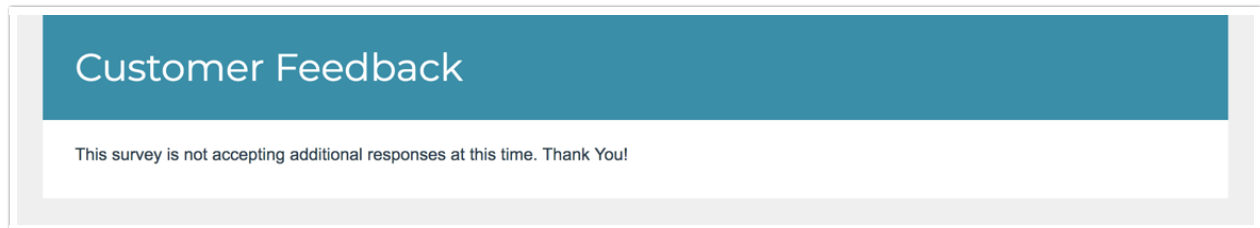


Change Survey Close Message

When you close your survey a message will display to potential respondents who access the link informing them that the survey is closed. The below close message is the default overall survey closed message. There are also link-based close messages. The text of each of these messages can be changed to create a fully customized experience for your respondents.

This survey is not accepting additional responses at this time. Thank You!

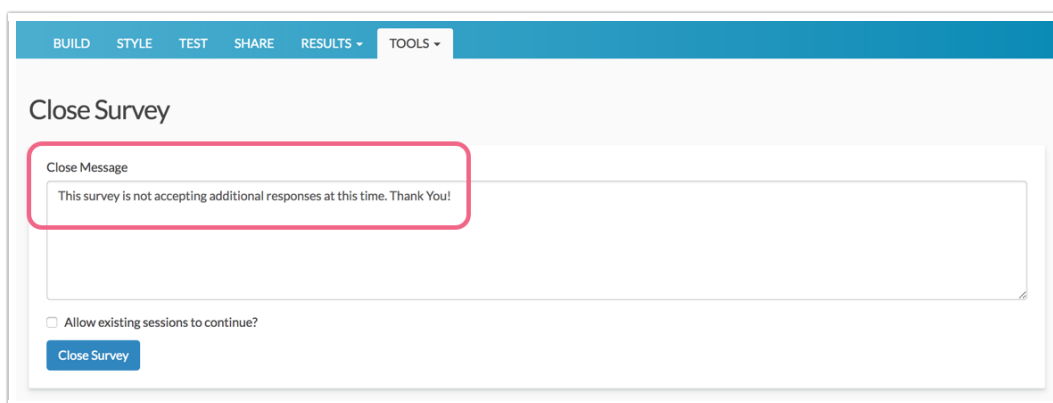


Overall Survey Close Message

The above message is the default close message displayed when you close your survey via **Tools > Close Survey** or via the **Share** tab.

The easiest way to change the text of this message is to do so when closing the survey.

1. Click on **Tools > Close Your Survey**.
2. You will see a confirmation page where you can customize your survey close message and click **Close Survey**.

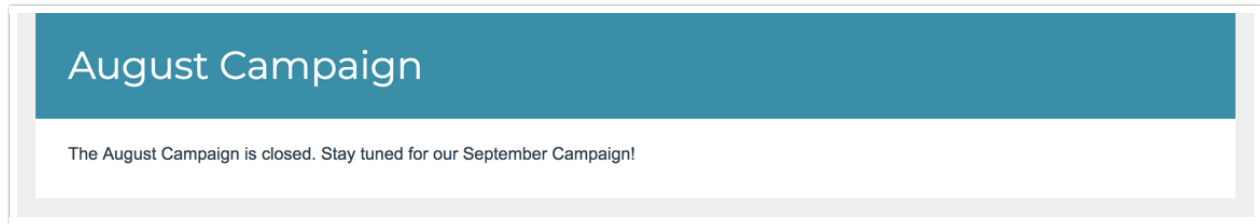


If you wish to customize the message before the close of your survey follow the steps below for translating your overall message.

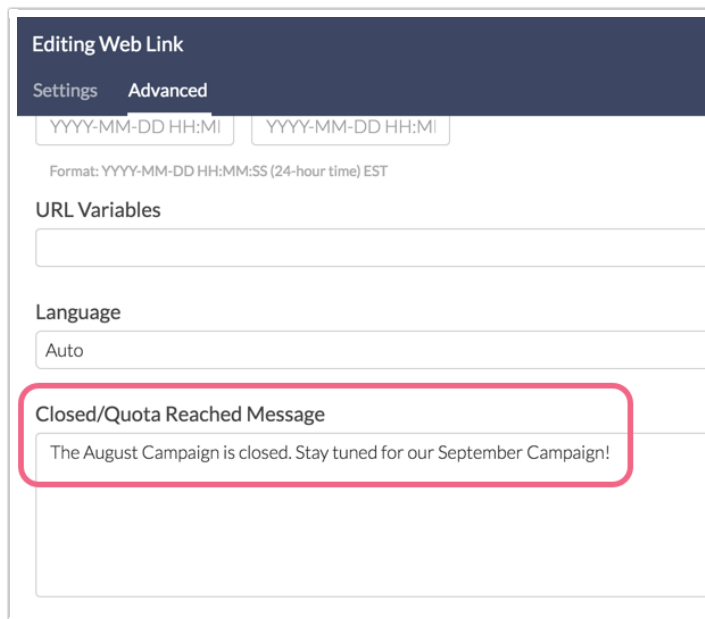
Link-Based Close Message

If you've [created multiple tracking links](#) to share your survey, you can create customized close messages

for each link. Use these if you would like to close your various survey access links at different times.



