

Use a Radio Button Grid to Combine Rating Statements

You may be familiar with the [Rating \(Likert Scale\) Question Type](#) which allows your survey respondents to rate a statement according to a scale (often ranging from disagree to agree).

The Likert Scale question is a great option for rating a single statement but sometimes you need to rate several statements across the same scale. While you can certainly tackle this by creating several stand-alone Likert Scale questions, you might consider combining the separate statements into a grid format for the following result:

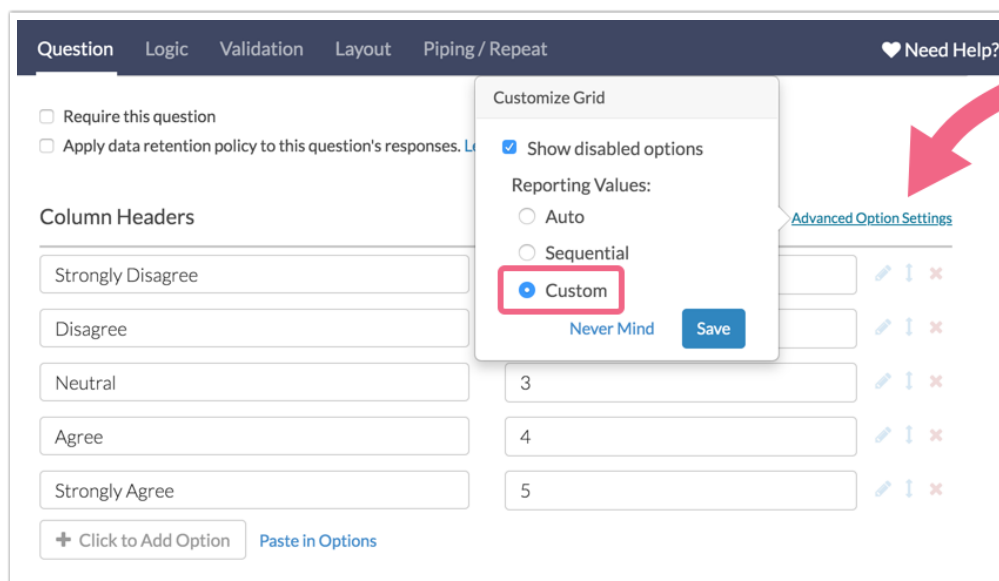
Please reply to the following statements:

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
The service was prompt and efficient	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The food was prepared to my specifications	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The staff was courteous	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Setup

To achieve the above configuration, we recommend using the [Radio Button Grid Question Type](#). Your rating statements should be used as the **Row Headers**, whereas the scale should be split up among the **Column Headers**.

We also recommend [customizing the reporting values](#) for your column headers to get access to statistics within the Standard Report.



The screenshot shows the configuration interface for a Radio Button Grid question. The main interface has tabs for Question, Logic, Validation, Layout, and Piping / Repeat. A 'Need Help?' link is in the top right. On the left, there are checkboxes for 'Require this question' and 'Apply data retention policy to this question's responses. L'. Below that is the 'Column Headers' section with input fields for 'Strongly Disagree', 'Disagree', 'Neutral', 'Agree', and 'Strongly Agree'. At the bottom left are '+ Click to Add Option' and 'Paste in Options' buttons. A 'Customize Grid' dialog box is open in the center, with 'Show disabled options' checked. Under 'Reporting Values', 'Auto' and 'Sequential' are unselected, while 'Custom' is selected and highlighted with a red box. Below 'Custom' are 'Never Mind' and 'Save' buttons. To the right of the dialog box, there is a link for 'Advanced Option Settings' and a red arrow pointing to it.

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