowle..., and Was your representative pleasant?. A red box highlights the 'Customize' link in the top right corner of the table. A red arrow points from the 'Customize' link towards the bottom right of the image.

1. To do so, click the **Customize** link in the top right corner of the grid.
2. In the popup select *up to 5 questions/fields* you wish to include and click **Save**. When you return to your Responses tab the data that is most important to you will display here!



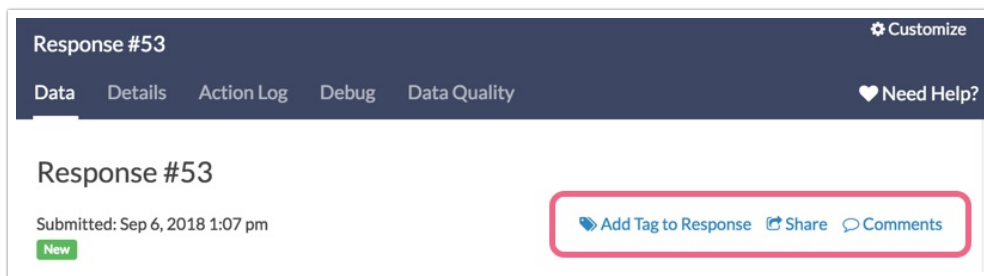
The screenshot shows the 'Customize Individual Response Grid Columns' popup. It has a title 'Customize Individual Response Grid Columns' and a subtitle 'Select up to 5 questions/options to include in the individual response detail view.' There are two sections: 'Options' and a list of questions. In the 'Options' section, 'Status' and 'Date/Time' are checked, while 'Comments' and 'Response Tags' are not. In the list of questions, '1. Was your issue resolved?', '2. Was your representative knowledgeable?', and '3. Was your representative pleasant?' are checked, while '4. Overall, based on your most recent experience, how satisfied are you with our customer service?' and '5. Please provide us with your contact information' (with sub-options for First Name, Last Name, Email Address, and Phone Number) are not checked.

## FAQ

### What are Notes and Response Tags?

Internal comments are available to use as a survey administration tool to make a note on each response. To add a comment click the **Comment** link in the top right of the **Data** tab (while viewing a specific response).

Response Tags are also a tool for survey administration tool. Use Response tags to categorize your responses. To add a tag click the **Add Tag to Response** link in the top right of the **Data** tab. Check out our [Tagging Tutorial](#) to learn more!



### Why can't I display the files uploaded to my file upload question?

Links to file upload questions are only available for download within the Individual Response itself on the Data tab, or via the [Bulk File Export](#).

Related Articles