1. To create a link-based close message, edit the link on your **Share** tab and go to the **Advanced** tab.
2. Click the link to **Set Closed Message**. Enter your message and **Save Link**.

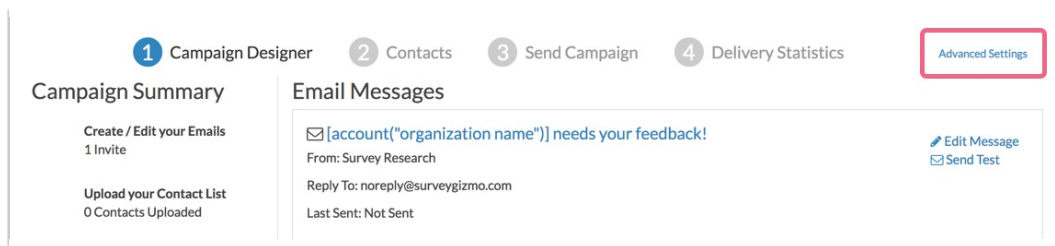
A screenshot of the "Editing Web Link" interface. The interface has a dark blue header with "Editing Web Link" and two tabs: "Settings" and "Advanced". Below the tabs are two date-time input fields with the format "YYYY-MM-DD HH:MI". A note indicates the format is "Format: YYYY-MM-DD HH:MM:SS (24-hour time) EST". There are sections for "URL Variables" (with an empty input field), "Language" (with a dropdown set to "Auto"), and "Closed/Quota Reached Message" (with a text input field containing "The August Campaign is closed. Stay tuned for our September Campaign!"). The "Closed/Quota Reached Message" section is highlighted with a red rounded rectangle.

3. When you are ready to close the individual tracking link go to the link **Settings** tab and change the **Link Status** to *Closed*. If you are using link-based closed messages it is important to note that they will only display when that individual link is closed and the overall survey status is still open. Once the survey is closed, the overall survey closed message will display instead.

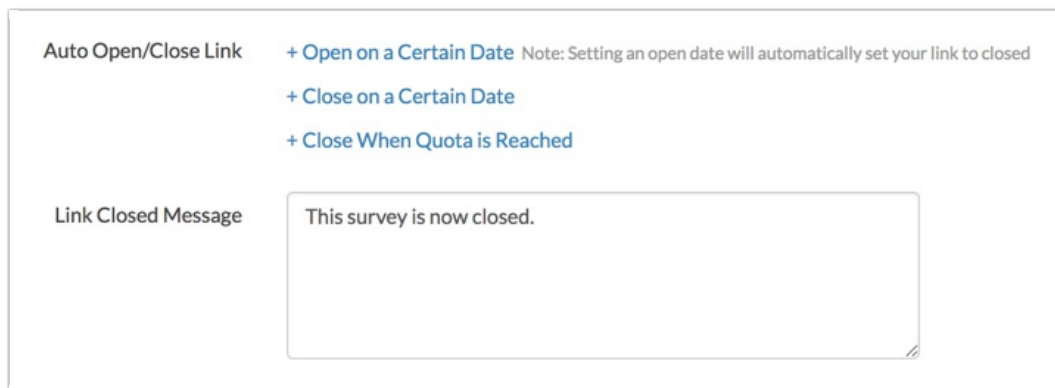
Email Campaign Specific Close Message

If you are [using email campaigns to share your survey](#) you can create customized close messages for each campaign.

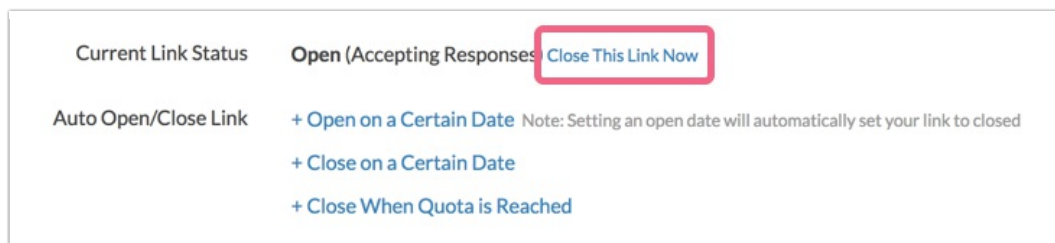
1. To customize your email campaign close message click on your email campaign on the **Share** tab and go to the campaign **Advanced Settings**.



2. Scroll to the **Link Close Message** field and enter your campaign-specific close message text.



3. When you are ready to close the email campaign, return to the **Advanced Settings** tab and change the **Current Link Status** to closed. Make sure to **Save Campaign Settings**.



If you are using campaign-specific closed message it is important to note that they will only display when that individual campaign is closed and the overall survey status is still open. Once the survey is closed, the overall survey closed message will display instead.

Translate Your Overall Survey Closed Message

1. To translate your close message for multi-language surveys go to **Tools > Text & Translations** and click on each language for which you wish to customize the close message.
2. On the **Messages** tab scroll to the **Messages** section and click **Edit** on the **Survey Closed Message** item.
3. Input your customized text into the available field and make sure to **Save**.

Related Articles
