

Why Am I Getting a "There Was An Error Saving Your Question" Error?

On very rare occasions you may run into an error that says "There was an error saving your question" on the Build tab (so rare that we couldn't get a screen shot). What this typically means is that the element or question was created without an ID being assigned. This makes deleting, moving and copying the question/element throw an error as well.

If you run into this the fix is pretty easy. Simply move all the elements on the same page as the corrupted question to a new page, leaving just the corrupted question/element on its own. Then simply delete that page and recreate your question/element.

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